

Dear patient,

My staff and I hope that you and your family are in good health. All of us are looking forward to returning to our normal routines and way of life. While many things have changed due to the public health emergency of the Covid 19 pandemic, one thing has remained the same: our commitment to your health and safety.

Infection control has been a top priority for my practice. The infection control process is made so that, when you receive care, it is safe and comfortable. My office follows infection control recommendations made by the Occupational Safety and Health Administration (OSHA), Center for Disease Prevention (CDC), and American Medical Association (AMA). We follow the recommendations of these agencies so that we are up to date on any new ruling or guidance that may be issued. I want to tell you about the infection control changes my clinic will do to keep you and the staff safe:

- When you make an appointment, my staff will ask you some screening questions. You will be asked those same screening questions when you are at the clinic.
- Please arrive to your appointment on time. This allows my staff to clean the clinic thoroughly between each patient visit.
- You are required to be wearing a face mask at all times while you are inside the clinic.
- Your temperature will be measured when you come into the clinic via an infrared thermometer.
- There will be hand sanitizer that we will ask you to use when you enter the clinic.
- Try to bring as fewer belongings to the clinic as possible.
- The waiting room will no longer have magazines, since these items are difficult to clean and disinfect.
- Appointments will be managed to allow for social distancing between patients and only two or three people will be permitted in the reception area.
- Walk ins are no longer permitted at the clinic.
- We will do our best to allow greater time between patients to reduce the number of patients in the reception area at one time.

My staff and I are looking forward to seeing you again and are happy to answer any questions that you may have about the changes my clinic plans to have to keep you safe.

Thank you for being my patient. I greatly value your trust and loyalty and look forward to welcoming you back.

Best regards,

Aaron B. Tuckler, MD