



We are delighted to enclose your Diamond Cash Card. We hope you will enjoy using it and that it brings you the ease of use and peace of mind that you deserve. Please make sure that you sign the back of your card and that you read the safety measures below carefully. If you are not sure how to activate your card, please see the instructions on the back of this letter. If you have any questions or would like to update your personal details just call 0861 113 673 or register at www.diamondcash.co.za on our card holder interface and manage your transactions simply and quickly over the internet.

Yours Sincerely

Diamond Cash Team

Important - Please help us to combat fraud

- Make sure that you sign the back of your Diamond Cash Card and always keep your card in a safe place.
- Ensure that your card and secret PIN are kept separately.
- After making a purchase make sure that your card is returned to you.
- When using your card at an Automated Teller Machine (ATM) make sure that no other person can see you entering your secret PIN number. Also make sure that no one distracts you for the purpose of stealing your card.
- If your card is stolen or lost, report it immediately to the Customer Service Centre on 0861 113 673.

HOW TO ACTIVATE YOUR CARD



Phone 0861 113 673 and then follow the instructions to activate your card and to select your PIN (Personal Identification Number)

VOICE 1:

Select your language from English, Afrikaans, SeSotho or isiZulu.

VOICE 2:

Please enter your 16 digit card number.
Please do not enter spaces between digits.



VOICE 3:

You may be asked to: Please enter date of birth in year month and day format: yyyymmdd

12 October 1956 =
19561012

VOICE 4:

If South African provide South African ID number or if non South African provide last four digits of your foreign Passport number.



VOICE 5:

Please enter your 4-digit PIN
Please select a 4-digit PIN between 1 & 9
NO consecutive numbers
Please do NOT use your date of birth
Please confirm your PIN by entering it again.

1234 X
4813 ✓
for example

VOICE 6:

Your PIN was successfully selected. You may use your Diamond Cash Card as soon as money is loaded onto it.



Alternatively just SMS the words 'Activate' and the last 4 digits of your card number to 31571 to get your PIN from the system

Website: www.diamondcash.co.za