# JHP Securities Pvt. Ltd

Annexure - B

### **Investor Charter and disclosure of Investor Complaints**

## Data for every month ending April 2024

S N	Receive d from	Carried forward d from previou ss	Receive d during the month	Total Pendin gg	Resolve d*	Pending end o month**		Average Resoluti on on time^ (in days)
		month				Pendin gg for less than 3 months s	Pendin gg for more than 3 months	
1	2	3	4	5	6	7	7	8
1	Directly from Investors	0	0	0	0	(	)	0
2	SEBI (SCORE S)	0	0	0	0	(	)	0
3	Stock Exchang es	0	0	0	0	(	)	0
4	Other Sources (if any)	0	0	0	0	(	)	0
5	Grand Total	0	0	0	0	(	)	0

#### Trend of monthly disposal of complaints

SN	Month	Carried forward	Received	Resolved	Pending
		from previous			
		month			
1	April 2023	0	0	0	0
2	May 2023	0	0	0	0
3	June 2023	0	0	0	0
4	July 2023	0	0	0	0
5	August 2023	0	0	0	0
6	September 2023	0	0	0	0
7	October 2023	0	0	0	0
8	November 2023	0	0	0	0
9	December 2023	0	0	0	0
10	January 2024	0	0	0	0
11	February 2024	0	0	0	0
12	March 2024	0	0	0	0
	<b>Grand Total</b>	0	0	0	0

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

#### **Trend of Annual Disposal of Complaints**

Sr.	Year	Carried forward	Received during	Resolved	Pending at
No		from previous	the year	during the	the end ofthe
		year		year	year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
	<b>Grand Total</b>	0	0	0	0

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in thecurrent month divided by total number of complaints resolved in the current month.

# JHP Commodities Pvt. Ltd

#### Annexure - B

## Investor Charter and disclosure of Investor Complaints

## Data for every month ending April 2024

S	Receive	Carried	Receive	Total	Resolve	Pending	at the	Average
N	d from	forward	d	Pendin	d*	end o	of the	Resoluti
		d from	during	gg		month**		on on
		previou	the					time^ (in
		ss	month					days)
		month						
						Pendin	Pendin	
						gg for	gg for	
						less	more	
						than 3	than 3	
						months	months	
						s	s	
1	2	3	4	5	6		7	8
1	Directly	0	0	0	0	(	)	0
	from							
	Investors							
2	SEBI	0	0	0	0	(	)	0
	(SCORE							
	S)							
3	Stock	0	0	0	0	(	)	0
	Exchang							
	es							
4	Other	0	0	0	0	(	)	0
	Sources							
	(if any)							
5	Grand	0	0	0	0	(	)	0
	Total							

### Trend of monthly disposal of complaints

SN	Month	Carried forward	Received	Resolved	Pending
		from previous			
		month			
1	April 2023	0	0	0	0
2	May 2023	0	0	0	0
3	June 2023	0	0	0	0
4	July 2023	0	0	0	0
5	August 2023	0	0	0	0
6	September 2023	0	0	0	0
7	October 2023	0	0	0	0
8	November 2023	0	0	0	0
9	December 2023	0	0	0	0
10	January 2024	0	0	0	0
11	February 2024	0	0	0	0
12	March 2024	0	0	0	0
	<b>Grand Total</b>	0	0	0	0

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

#### **Trend of Annual Disposal of Complaints**

Sr.	Year	Carried forward	Received during	Resolved	Pending at
No		from previous	the year	during the	the end ofthe
		year		year	year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
	<b>Grand Total</b>	0	0	0	0

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.