# Most Frequently Asked Questions...

## Who is Victory Health Partners and what do you do?

We are a primary care medical practice that offers healthcare for adults 19 - 64 years old who are without health coverage. Through partnerships with the medical community, we are able to also offer specialty care for our patients at an affordable rate.

#### How do I become a Victory Health patient?

- Have no form of private medical insurance
- Not be eligible for full Medicaid, Medicare or Veteran Affairs health benefits.
- Be a resident of Mobile, AL or surrounding Gulf Coast area (MS, and FL).
- Be between the ages of 19 and 64 years old.
- The patient must be a U.S. citizen or a legal resident of the United States.
- Have a gross household income of less than four times the Federal Poverty Guidelines... See chart below.

# Persons in Household	Federal Poverty Income Level	Victory Eligibility 400% of Federal Poverty Level
1	\$13,590	\$54,360
2	\$18,310	\$73,240
3	\$23,030	\$92,120
4	\$27,750	\$111,000
5	\$32,470	\$129,880
6	\$37,190	\$148,760
7	\$41,910	\$167,640
8	\$46,630	\$186,520
		Updated April 2022

### How do I get started?

- Call 251.445.0038 and make an appointment with our New Patient Coordinator. Most times, you are able to see the doctor after you complete your paperwork.
- Bring your current photo I.D. (ex. a driver's license or non driver I.D); Social Security Card; Proof of residence; and Proof of Household income (preferably current federal tax return).

What is the estimated cost to visit a doctor without insurance versus the actual cost to visit a Victory Health doctor?

Office Visit	Cost	Victory Cost
Primary Office Visit	\$75 - \$150	\$35 - \$55
Urgent Care Visit	\$200+	\$35 - \$55
Dental Cleaning	\$200+	\$35 - \$55
Specialty Doctor	\$250+	\$10 - \$55
Counseling	\$100+	\$0
Prescriptions	Varies	\$0

Other Services: X-rays and EKGs are at NO COST to Victory patients. Labs are done at cost through a partnership with Quest Diagnostics.

# Are there any additional fees?

■ There is an annual administrative fee at the beginning of each year of \$60 per patient that offsets any diagnostic testing, or medication. This fee can be broken into two \$30 payments.

## How long has your practice been providing healthcare?

Our medical started offering comprehensive healthcare in 2002. All our doctors and nurses are licensed and experienced medical professionals.

#### Do you accept walk-ins?

■ Like most doctor offices, we are appointment based so that our medical team can offer quality and compassionate care to our patients.

### Where are you located and what are your hours?

■ We are located off of Downtowner Blvd and our address is 3750 Professional Pkwy. We see patients Monday – Thursday from 7:30 a.m. – 5:00 p.m. and Friday from 8:00 a.m. – 12:00 p.m.

Our Medical team and our partners are committed to providing high quality and affordable care for our patients.

Call Us Today! 251.445.0038 or Scan QR Code

