

## DIAMOND CASH



### TRANSACTION DISPUTE

TO:

Attention	Charge back Department
FAX:	011 319 7260
Date	
Number of pages	

#### CLIENT INFORMATION

Name & Surname	
Card Number	
Employer	
Contact number	

#### DISPUTED TRANSACTION

DATE	MERCHANT	AMOUNT

Please attend to the above-mentioned transaction/s that was/were not authorised by me or with my consent.

Date: \_\_\_\_\_ Client signature: \_\_\_\_\_

*PLEASE NOTE: Every attempt will be made by Diamond Cash to resolve your transaction dispute without delay, however, please take into consideration that a fee is associated with every chargeback initiated. Should investigation reveal that the disputed transaction was authorised by yourself, the mentioned chargeback fee will be deducted from your Diamond Cash Card.*

*We apologise for any inconvenience this may have caused you, and thank you for your continued and valued support.*

*For office use:*

<i>Date received:</i>	<i>Date initiated:</i>
<i>Chargeback successful:</i>	<i>Date acc. Rectified:</i>
<i>Surname &amp; Signature:</i>	