

Coral Leisure Wicklow- Membership and Usage Terms and Conditions

- All memberships purchased from June 2021 onwards, are purchased with the understanding and prewarning that access to our facilities may be limited or reduced as a result of the Covid-19 pandemic and the associated restrictions as outlined by the Government.
- By purchasing membership, you confirm that you will abide by all of our Covid-19 policies. Management has the right the refuse admission should you not abide by the policies.
- Gym facilities are for over 16's only.
- Teen Pay As You Go Rates: gym rates are for 16 and 17 year olds and gym usage is allowed until 8pm each evening and all weekends. Proof of age required. Over 18's only after 8pm. Anyone who is under the age of 18 are not allowed to use free weights at any time. All Cardiovascular equipment and set weight machines are permitted if you are under 18.
- Sauna/Steam room facilities are for over 18's only. There is no exception to this rule. If any customer is found pouring water on the sauna stove they will be held liable for the cost of any repair work needed and may have their membership cancelled without refund pending investigation by management. At no stage are customers permitted to pour water on the sauna stove. All information displayed in the sauna and steamroom codes of conduct on entry to the sauna and steamroom must be adhered to at all times.
- Direct Debit prices are based on a yearly membership. By availing of this option, you are committing to pay the monthly cost of your membership for one year. The monthly charge is paid to Coral Leisure by direct debit every month.
- You must submit a letter in writing or by email requesting to cancel your direct debit after the initial 3-months.
- A pro-rata system is in place whereby depending on the date that you purchase the membership you must pay for the remainder of the current month plus the full cost of the following month upfront before your direct debit starts in order to allow time for your bank to approve the direct debit
- If any direct debits are returned from your bank as unpaid, you must pay the amount owed to us in person plus a €10 administration fee
- Proof of age will be required to purchase all 11+, Teen 16+, Student and Golden memberships. We will accept birth certificate, passport, age card or valid student card as proof of age.
- Family membership – a child on a family membership is any person who is 15 years of age or younger. Persons 16 and 17 years of age must purchase a Teen Pool and Gym membership in their own name.
- Pay As You Go Users are not permitted to use the sauna/steam room facilities while there is a private booking in the pool.
- The membership and membership card can only be used by the named person(s) on the completed application form. Anyone found to have breached this rule will result in the immediate cancellation of the membership without refund. Lost membership cards will be replaced at a cost of €5.00. If your card is broken or faded it will be replaced free of charge once the damaged card is handed in to reception.
- All members consent to having a photograph taken in reception to accompany their membership records for verification purposes only. Coral Leisure will only use personal information and photographs in accordance with the Data Protection Acts, 1988 & 2003.
- Golden memberships are for customers aged 60 years or older.
- Gym only members have unlimited access to the gym, it does not include use of pool/sauna/steam room facilities.
- Lifeguards and gym instructors' instructions to be followed at all times.
- Swimming rings are not permitted in the pool unless fitted with an internal seat.
- No cameras, photographic equipment, outdoor footwear, food or beverages allowed in the pool area.
- Non-swimmers should wear a buoyancy aid and stay within their own depth.
- A health screening form must be completed before using the facility.
- Memberships can be frozen due to illness, however any illness must be certified by a doctor.
- All memberships are non-refundable. If for a medical reason, membership can no longer be continued, and the membership needs to be changed to another person, it will be at the discretion of management and there will be an amendment charge.
- If you have any existing medical conditions such as diabetes, epilepsy, heart conditions, asthma, are pregnant or on medication, please inform a member of staff before using any of our facilities.
- Membership card must be produced on each visit and all members must sign in and out on every occasion of use of the facilities.
- Hats must be worn by all at all times in the swimming pool. Appropriate swim costumes must be worn in the pool, sauna and steam room. We strongly advise all customers to wear flip-flops or other suitable foot protection in the changing rooms and pool area.
- Swim nappies must be worn by all children who are not fully toilet trained.
- The use of razors is not permitted anywhere within the coral leisure building
- Snorkels, flippers, masks and t-shirts are not permitted.
- Customers are asked to shower before entering the pool and use a towel to wipe down machines in the gym after use.
- Appropriate footwear and attire must be worn in the gym.
- Membership valid only during public sessions in the pool and gym.
- Coral Leisure accepts no responsibility for any belongings or personal items lost, stolen or damaged on the premises. It is the responsibility of each person to place all personal items in the lockers provided. Personal belongings found will be placed in lost property for seven days.
- Persons under 11 years of age must be accompanied by an adult in the water with them at all times. Persons under 11 years of age not using the pool facility must also be accompanied by an adult over 18 at all times in all areas of the facility. There is no exception to this rule under any circumstances. Under no circumstances can infants in carry seats be left unattended on the pool deck or in the viewing area.
- No running, jumping, diving or acrobatics are permitted in the pool area.
- Swim sessions start on the hour and operate on a first-come, first-served basis. Preference will not be given to members over non-members if a session is busy.
- Membership does not include the cost of lessons or classes.
- Public swim times vary regularly and it is up to each customer to familiarise themselves with the swim timetable available in reception. Management reserves the right to alter the pool timetable at any time.
- Management reserves the right at any time to vary these rules or subscription charge.
- Management reserves the right to refuse admission.