

ACCESSIBILITY STATEMENT

General

At Jaffe Chiropractic, accessibility is a priority. We are committed to providing services that are inclusive and accessible to individuals with disabilities. Our team has dedicated significant resources to enhance the usability and accessibility of our website, believing in the importance of equal access, comfort, and independence for all. We firmly uphold that every individual deserves to live with dignity and equality.

Accessibility

At Jaffe Chiropractic, we're proud to offer the UserWay Website Accessibility Widget, powered by a dedicated accessibility server. This innovative software enables us to enhance our adherence to the Web Content Accessibility Guidelines (WCAG 2.0), reinforcing our commitment to providing an accessible online experience for all.

Enabling the Accessibility Menu

The accessibility menu can be enabled by clicking the accessibility menu icon that appears on the corner of the page. After triggering the accessibility menu, please wait a moment for the accessibility menu to load in its entirety.

Disclaimer

At Jaffe Chiropractic, we're committed to ongoing enhancements to ensure our website and services are accessible to all. We firmly believe in our moral responsibility to provide seamless and unhindered access, including for those with disabilities. While we've made significant strides towards full accessibility on our website (<https://jaffechiropractic.com/>), there may be instances where certain content hasn't yet met the strictest accessibility standards. We're dedicated to continually seeking and implementing the most suitable technological solutions to address this.

We Are Here For You!

If you're facing challenges with any content on our website (<https://jaffechiropractic.com/>) or need support with any aspect of our site, please feel free to reach out to us during our regular business hours, as indicated below. We're here to help and ensure your experience is seamless and enjoyable.

Contact Us

If you wish to report an accessibility issue, have any questions, or need assistance, please don't hesitate to contact Jaffe Chiropractic's Customer Support. We're here to help!

ANTI-DISCRIMINATION DISCLAIMER

This office complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. This office does not exclude or treat people differently because of race, color, national origin, age, disability, or sex.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Doctor and staff can help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

HEALTHCARE DISCLAIMER

The information provided on this website, including text, graphics, images,, and other materials, is intended solely for informational purposes. Our website aims to foster general consumer understanding and knowledge of diverse health topics. It should not be considered a substitute for professional medical advice, diagnosis, or treatment. Whenever you have questions about a medical condition or treatment, it's crucial to consult your physician or another qualified healthcare provider. Always seek advice before initiating a new healthcare routine and never disregard professional medical advice or delay seeking it due to information you've read on this website.

NOTICE OF PRIVACY PRACTICES

Jaffe Chiropractic - 3230 Prosperity Church Rd Suite 203, Charlotte, NC 28269, United States

Stephen Glenn Jaffe D.C. - (704) 971-3275

Welcome to Jaffe Chiropractic's Privacy Practices. Your privacy matters, and we're dedicated to safeguarding the confidentiality of your medical information. We maintain records of your care and may receive them from others. These records are essential for providing quality healthcare, securing payment, and upholding our professional and legal responsibilities. We're bound by law to preserve the privacy of protected health information, offer notice of our legal obligations and privacy practices regarding this information, and inform individuals after a breach of unsecured protected health information.

This notice outlines how we may use and disclose your medical information, along with your rights and our legal duties concerning it. If you have queries, please reach out to our Privacy Officer listed above.

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A. How Jaffe Chiropractic May Use or Disclose Your Health Information: At Jaffe Chiropractic, we collect and store your health information in records. This record is your medical history. While the record is our property, the information belongs to you. The law permits us to use or disclose your health information for various purposes:

Treatment: We use your medical information to provide care. This information may be shared with other healthcare providers for services we don't offer.

Payment: We disclose your information for payment purposes to health plans or other providers.

Health Care Operations: We may use and disclose your information to enhance our practice, for medical reviews, audits, and more.

Appointment Reminders: We may use your information to remind you of appointments.

Sign-In Sheets: Your sign-in at our office may involve using and disclosing your health information.

Notification and Communication: We may inform family members or others about your location and condition.

Marketing: We may contact you about products or services related to treatment.

Sale of Health Information: We won't sell your health information without your authorization.

Required by Law: We'll follow the law while using and disclosing your health information.

Public Health, Health Oversight, Judicial Proceedings, Law Enforcement, Coroners, Organ Donation, Public Safety, Proof of Immunization, Specialized Government Functions, Workers' Compensation, Change of Ownership, Breach Notification.

B. When Jaffe Chiropractic May Not Use or Disclose Your Health Information: Outside of specific circumstances, we won't use or disclose your health information without your written authorization.

C. Your Health Information Rights:

Right to Request Special Privacy Protections: You can request restrictions on how we use or disclose your health information.

Right to Request Confidential Communications: You can ask to receive your health information in specific ways.

Right to Inspect and Copy: You can access and obtain copies of your health information.

Right to Amend or Supplement: You can request corrections or additions to your health information.

Right to an Accounting of Disclosures: You have the right to know who we've shared your health information with.

Right to a Paper or Electronic Copy of this Notice: You can get a copy of this notice, even if you've received it by email.

D. Changes to this Notice of Privacy Practices: We may update this notice, and the revised version will apply to all health information we maintain.

E. Complaints: For complaints about our privacy practices, contact our Privacy Officer or submit a formal complaint to OCRMail@hhs.gov.

Your privacy is our commitment. If you have any concerns, please don't hesitate to reach out. Thank you for entrusting Jaffe Chiropractic with your care.

PRIVACY POLICY

Welcome to Jaffe Chiropractic's Privacy Policy. We understand the importance of your privacy and are dedicated to safeguarding the information you share with us through this website. You can trust that any data you provide will be used in accordance with this privacy statement. Our commitment to your privacy is unwavering, and we may update this policy periodically to ensure your information remains protected.

What Information We Collect

We may collect the following information:

- Name and job title
- Contact information, including email address
- Demographic details such as postcode, preferences, and interests
- Other information relevant to customer surveys and offers

How We Use Your Information

We gather this information to better serve you and enhance your experience. Specifically, we use it for:

- Internal record keeping
- Improving our products and services
- Periodically sending promotional emails about new products, special offers, or other engaging information to the email address you provided
- Contacting you for market research via email, phone, fax, or mail
- Customizing our website based on your preferences
- Sharing information with third-party partners for marketing purposes (rest assured, we will never sell your information)
- Ensuring your security

Safeguarding your information is our priority. We've established appropriate physical, electronic, and managerial procedures to prevent unauthorized access or disclosure.

Cookies: Enhancing Your Experience

Cookies are small files that help us analyze web traffic and tailor the site to your preferences. Cookies enable web applications to respond to your individual needs, likes, and dislikes by gathering and remembering information about your preferences. We use traffic log cookies to identify which pages are being used, helping us analyze data and improve the website based on customer needs. We use this data for statistical analysis only, and it's removed from the system after analysis. Overall, cookies assist us in providing a better website experience. However, they don't grant us access to your computer or personal information, beyond the data you choose to share.

You can choose to accept or decline cookies. While most web browsers automatically accept cookies, you can usually modify your browser settings to decline cookies if you prefer. However, this might prevent you from fully benefiting from the website.

Links to External Websites

Our website may contain links to other sites for your convenience. Please note that we have no control over the privacy practices of these external sites. It's advisable to review their privacy policies before sharing any information.

Managing Your Information

You have control over your personal information:

When filling out a form on the website, look for an option to indicate that your information shouldn't be used for direct marketing purposes.

If you previously agreed to receive direct marketing emails, you can change your preferences at any time by writing to or emailing us at staff@jaffechiropractic.com.

We won't sell, distribute, or lease your personal information to third parties without your consent unless required by law. If you'd like to receive details of the personal information we hold about you, please contact us at staff@jaffechiropractic.com.

If you believe any information we hold about you is incorrect or incomplete, please write to or email us promptly using the address provided, and we'll promptly rectify any inaccuracies.

Your trust and privacy matter to us at Jaffe Chiropractic. Should you have any questions or concerns, feel free to reach out. Your privacy is our priority.

WEBSITE TERMS OF SERVICE

Welcome to Jaffe Chiropractic's Website Terms and Conditions. These terms outline your rights and responsibilities when using our website. By accessing this site, you agree to abide by these terms, as well as all applicable laws and regulations. If you disagree with any of these terms, please refrain from using or accessing this site. The materials on this website are protected by copyright and trademark laws.

User License

We grant you permission to temporarily download a single copy of the materials (information or software) on Jaffe Chiropractic's website for personal, non-commercial transitory viewing only. This is a license and not a transfer of title. Under this license, you may not:

- Modify or copy the materials
- Use the materials for commercial purposes or public display (commercial or non-commercial)
- Attempt to decompile or reverse engineer any software on the website
- Remove any copyright or proprietary notations from the materials
- Transfer the materials to another person or mirror them on another server

This license will automatically terminate if you violate any of these restrictions. We reserve the right to terminate your access at any time. Upon termination, you must destroy any downloaded materials in your possession, whether in electronic or printed format.

Disclaimer

The materials on Jaffe Chiropractic's website are provided "as is." We make no warranties, expressed or implied, and hereby disclaim and negate all other warranties, including without limitation, implied warranties or conditions of merchantability, fitness for a particular purpose, or non-infringement of intellectual property. We do not warrant the accuracy, likely results, or reliability of the materials or content on this website or any linked sites.

Limitations

In no event shall Jaffe Chiropractic or its suppliers be liable for any damages arising from the use or inability to use the materials on our website. This includes damages for loss of data, profit, or business interruption. These limitations may not apply in jurisdictions where limitations on implied warranties or liability for consequential or incidental damages are not allowed.

Revisions and Errata

The materials on our website might contain technical, typographical, or photographic errors. We do not warrant the accuracy, completeness, or currency of these materials. We may change the content at any time without notice, but we do not commit to updating the materials.

Links

We have not reviewed all linked sites and are not responsible for their content. The inclusion of any link does not imply endorsement by Jaffe Chiropractic. The use of linked websites is at the user's own risk.

Site Terms of Use Modifications

We may revise these terms at any time without notice. By using this website, you agree to be bound by the most current version of these Terms and Conditions.

Governing Law

Any claim relating to Jaffe Chiropractic's website shall be governed by the laws of the State of the clinic without regard to its conflict of law provisions.

General Terms and Conditions

These terms apply to your use of our website and outline the relationship between you and Jaffe Chiropractic when using the site.

GOOD FAITH ESTIMATE

At Jaffe Chiropractic, we believe in transparency and your right to be informed about the costs of your medical care. We provide you with a "Good Faith Estimate" to help you understand the anticipated expenses associated with your healthcare services. This is especially important if you are uninsured or not using insurance for your treatment.

What is a Good Faith Estimate?

A Good Faith Estimate is your right as a patient to receive an estimation of the potential costs of your medical care. This includes not only the main medical services you receive but also associated expenses such as medical tests, equipment, and other fees.

Your Rights:

You have the right to request and receive a written Good Faith Estimate at least 1 business day prior to your scheduled medical service or procedure. We are committed to giving you a clear understanding of the financial aspect of your healthcare journey.

Should you choose to explore options with multiple healthcare providers, you can request a Good Faith Estimate from each of them before making your decision.

If the bill you receive exceeds your Good Faith Estimate by \$400 or more, you have the right to dispute the bill. We want to ensure that your financial expectations align with the final charges.

Taking Control:

To empower your healthcare decision-making process, we recommend keeping a copy or picture of your Good Faith Estimate for your records. This will help you compare the estimated costs with the final bill.

Getting Informed:

For any questions or to find more information about your right to a Good Faith Estimate, please visit <https://www.cms.gov/nosurprises>

We value your trust and are here to support you on your journey to better health.

At Jaffe Chiropractic, we are dedicated to providing you with quality care and ensuring you are well-informed every step of the way.