JHP Securities Pvt. Ltd

Annexure - B

Investor Charter and disclosure of Investor Complaints

Data for every month ending March 2024

S N	Receive d from	Carried forward d from previou ss month	Receive d during the month	Total Pendin gg	Resolve d*	end of month**		Average Resoluti on on time^ (in days)
						Pendin gg for less than 3 months s	Pendin gg for more than 3 months s	
1	2	3	4	5	6	7	7	8
1	Directly from Investors	0	0	0	0	()	0
2	SEBI (SCORE S)	0	0	0	0	()	0
3	Stock Exchang es	0	0	0	0	()	0
4	Other Sources (if any)	0	0	0	0	()	0
5	Grand Total	0	0	0	0	()	0

Trend of monthly disposal of complaints

SN	Month	Carried forward	Received	Resolved	Pending
		from previous			
		month			
1	April 2023	0	0	0	0
2	May 2023	0	0	0	0
3	June 2023	0	0	0	0
4	July 2023	0	0	0	0
5	August 2023	0	0	0	0
6	September 2023	0	0	0	0
7	October 2023	0	0	0	0
8	November 2023	0	0	0	0
9	December 2023	0	0	0	0
10	January 2024	0	0	0	0
11	February 2024	0	0	0	0
12	March 2024				
	Grand Total	0	0	0	0

^{*}Should include complaints of previous months resolved in the current month, if any.

Trend of Annual Disposal of Complaints

Sr.	Year	Carried forward	Received during	Resolved	Pending at
No		from previous	the year	during the	the end ofthe
		year		year	year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
	Grand Total	0	0	0	0

^{**}Should include total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in thecurrent month divided by total number of complaints resolved in the current month.

JHP Commodities Pvt. Ltd

Annexure - B

Investor Charter and disclosure of Investor Complaints

Data for every month ending March 2024

S	Receive	Carried	Receive	Total	Resolve	Pending	at the	Average
N	d from	forward	d	Pendin	d*	end o	of the	Resoluti
		d from	during	gg		month**		on on
		previou	the					time^ (in
		ss	month					days)
		month						
						Pendin	Pendin	
						gg for	gg for	
						less	more	
						than 3	than 3	
						months	months	
						s	s	
1	2	3	4	5	6		7	8
1	Directly	0	0	0	0	()	0
	from							
	Investors							
2	SEBI	0	0	0	0	()	0
	(SCORE							
	S)							
3	Stock	0	0	0	0	()	0
	Exchang							
	es							
4	Other	0	0	0	0	()	0
	Sources							
	(if any)							
5	Grand	0	0	0	0	()	0
	Total							

Trend of monthly disposal of complaints

SN	Month	Carried forward	Received	Resolved	Pending
		from previous			
		month			
1	April 2023	0	0	0	0
2	May 2023	0	0	0	0
3	June 2023	0	0	0	0
4	July 2023	0	0	0	0
5	August 2023	0	0	0	0
6	September 2023	0	0	0	0
7	October 2023	0	0	0	0
8	November 2023	0	0	0	0
9	December 2023	0	0	0	0
10	January 2024	0	0	0	0
11	February 2024	0	0	0	0
12	March 2024				
	Grand Total	0	0	0	0

^{*}Should include complaints of previous months resolved in the current month, if any.

Trend of Annual Disposal of Complaints

Sr.	Year	Carried forward	Received during	Resolved	Pending at
No		from previous	the year	during the	the end ofthe
		year		year	year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
	Grand Total	0	0	0	0

^{**}Should include total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.