

EDEN IAS



Educational Development & Enrichment Network

ETHICS TEST SERIES - 2021 - 22

SECTIONAL TEST - 3

NAME: APURVA SINHA

99/12

Kindly do not evaluate, but only Review Q 6(a) and Q 6(c) → written beyond time

Time → 4:00 - 7:00 pm

INVIGILATORS
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*your copy
will be
rejected if
continued
by opsc*

*Avoid writing any message
& such kind. Instead*

*do not attempt such questions
or otherwise leave to the
discretion of Examiner*

QUESTION PAPER SPECIFIC INSTRUCTIONS

Please read each of the following instructions carefully before attempting questions :

There are TWELVE question divided in TWO SECTIONS in ENGLISH.

All questions are compulsory.

The number of marks carried by a question/part is indicated against it.
Answers must be written in the medium authorized in the Admission Certificate which must be stated clearly on the cover of this Question-cum-Answer (QCA) Booklet in the space provided. No marks will be given for answer written in a medium other than the authorized one.

Keep the word limit indicated in the questions in mind.

Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.

Q1.

Content & answers seems good for many questions

Demand of the questions has been addressed properly in many questions

try to maintain consistency & keep writing

check word limit & talk little towards improving presentation

Good luck!

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SECTION -A

Q1. (a) "Aptitude without attitude is blind, but attitude without aptitude is lame". What do you understand by this statement? (150 words) (10 Marks)

Candidates must not write on this margin

Aptitude refers to the natural or inherent capacity to acquire a certain skill.
Attitude on the other hand, is a psychological tendency to evaluate an object, person, place or situation with a certain degree of favour or disfavour. Both attributes are highly interdependent on each other and cannot flourish in isolation.

Aptitude without Attitude

- May benefit in the short run, but harmful in the long run.
- For instance, Hitler had aptitude for public speaking, oratory and leadership but due to his negative attitude and hatred towards Jews, he led Germany to war and ultimately met his doom.

Attitude without Aptitude

- Attitude determines what we can do and how we can do it.
- To a certain extent, one can gain aptitude through right attitude, **BUT** → unless one learns skills (eg- coding, sports), one can never achieve high proficiency without it.

Appropriately addressed with relevant Examples

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Aptitude and Attitude Going hand in hand

Candidate
must be
on this

Q1.

→ Aptitude and Attitude together give a headstart from others. It helps in learning in a short amount of time, less effort is required.

→ In civil services

→ higher Motivation level.

→ higher probability for success

→ sense of achievement and satisfaction.

→ helps Bureaucrats in themselves being the agents of change by inculcating the right attitude.

(Example Dheepa DM, saw untouchability being practiced against people of lower castes. She reprimanded the villagers and offered water and ate food offered by the aggrieved community to set a strong message.

→ Helps in better and more flexible decision making and the person would focus more on inclusivity, team spirit and cooperation of others.

Aptitude and Attitude together are required for effective, transparent and a ethical society.

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Candidates must not write on this margin

Candidates must not write on this margin

Q1. (b) "The fatal failing of the Indian bureaucracy has been its low level of professional competence, because once a young civil servant joins the service, he is shuffled among various departments allowing him no time to acquire expertise in any field." - Critically analyse this statement. (150 words) (10 Marks)

The civil service acts as the steel frame in policy implementation in India. One of the challenges plaguing the service is the presence of too many Generalist officers and absence of Domain experts.

Need for Generalists

Advantages

- Know functioning of Government, systems and holistic understanding of society
- Need to maintain law and order
- Top to Bottom approach to Governance

Disadvantages

- absence of technical expertise especially, post 1991, L-P-G era where nature of governance requires more technocrats
- less dynamic and highly status quest

Need for Specialists

Advantages

- Precision working
- Efficiency → optimum use of resources
- eg- scientists, doctors, statisticians, data analysts

Disadvantages

- lack of holistic understanding of issues
- Absence of humane welfare oriented approach.

Context of the question has been properly understood

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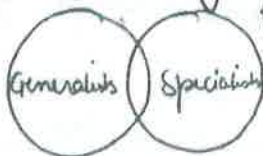
As the 2nd ARC report also observed, the frequent transfers of civil servants from one department to the other prevents developing of domain expertise, and they remain generalists for most of the time.

This, can be solved by

- ① Fixed or increasing tenure per posting (to gain as much skill/expertise)
- ② Lateral Entry in Bureaucracy
- ③ Mid-career review and Accountability - Integrity Review Mechanisms (example → MISSION KARMAYOGI)
- ④ Technical Training for Civil servants from Top institutes like IITs, IIMs in Big Data Analytics, Machine Learning, Blockchain Technology, 5G, etc that will dictate the developments of 2020-2030 decade.

Both Generalists and Specialists have a very unique and important role to play in the administration.

It is by the synthesis of both these



that our administration would become far more efficient and specialized.

Appropriately
Conducted

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Q2. (a) Highlight the different kinds of aptitude that are desirable in a civil servant. What steps have you taken to imbibe the correct set of aptitude, that will help you as a public servant?

(150 words) (10 Marks)

Aptitude is the inherent ability to acquire a certain skill. It may be inherited (by birth) or learnt through training and capacity building.

DESIRABLE APTITUDES for a CIVIL SERVANT

- 1) Organisation and Management skills
- 2) Quick and Dynamic Decision Making
- 3) Effective Communication skills
across work hierarchy (top to bottom and bottom to top)
- 4) Writing proficiency (for conveying/persuading/requesting/advise)
- 5) Eagerness to learn (about places, cultures, languages)
- 6) Inclusive Outlook towards Governance (taking note of deprivations across caste, class, gender, religion, language)
- 7) Working in Team Spirit and Responsible Leadership.
- 8) Logical, critical and Rational Thinking abilities (to understand deep rooted socio-economic problems and develop a suitable solution)
- 9) Physical Aptitude → fitness and stamina.

Candidates must not write on this margin

A

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Steps taken by me to imbibe the correct set of aptitudes to be a civil servant →

- Participation in Group Presentation and Discussions (for communication enhancement, team work)
- Practising Discipline and Punctuality as a work ethic and life virtue
- Participation in Cultural events and Managing events.
- NSS (National Social Service) for aiding physically - visually and mentally challenged students.
- Working with Civil Society Organisations and NGOs that work at grassroot level. (Learning INCLUSIVITY?)

The first step towards Aptitude formation is Aptitude Realisation and its correct identification. For a civil servant, cultivating both physical and mental aptitude is important.

Good attempt

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Q2. (b) "Objectivity is imperative in building an efficient bureaucratic culture". In the context of the above statement examine the role of objectivity in Public services. Is it possible for a civil servant to adopt an uncompromised objective stance on all issues under every situation? (150 words) 10 Marks)

Candidates must not write on this margin

Objectivity is the ability to judge fairly without bias or external influence. It is about being true to the facts even outside of a subject's individual biases. The legitimacy of bureaucracy comes from its objectivity.

Role of Objectivity in Civil Services

- 1) Important for making choice on the basis of merit in public business, appointments, awarding contracts etc.
- 2) Objectivity upholds TRANSPARENCY OF INFORMATION and breeds Accountability and Responsibility (Example → RTI reveals all meetings, comments of bureaucrats).
- 3) Providing Information and Advice to Ministers on the basis of proper facts (in Parliament, during Question hour, Zero Hour).
- 4) Objectivity allows space for Professional advice and expert opinion (Example → fact-finding committee, Technical advisory committee, post bridge collapse etc.).
- 5) Encourages Reason, Rationality and Scientific Temperament.

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Complex Nature of Objectivity
Objectivity cannot be applied in all situations, under all circumstances. It is neither possible, nor desirable.

① Objectivity is a clerical expectation whereas leadership and management and decision making in civil services is HIGHLY DYNAMIC

↳ eg - COVID-19 → IAS officers had to take decisions on lockdown & food, medical supplies taking into account severity of situation, vulnerable groups, public + media pressure etc.

② Constitution itself is not an Objective document and allows for socio-economic justice (unequal treatment for unequals).

③ Objectivity lacks space for emotional intelligence (this is why populist leaders have more influence on masses)

④ Objectivity is highly means oriented where sometimes ends are important (eg - making Aadhaar card for a poor, destitute woman with no documents)

Even if absolute objectivity is difficult, a civil servant must always strive for it.

Demand of the question
has been properly
addressed

Keep it

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Q3. (a) Few bureaucrats, past and present, have on several occasions overtly manifested their political inclinations while discussing several issues on public platforms. In the context of this statement highlight the problems with such ideological exhibitions. (150 words) 10 Marks

Candidates must not write on this margin

Political Neutrality and Non-Partisanship are crucial values that uphold the trust and confidence of the public in the bureaucracy. Unfortunately, a corner of such values can be seen as bureaucrats express 'personal opinion' on social media that often comes across as POLITICISATION OF BUREAUCRACY.

Appropriately
integrated
Good

PROBLEMS with IDEOLOGICAL EXHIBITIONS.

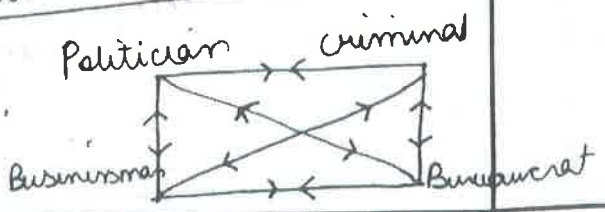
→ Interference of Executive with the bureaucrat's work through harassment, punishment, postings, frequent transfers. This in turn →

- a) prevents developing work expertise
- b) hampers administrative efficiency

→ lowers morale of civil servants who try to initiate innovative ideas.

→ emergence of unhealthy Nexus between Bureaucrats, Businessmen, & Criminals and politicians

(eg - caste-class lobbies in Bihar, Rajasthan, Karnataka)



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- Encourages factionalism and Groupthink (as other officials are forced to take sides thereby revealing their inherent bias)
- loss of public confidence, trust and credibility.

However, that is not to say, that the civil servant would let injustice and unfairness prevail in the fear of being perceived as political.

As Sage Kashyap said,

C. Sharma is wounded when honest people fail in their duty to speak up?

Thus, a civil servant must take a national approach to Non-Partisanship. They must not give in to political influence and pressure however, at the same time not let their neutrality become an excuse for their inaction.

Good attempt

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Q3. (b) In India we often find that bureaucrats are doing their duty just because they are obliged to do so. How can we change this mind-set? Suggest some steps that can be adopted to change this mentality?

(150 words) (10 Marks)

Candidates
must not write
on this margin

Duty, dedication and devotion to work are important pillars for a healthy functioning bureaucracy. They are important for the proper implementation of policies and welfare for the society.

However, recently, there has been an observed trend of OBEDIENCE and BLINDLY FOLLOWING duties for the sake of it, without any intrinsic motivation, dedication and sense of purpose.

Reasons for this

- Political Rehabilitation from Ruling class.
- Status Quo appears comfortable than social change.
- Material Rewards and corruption for following orders (Hedonistic tendencies).
- Fear of RTI activism hinders bold decision making.

Ways to change this Mindset

- ① Developing PERSISTENCE as a virtue for achieving a particular goal in spite of difficulties and discouragement.

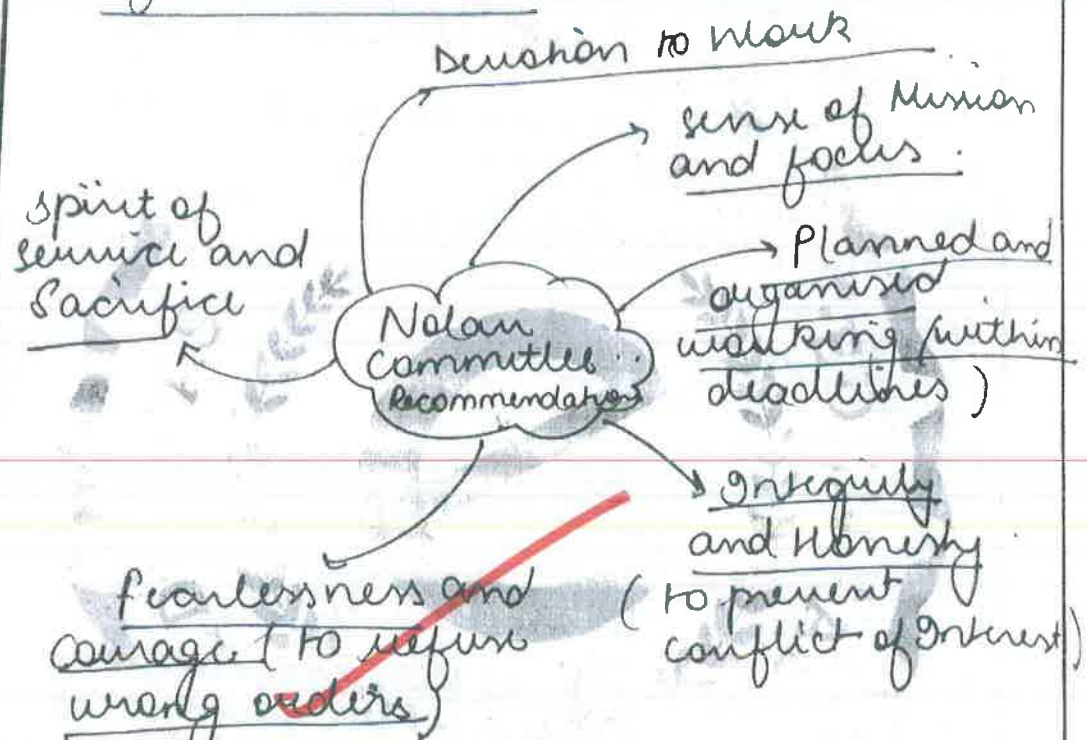


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② Work in itself should be a source of motivation (example → for MS Swaminathan the goal of food security led to his immense passion towards devising strategy for GREEN REVOLUTION.)

③ Nolan Committee Recommendations for Civil Servants.



④ Encultating empathy, inclusivity

Sense of duty would work best only when combined with dedication for the cause. In a developing country like India, extra efforts are needed to take the country towards new heights of economic development.

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Q4. (a) "Morality constructs the relationship between the self and others, providing a sense of appropriateness that facilitates and coordinates behaviour" - In this context discuss the importance of empathy and compassion in public services

(150 words) (10 Marks)

Candidates
must not write
on this margin

Empathy and compassion are significant aspects of ~~life~~ social life and personal morality. Empathy is the ability to understand and share the feelings of another person's situation. Compassion goes a step beyond empathy. It is the deep awareness of the suffering of another coupled with the wish to relieve the person of that suffering.

Relevance and Importance of
empathy and compassion in
civil services.

① provides understanding of the problems and sufferings of people.

② Bridging the disconnect between power and bureaucracy which is in luxury and comfort, far away from the distressed.

③ For decentralised, people-centric policies and schemes.

(example → PM Matri Vandana Yojana, PM Mudra Yojana, Jan Dhan Yojana, PM Ujala)..

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④ Counters persecution that comes from logjams and day to day difficulties of the administration.

⑤ Helping meet the socio-economic objectives laid down by the Constitution makers in the Constitution. especially

Directive Principles of state policy.

⑥ Bridging Divides:

(eg - IAS DIVYA DEVARAJAN (of Adilabad, 2017) herself learnt GONDI language within 3 months to communicate with tribals.

RICH + POOR
URBAN + RURAL
MEN WOMEN TRANS
UPPERCASTES + BAHUJAN
CITY DWELLERS + TRIBES

and assess issues of illiteracy, unemployment, sanitation etc.) The locals named their village in Telangana as 'DIVYAGUDI' after her commendable efforts. This is the true depiction of empathy and compassion.

Compassion and Empathy would thus bring sense of service towards diligently performing duties for the people.

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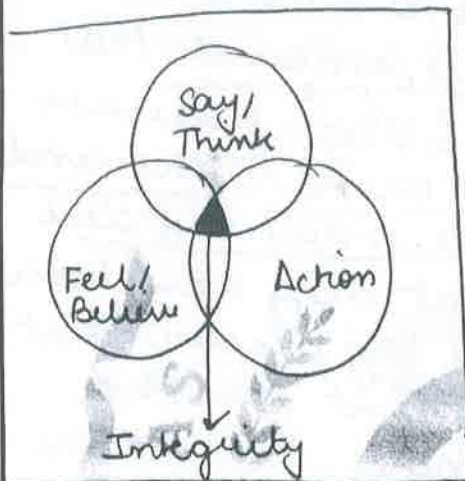
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Q4. (b) What do you understand by integrity? Why integrity is important in Public Services? Recall and produce an incident from your life where you have exhibited integrity.

(150 words) (10 Marks)

Candidates must not write on this margin

Integrity means to be continuously honest & consistent in thought, speech and action. A person of integrity would not be influenced from outside pressures and temptations and will only respond to one's conscience.



Importance of Integrity in Public Services

Integrity is Morality in Action.

① ~~As~~ According to 2nd ARC Report, a

civil servant with Integrity would be guided by PUBLIC INTEREST only and not any other financial / personal or pecuniary interest.

② Ensures fulfilment of duties and obligations.

③ handling sensitive information carefully and openly as possible within legal framework.

④ Integrity is a **MUST** for efficiency. Efficient Administration would usher in Good Governance and timely meet prescribed and desired objectives of govt.

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Incident from life where I showed
Integrity

On a cold evening, I went to purchase certain items from a street vendor. After the purchase, I used UPI app to make payment. However, on coming back home, I realised that the payment could not be made due to a technical error. It was a small amount that could be paid the next day, however I immediately went back to the vendor to inform them and made the due payment. The amount may have been insignificant for the lay person, but could be very important for the family of the vendor.

Mahatma Gandhi has also cherished Integrity as an ideal integral to a healthy society. A healthy society produces a healthy government and ultimately a healthy nation.

Incident reflects
your honesty
rather than
Integrity

Candidates
must not
write on this

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Q5. Transparency and accountability are considered as foundational values for Civil Services.
In this context

Candidates
must not write
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a) Discuss the significance of transparency and accountability in public services
(150 words) (10 Marks)

Transparency is unrestricted, unhindered and open access to knowledge and information irrespective of a person's occupation, economic status, political power, religion, caste, gender etc. It is highly people-oriented rather than state-centric.

Accountability is the obligation of the administration to perform satisfactorily and account for this work to the people, forces, agents outside the administration. It is a liability to be answerable.

SIGNIFICANCE OF TRANSPARENCY as a foundational value in Civil Services.

① Democracy is built upon the foundation of an open societies

∴ when there is no sharing of information, there is discretion of power, absence of rule of law, lack of accountability, abuse, corruption etc.

② Less Red Tapes, less complication of procedures

③ Efficient use of Public funds (eg - in Allahabad / Prayagraj, an RTI



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resulted in unearthing of problem of absentee teachers in government schools

④ Transparency accompanied by Digitalisation (eg- DIGITAL INDIA) enable better collection, storage, retrieval and management of government data.

⑤ Informed citizenry → better decision making
→ electoral accountability through elections
→ benefit from improved services.

SIGNIFICANCE OF ACCOUNTABILITY as a foundational value in Civil Services

① Accountability upholds secularism, tolerance, equality and other constitutionally cherished values

Socrates → "An unexamined life is not worth living"

② Accountability enables reflection, review and self-assessment. This enables Administration to learn and improve.

③ Stephen Covey said, "Accountability breeds Responsibility."

④ Primacy will be given to public interest and National Interest rather than vested interest.

Today's bureaucracy faces highly dynamic and complex challenges. Accountability and transparency would increase efficiency and effectiveness.

Properly address the demand of the question

Case study on the

Q5.

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Q5. (b) As a civil servant, what steps can you take to establish a culture of transparency and accountability in your organisation?

(150 words) (10 Marks)

Candidates
must not write
on this margin

Transparency and Accountability are keynotes of an efficient organisation. They emphasise more on answerability and openness after a work and not just mere completion of the work.

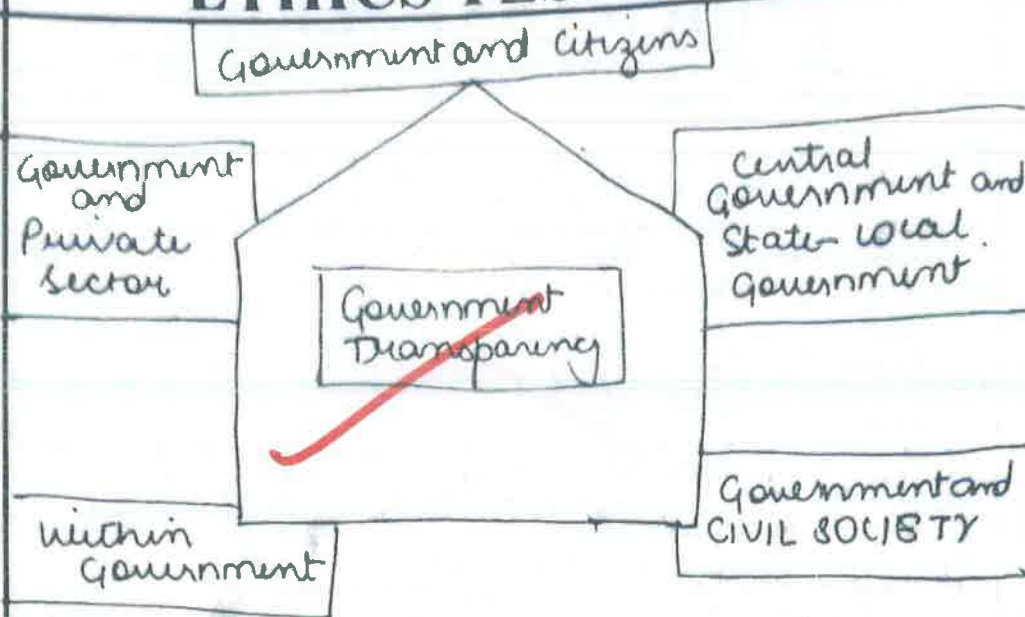
As a civil servant, the following steps would be taken by me to establish a culture of Transparency and Accountability

- ① Developing and inculcating Accountability as a work culture and work ethic.
- ② Fostering timely compliance of work, role, service or delivery through.
 - a) Citizen charter/that includes timeliness for service delivery)
 - b) Grievance Redressal Mechanism
 - c) Dispute Redressal Mechanism
 - d) Penal provisions for non-compliance
- ③ Removing vagueness and creating code of Ethics, Code of Conduct via day to day tasks.
- ④ Awareness raising through Information education
- ⑤ Capability - Gap Analysis.
- ⑥ Checking Sexual Misconduct (that is often ignored) through Internal Complaints Committee

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⑦ Implement 2nd ARC recommendation with regards to reforms in and repeal in Official Secrets Act, 1924

⑧ Integrity Hotline (example in IMP) to complain against frauds, abuse of power, corruption cases etc.

Information and freedom to access it enables the government plan, participate and also deliver services and programs for citizens and community as well. A good example of this is: PRAGATI. (proactive Governance and Timely implementation)

Good

Keep up efforts

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Q6. What do each of the following quotations mean to you?
 (a) "Calamity and prosperity are the touchstones of integrity." - Benjamin Franklin
 (150 words) 10 Marks

Candidates
 must not write
 on this margin

Integrity is a consistent form of honesty that exists across space and time and in every form like thought, speech and action. People usually respond with different means in different situations to save themselves, or family or for material needs. However, as a person with integrity is congruent across situations of Calamity and Prosperity.

The test of integrity can be seen in situations of both calamity and prosperity. In ideal situations, people tend to treat themselves and the other in the same way. But in a world of unequal circumstances (or calamity), people pursue vested interests since there is scarcity of resources.

I Moral Integrity → Integrity is often regarded as morality in action.
 • Some people support war and discrimination on partisan issues of insurgency, or infiltration etc whereas they pray for peace and brotherhood at their places of worship.

II Intellectual Integrity → Media today is being criticised for lacking

you have tried to
 mention various
 types of
 Integrity

Indeed you need
 to explain the
 statement with
 relevant examples

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intellectual integrity. It lacks supports different sides of an event/news based on its vested interests.

eg - Mainstream Media having line of Ruling Parties to avoid being hounded

III. Personal Integrity

Officers like Pudelp Kasmi, Ashok Khemka despite all tumultuous situations, shifts with the ruling party or state governments, chose to take multiple transfers rather than complying with the culture of corruption

IV. Integrity of society

Society also tends to have double standards of discrimination and prejudice against minorities and other marginalised groups. This idea is dominated by the dominant majority

France for example → prohibits display of any religious symbol in public space. India on the other hand, follows principally distanced secularism.

Loss of consistency with cherished values during good or bad times thus breeds problems. It also results in crisis of conscience due to inconsistency. Hence,

Integrity is integral to a healthy society.

Mention one element of progressive & include how will they affect society

Integrity

Q6.

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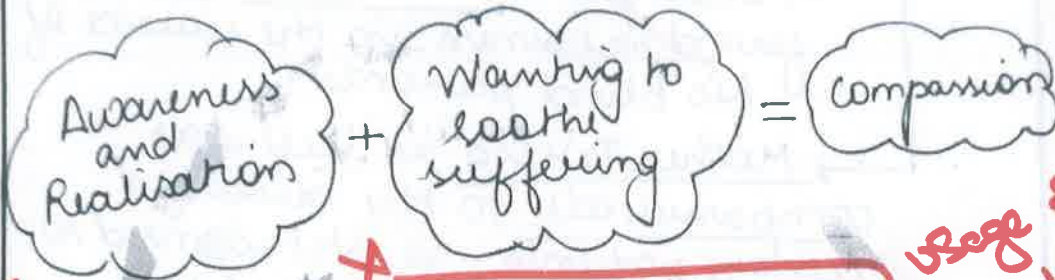
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Q6. (b) "If you want others to be happy, practice compassion. If you want to be happy, practice compassion." - Dalai Lama
 (150 words) (10 Marks)

Candidates must not write on this margin

Happiness and contentment are deeply linked to compassion. Compassion is the deep awareness of the suffering of other person and coupled with the desire to relieve them.

2 1/2



You can write in English text

Compassion or दया / (KARUNA) is a highly cherished virtue in Buddhism since, the doctrine believes in relieving the suffering of self from desires and the vicious cycle of birth and death.

use of language & symbols not allowed by SSC

- These may be in the form of
- a) Taking care of elderly, servants, neighbours, the sick, needy, poor
 - b) being kind and Generous

It may lead to rejection & loss of marks for Evaluators

In all these, Buddhists and Buddha believed, would-one acquire spiritual merit (rather than through sacrifices) this is in the form of bliss and happiness

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Happiness of others (Ethical Altruism)

• Compassion is an important value and aptitude to have for any person and civil servants most importantly

→ helps to feel pain and suffering of others

→ example → Shrawan Kumar found happiness in the service of his blind parents.

→ Mother Teresa as well was compassionate to the diseased leprosy patients. So, she wanted to aid them and help them.

Happiness of self

This idea is drawn from Ethical Egoism. That compassion and ethical life of oneself would bring inner satisfaction and eventually do good to others

(example - Adam Smith's "All men act on their own interest, but in the act, general good is done for the people")

Compassionate acts such as helping (physically, materially, financially) the orphans who lost parents to COVID-19 would not only help them but also give a sense of bliss to the person doing it.

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Q6. (c) "Decency and tolerance, to be of any value, must be capable of withstanding the severest strain." - Mahatma Gandhi

(150 words) (10 Marks)

Candidates must not write on this margin

Tolerance is a fair, objective and permissible attitude that can be had towards others of differing opinion, tastes, thinking, race, religion, humanity. It is the cornerstone of harmony and peace in pluralistic society.

Decency is about being socially, ethically and morally appropriate based on a given situation or circumstance.

Example → Not using 21st century slangs among a group of Elders (who do not belong to this particular cultural milieu)

Gandhi's IDEAS

Mahatma Gandhi gave great importance to the idea of Tolerance and decency of being:

① Non-Violence (AHIMSA) should be practiced to the severest constraints. It should not be lowered as a concession to one's weaknesses.

② Democracy also meant self-governance and self-sustained for Mahatma Gandhi. He felt responsible citizens would follow its ideals and not be intolerant of others.

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Q7. R e a p a t

⑧ Tolerance of Religion → Gandhi believed that there was truth (SATYA) in every religion. No religion is perfect and hence, no religion can be ungloriously hailed as the greatest.

⑨ Relevance in Present context

→ Ideas of tolerance are important in society where marginalised communities still face degradation of dignity, discrimination, stigma etc

→ A tolerant world would allow for more human prosperity

→ Reduce violence against women (since Indecency of behaviour towards other genders will improve and drastically reduce)

→ Promote a peaceful and Inclusive Society with equitable distribution of resources as also, care for the environment.

⑩ Mahatma Gandhi's ideas of tolerance and acceptance of others even today comes as a MORAL REVOLUTION that seeks to bring peaceful solutions to the problems seen in Modern day 21st century.

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SECTION - B

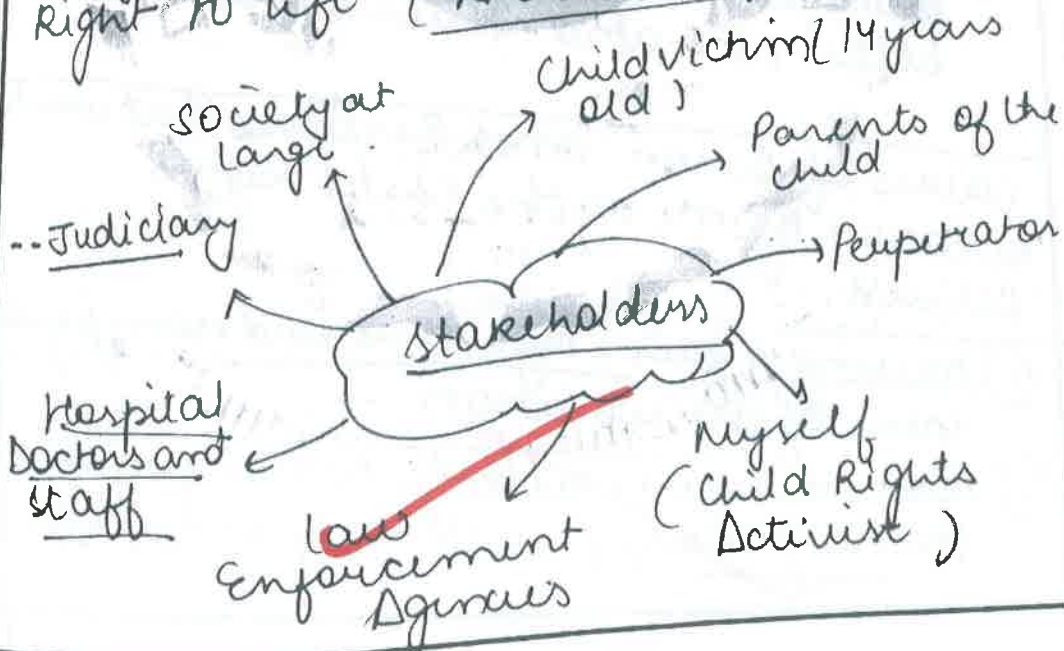
Q7. Rape is one such violent crime that not only leaves the victim physically assaulted but also emotionally traumatized. Children are often victims of such inhuman crimes. Recently a girl aged fourteen was also subjected to same kind of trauma when she suffered due to rape. The perpetrator was arrested by the law enforcement agencies and put to trial. Meanwhile the victim attained pregnancy and when she was subjected to medical examination, it was discovered that she is in the 24th week of her pregnancy.

Due to social stigma associated with child-pregnancy, the parents of the victim try to hide the pregnancy for first few days but later decide to approach a hospital to get the pregnancy terminated. As the doctors exhibit more or less an unhurried attitude towards the entire case, the parents of the victim decide to move the court to obtain immediate abortion orders. However due to this inordinate delay the victim reaches the 32nd week of pregnancy. So when the entire matter is brought before the court for adjudication the court denies abortion rights to the victim on health grounds.

What are the values involved in this case? Suppose you are a child right activist then how would you respond under the given situation? Suggest some steps that can be adopted to avert such crimes in future.

(250 words) (20 Marks)

The above case study reflects a complex interplay of child sexual assault (under POCSO Act) as well as agency of women over their bodies along with administrative-judicial delays that are hampering a person's Right to life (Article 21).



Candidates must not write on this margin

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Values Involved

- ① Article 21 → Right to life, liberty, dignity
Right to Health. Right over body → for
the child victim.
- ② Social justice (for child Activist)
- ③ Parents → Right Against exploitation
Right to liberty (to protect from societal
defamation)
- ④ Law Enforcement → Empathy and
Compassion for the
victim, justice, Emotional Intelligence
- ⑤ Hospital staff → Timeliness and
good work ethic needed from them
- ⑥ Judiciary → Empathy, upholding
fundamental rights of the aggrieved
individual. Accountability
- ⑦ Administration → setting a positive
example, Responsibility to protect,
better law and governance

Cause of Action and Response that would
be taken by me as the child Rights
Activist

- ① Having a fair, objective and non-prejudiced
view of the situation
- ② Personal counselling to the family,
the neighbours (with help of an NGO)

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and victim themselves.

Child sexual Abuse is a serious offence under Prevention of Children from Sexual Offences Act (POCSO) and the aggrieved must be instantly getting access to Abortion Services based on Medical Termination of Pregnancy Act (Amendment) 2020.

where exceptions beyond 24 weeks can be made for child rape victims and if it is life threatening for mothers.

③ 1 in 4 girls face sexual abuse.

There were more than 47,000 cases of sexual offences in 2020 alone (according to NCRB).

④ Social Media Campaign and Public pressure (using protests) to expedite Medical Review board to take up Abortion.

⑤ Other Preventive Measures for Future

a) Sex education introduced in more number of schools.

b) Better law enforcement and surveillance.

c) Campaigning and Raising Awareness.

d) Supreme court in recent judgments by High Courts on highly technical Judging of POCSO warned against

Candidates
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such a trend and asked judiciary to look into the intention and idea behind the law.

c) Respite services, mental health and Trauma - Response - Recovery Services for children.

Ethical justification for such actions -

- Rawls Theory of Justice
- Principle of Utilitarianism.
- Mary Wollstonecraft's
 - "I do not wish women to have power over men; but over themselves"
- Hindu idea of kaarma
 - "As you sow, so shall you reap"
 - (as a deterrence to perpetrators)

The need of the hour is thus to strengthen all child protection networks by appropriate action by government, society, CSO, law enforcement etc.

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Q8 In India family matters a lot when it comes to student aspirations. Indian parents still hold the upper hand in the career choice of their children. Majority of the students feel that their parents have a final say in their career decision and a small percentage of students believe that they get their due importance before their parents finalize on something for them. The aspirations of Indian parents also differ substantially from that of other nations in terms of choice of subjects, university education, post graduate qualifications and additional tutoring. In such an environment it becomes extremely difficult for the child to assert his or her voice regarding career decisions. Consequently many children adopt career paths which are either not suited to their aptitude or they soon find themselves uninterested in pursuing the stream. Ultimately this results into sub-optimal work force populated by unhappy people who rarely get job satisfaction.

Candidates must not write on this margin

What are the ethical issues involved in the above case? Suggest some steps that can be adopted for making more informed and ethically correct career choices for children.

(250 words) (20 Marks)

The above case study is a conflict between the Indian / South Asian concept of parenthood that views children as an extension of their self, needs and desires vs the emerging Western / Individualistic idea of parenthood where children are seen as individuals with own needs, desire and aspirations.

8/12

Stakeholders.

Ethical issues involved

Students

Right to liberty of choice, freedom of speech and education
 Right to pursue more understanding of world, more market driven approach to studies.

Parents

Schools and other Educational Institutions

Compassion, Respect, Tolerance, Empathy for students.

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Governments

Develop a suitable
Education policy.
(Inclusive - sustainable)
meets challenges of
21st century
Accountability and
Responsibility

Society

Accomodate
Tolerance of New ideas,
ventures, companies.
overcoming Status Quo
Fresh attitude

Steps that can be taken for more
Informed and Ethically correct
Decision Making

- ① Introducing variety of fields
like vocational education, music,
dance, performance arts, folk arts
very early in schooling (based on
National Education Policy, 2020)
- ② 'Catch Them Young'
Aptitude identification from early
age and aptitude Realisation through
training, competitions (eg. China
south Korea)
- ③ Making Education Non-book centric
(for instance → Mathematics in Nature)

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- These would help develop student interest
- Books (Non-fiction), Movies, documentaries
- encouraging Neeness, Innovation, creativity over rote learning
- Yearly career counselling and mental health counselling (from class 6th onwards)

Counselling of Parents

- Making them aware of their Rigid Attitude and its impact on children
 - Using social influence and persuasion as a method. Campaigns by celebrities, movies, short films as an example
- Government support through encouraging innovation, startups, more jobs, more funding in Research, scholarships

Encouraging Parents to play a healthy role in the lives of their children

- helping child discover their strengths, talents, passion
- learning from home
- Receptiveness towards Aptitude realisation (example: Drawing classes, photography workshop etc)

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- d) Not forcing / pursuing / burdening children to think an act a certain way.
- e) Golden Mean Approach → by Aristotle can be used ~~to~~ by parents to compromise a bit and let their children decide for themselves based on their aptitude.
- f) Plato's cardinal Virtue of Temperance or self control and Moderation.

Children are the future of the Nation and in their betterment, lies the betterment of the family, community, society and Nation in the future. Like ~~to~~ flowers, they must be allowed to fully flourish and blossom so that they reach greatest heights of their potential.

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Candidates
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Q9. The development of independent media has brought greater transparency and accountability in the functioning of the government. Through prompt reporting, the media has highlighted several issues of public interest. Due to Media, the people of the country are now more aware about the achievements and failures of different governments and institutions. Almost everyone in the country, who yields some degree of authority or influence, is answerable to the people through media. Thus in this way, the growth of independent media has revolutionised the flow of information in the country and has acted as a catalyst in furthering the principles of participative democracy.

However, several questions have also been raised on the impartiality and non-partisanship of several media houses. Several media personalities have shown covert or overt inclination towards one political ideology or the other. Hence there has been instances when the authenticity or credibility of the reports have been questioned.

Analyze this situation in detail and suggest how this dichotomy can be resolved. Suggest some steps to minimise the negative impacts.

(250 words) (20 Marks)
Media is often regarded as the fourth pillar of democracy. It plays a critical role in information of various developments taking place around us. It also plays a role in forming PUBLIC OPINION that keeps the elected accountable and responsible.

Unfortunately, in the Post-Modern, post-truth era, facts have begun to play very little role. Perspectives and Narratives have acquired more significance in Journalism.

© To hear only what one likes to hear.

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Ethical Violations by Media

- ① Different Corporate houses subscribing to different ideologies → political appointment of political master
- ② Partial coverage, half truths
- ③ Using Prime Time Debates to influence and manipulate viewers into thinking a different way
- ④ Loss of Integrity → different positions for different groups of people in similar situation
- ⑤ Breeding Extremism, Radicalism and calls for genocide show a rising culture of intolerance towards dissent, regional, communal ideas.

Impact of These

Positive

- Multiple sides of a story, multidimensional
- Coverage of corruption by journalists
- Decentralised Nature of Information
- Openness, Transparency
- Accountability

Negative

- Partial, biased
- Editing of Truths
- Defamation (eg - hounding of celebrities)
- Violation of Right to Privacy
- Intolerance and culture of violence

Candidates must not write on this margin

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Ways to Resolve the Dichotomy -

- ① Press Council of India, News Broadcasting Association need to redefine code of ethics and code of conduct.
- ② Mechanism of Media Accountability and Review of content being presented (eg - IT Rules 2021 → provide for 3 tier self regulation and Grievance redressal for content on social media)
- ③ Government's proactive Role in dispelling misinformation
- ④ Global consensus / convention needed on tackling Disinformation and Asymmetrical Information Warfare

Steps to Minimise Negative Impacts

- Proper legislation on Media Accountability, their Responsibility in upholding peace, law and order (eg - Twitter was reprimanded by GOI post 26th January Red Fort Riots)
- Judicial Accountability and checks and balances (writs, petitions, PILs)
- Depoliticising Media
- Media Code of Ethics to be followed.

Candidates
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Candidates
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on this margin

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→ Internal complaint, Review and self-accountability mechanism

Role of media is to strive for excellence and quality of information rather than country participating in ideological warfare. Especially for developing countries like India, the role of media becomes critical in addressing and bringing to light various socio-economic problems.



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Candidates must not write on this margin

Q10. Anand is an honest worker who works in a factory. His reputation among the co-workers of his division and the factory management is very high because of his integrity and professional efficiency. One day a fight breaks out between two groups of workers on a minor issue of personal nature. Anand, along with the co-workers of his division, happen to be in one of the fighting groups. This scuffle between the two groups inflicts injuries to some workers and causes destruction of the factory property.

The entire incident is brought before the management and when closed-circuit television (CCTV) recordings are seen then Anand's involvement in the case is confirmed beyond doubt. However, considering Anand's excellent record as a worker, the factory management offers clemency to Anand on the condition that he should act as a witness against his co-workers, against whom the management decides to file a formal police complaint.

- a) Suppose you are Anand, what are the various options open to you under the given situation? Analyse the merits and demerits of all such options.
- b) What course of action would you follow under the given scenario and why? (250 words) (20 Marks)

The above case study shows an internal industrial dispute between two groups of people that has led to some physical loss as well as injured workers. The employee (Anand's) future at the company is at stake due to his involvement.

7/12

Stakeholders	Primary Interest
<p>→ Anand (me)</p>	<p>Keep organisation listen to his point of view, job prospects of future, company of fellow employees.</p>
<p>Anand's faction</p>	<p>→ job security, justice and grievance redressal</p>
<p>Opposing faction</p>	<p>→ same as above</p>
<p>Factory Management</p>	<p>Needs compensation for property damage, order and efficiency, disciplinary action</p>

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OPTIONS available to Anand

Option 1: Accept clemency from the Management

Merits → job security, faith and credibility of factory employees may benefit economically

Demerits → loss of solidarity and companionship of fellow employees, Grievance and Rivalry may increase.

Option 2: Reject Clemency

Merits → Upholds his trust and companionship among employees.

Demerits → ~~Disciplinary action~~, loss of employment, might be legally penalised, fined for damages.

Option 3: Do Nothing, Neither Act nor React

Merits → loyalty and faith of fellow employees.

Demerits → Company might question his Integrity.

Candidates
must not write
on this margin

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Option 4: Talk to the Management, explain both sides of the situation and let them decide.

Candidates
must not write
on this margin

Merits → Upholding company's faith in him, showing INTEGRITY, healthy resolution of grievance and dispute, positive work culture

Demerit → Might have to pay fine for damages

As a brand, my COURSE OF ACTION would be Option 4 as it is the most balanced and justice driven approach

- ① allow for Impartiality of Management in decision making
- ② Accountability & Responsibility for persons injured and damaged property.
- ③ Aristotle's Golden Mean approach
- ④ Reformative Justice rather than Retributive Justice
- ⑤ Mahatma Gandhi's idea "A law without justice, is a wound without cure"

Thus, mere punishing of individuals for the acts done without Mediation and conciliation of the issues involved would not serve the purpose. Resolution of conflict is a necessary step.

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Q11 You have been recently appointed as the Regional Transport Officer of a region that has very high vehicle density. You are entrusted with the task of issuing fresh licenses for motor vehicles. However, soon you start receiving a large number of complaints regarding the prevalence of corruption, arbitrariness and capriciousness in the issue of licenses. These complaints, some of which are widely highlighted in the local newspapers, have not only brought disreputation and bad name to the department but also raised several questions on the impartial functioning of the Regional Transport Office (RTO). The Secretary of State for Transport has taken cognizance of the entire matter and has directed you to come up with a strategy to regain the lost public confidence.

- a) How will you manage this situation?
 b) For a person in your position, highlight the qualities that should be on display under the given scenario?

(250 words) (20 Marks)

The case study is an instance of collaborative and cellusive corruption that ~~it~~ takes place at local and state governments. It has been even highlighted by 2nd ARE Report: Ethics in Administration.

Stakeholders

Regional Transport Officer (Me)

RTO staff

Secretary of state

Local Newspapers and Media

State Government and Public

Ethical issues

Probity, Integrity, Honesty, Dutifulness, leadership

Probity, lack of integrity, corruption, discretion, opaqueness

Accountability, Responsibility, Emotional Intelligence

Freedom of information, Accountability on the corrupt officials

Commitment, Dedication and Quality of work

10

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Ways to Manage the situation

- ① Having courage of conviction →
Conviction is the strength of belief of a person, situation of what is right and wrong.
- ② Immanuel Kant's → Deontological Ethics
or Duty based Ethics
↳ It is the duty of the RT Officer (RTO) to root out arbitrariness, opaqueness and discretion.
↳ Here, Kant's Categorical Imperative becomes important.
- ③ Tackling both Actual Conflict of Interest (within the organisation) and Perceived Conflict of Interest (within the media, public).
- ④ Fact finding Committee → to look into complaints and ask for public support in giving more complaints.
- ⑤ Utilitarianism → Common Good Approach (as put by Shastri Mill, Jeremy Bentham).
A just, legal and administrative system would lead to collective betterment of the society.
Justice (John Rawls's theory) would ensure equality before law.

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⑥ Rights based Approach → Right of the public to have a fair, transparent, non-corrupt administration.

Candidates must not write on this margin

Qualities that should be present in the Gujran scenario.

- Leadership and crisis Management (as the head of the department)
- Accountability and Responsibility (To the secretary, to the public)
- Integrity of character (to act against corrupt department)
- Courage of conviction
- Probity and honesty
- Fairness, transparency (openness and ready availability, less discretion in decision making)
- Right livelihood (Buddhist concept) (by living life of honest means)
- Reason, Rationality and Unbiased Thinking (it leads to commitment to think, judge and act only with respect to the relevant facts)

Probity in public life and integrity safeguard the nation from corruption of those with unrestricted access to public

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resources and can take decisions that have deep impact on the lives of people and nation as a whole.

Candidates must refer to this on



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Candidates must not write on this margin

Q12 Several illegally constructed squatter settlements have proliferated in large urban areas. Most of them started as nuclear settlements but with time they have attained huge proportions. Nearly one-fourth of the total geographical expanse of urban areas are covered by such shanty colonies. These colonies not only create hurdles in urban planning but also act as safe havens for drug peddlers, criminals and habitual offenders. However, these colonies, most of which are outgrown slums, provide affordable housing to the city poor and migrant workers. Recently a Public Interest Litigation (PIL) was filed against these unauthorized slums and the court has ordered for the destruction of all illegal encroachments on public land. As soon as the order is issued, protests break out in these colonies against eviction.

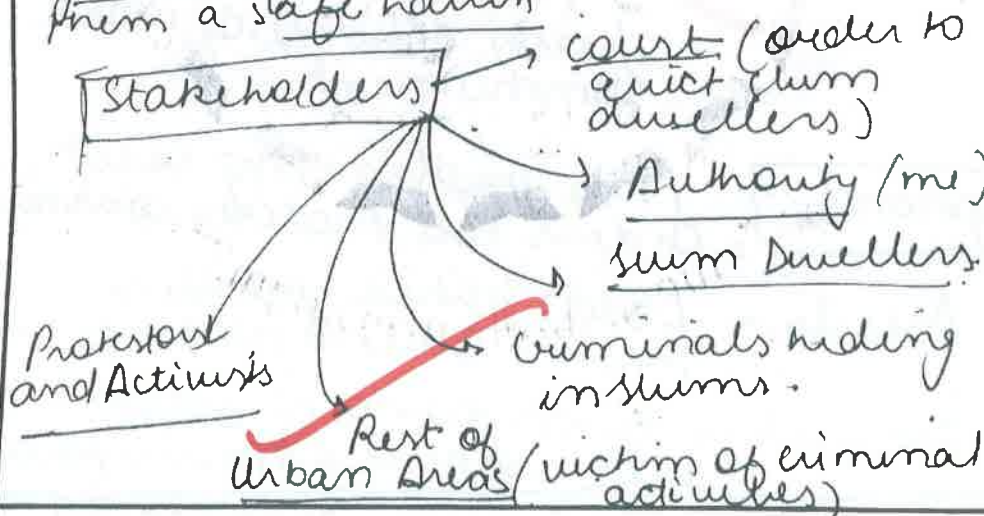
Suppose you are the authority entrusted with the task of enforcing the court order in a particular urban region then the following are some suggested options available to you under the given scenario. Please evaluate the merits and demerits of each of the options:

- a) You will go ahead and implement the court order, even if it is to be implemented by using some degree of state force.
- b) You will formally write to your senior officers requesting them to take the matter in their hand
- c) You will not implement the court order till the protests continue.

Also please indicate (without necessarily restricting to the above options) what you would like to do, giving proper reasons.

(250 words) (20 Marks)

The above case study reflects the ethical dilemma involved due to over-urbanisation and summification of urban areas. Though these affordable houses are source of life and livelihood for the urban poor, they are also breeding ground for criminals and offer them a safe haven.



Q12

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Option 1: Going Ahead with Implementation of Court Order.

Candidates must not write on this margin

Merits → Duty fulfilled, maintaining law and order, Reduction in crimes, ~~judicial obedience~~

Demerits → Eviction of the poor, marginalised, protests may go out of hand. Poverty is a failure of state policy.

Option 2 Formally writing resignation officers

Merits → Nuanced, experienced, opinion, may resolve ethical dilemma, safety-security of self

Demerits → ~~Escapism~~, Non-performance of duties entrusted, Lack of dedication, shows absence of work commitment

Option 3 Not Implementing Court Orders till Protests continue

Merits → Calm public pressure, prevent violent protests

Demerits → Disobedience of judicial orders, shows administrative inefficiency

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Option 4 → what I as the Officer in charge of local Authority would do: Meeting and communication between all stakeholders (Civil Society members, Government Officials, Activists & Slum Representatives, MLA of that particular constituency).

→ PM Awas Yojana can be used to let willing residents to shift to Government built / sponsored low income households, spreading awareness, incentivising willing moving out of Residents.

→ Commercial area within slum can be asked to be retained (source of livelihood).

→ Law Enforcement Agencies can run drug-raids, illegal activity-raids to hold criminals and perpetrators accountable.

Reasons for this course of Action

→ Immanuel Kant's Duty based Ethics (duty to obey orders of courts)

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→ Empathy and compassion (Religion based ethics) → by seeing the pain and suffering of peer.

→ Aristotle's
idea of Justice

↳ a just person would deal fairly with others and not lie / cheat / or take from others

→ Emotional Intelligence (to take a fairly objective yet empathetic view of the situation)

→ Jeremy Bentham's Utilitarianism
(Greatest good of the Greatest number of people)

The larger question raised by the case study is the negative impact of over-urbanisation both for the residents of the society as well as the administration. This would lead us to look for better, sustainable and inclusive models of growth and urbanisation.

Candidates
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Educational Development & Enrichment Network

ETHICS TEST SERIES - 2021 - 22

SECTIONAL TEST - 2

NAME: APURVA SINHA

"Persistent and consistent practice is the key to success in UPSC mains"
↓
Try to maintain the similar enthusiasm and sustained efforts

Time → 3:30 pm - 6:30 pm.

INVIGILATORS
SIGNATURE

114

Apurva
CANDIDATE'S
SIGNATURE

CLASSROOM ADDRESS

Shop no - 6, 2nd Floor, Front Side, Bada Bazar Road,
Old Rajinder Nagar Market

Land mark - Fair Price book shop and kumar book depo

CONTACT: 9354344200 | 9315215980

Gmail.com : connect.edenias@gmail.com | website: www.edenias.com

QUESTION PAPER SPECIFIC INSTRUCTIONS

Please read each of the following instructions carefully before attempting questions :

There are **TWELVE** question divided in **TWO SECTIONS** in **ENGLISH**.

All questions are compulsory.

The number of marks carried by a question/part is indicated against it.

Answers must be written in the medium authorized in the Admission Certificate which must be stated clearly on the cover of this Question-cum-Answer (QCA) Booklet in the space provided. No marks will be given for answer written in a medium other than the authorized one.

Keep the word limit indicated in the questions in mind.

Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.

Dear Apoorva!

- Your understanding of the question, quality of the content of the answer and presentation of the answer seems fine.
- In many questions you are addressing the demand of the question accurately & appropriately.
- Focus more on value addition content like Examples, Exemplary personalities & their real life Examples to make your answers more effective.
- Also practice some flow charts, illustrations to enhance your presentation.
- You have great potential to write good answers but maintain consistency in your efforts.

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SECTION - A

- Q1. (a) "Attitude provides the framework for responding in a particular fashion under a given situation"-In the context of this statement discuss the various components of attitude and distinguish between explicit and implicit attitudes.

(150 words) (10 Marks)

Candidates
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on this margin

Attitude is the psychological tendency that is expressed by evaluating an object, situation in a particular manner based on a degree of favour or disfavour. It helps us to respond to various situations based on the information, knowledge that we derive.

VARIOUS COMPONENTS OF ATTITUDE

I Affective component

Based on invocation of feelings, emotion or strong sensory reaction towards an object, person.
example → fear of guns, love for the country

II Behavioural component

Our attitude towards the object influences how we behave towards it.
example → fear of guns would result in a person supporting legislations to ban use of gun.

III Cognitive component

Based on evaluation of the properties, facts, merits-demerits of an object

Relevant
introduction

Appropriate
content

5

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Candidates
must not write
on this margin

on situation. It involves OBJECT APPRAISAL.

example → 'if guns are available to everyone, one may use it freely, frequently which might cause gun-violence

EXPLICIT ATTITUDE

and

IMPLICIT ATTITUDE

1) Consciously and deliberately formed by a person
example - favourable attitude towards person of the same community - sports team etc

2) Easy to express and self report.

3) Voluntary involvement.

4) Result of recent experiences governed by
COGNITIVE COMPONENT

1) Formed at subconscious level, lack of awareness of beliefs that influences a person's behaviour.

2) Difficult to be aware of its existence
example - prejudice, microaggressions against people of color (POC) by white people.

3) Involuntary

4) Based on old experience

GOVERNED BY AFFECTIVE COMPONENT

Thus, sum of thoughts, emotions, feelings created in a person towards something constitute attitude.

Appropriate Addressed the demand of the question

Keep it up

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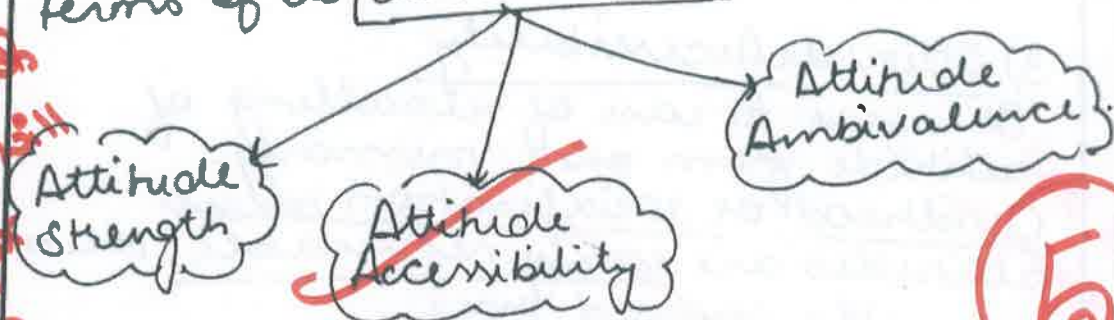
ETHICS TEST SERIES

Q1 (b) "Attitudes are hypothetical constructs that cannot be studied in an empirical fashion". In the context of this statement highlight the various dimensions of attitude (150 words) (10 Marks)

Candidates must not write on this margin

Attitude cannot be measured easily. They are like hypothetical constructs, abstract in nature. It can be evaluated in degrees of variation. For instance → high, low, ~~strong~~, moderate, very low degree of liking / favour / agreement or disagreement.

Attitude structure can be studied in terms of its dimensions



50

Usage of such illustrations will enhance your presentation
Keep it up

- 1) Attitude Strength
Strength of an attitude helps to predict a person's behaviour towards attitude object. It can be strong or weak.
example → strong liking of a politician, children having a weak liking towards green vegetables.
- 2) Attitude Ambivalence

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Candidates
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It refers to the vague and dynamic nature of evaluation of objects, events, situations etc.

Example → Chocolates are bad for teeth and may cause obesity

BUT

Dark chocolate is good for its anti-depressant properties and mood stabiliser.

Hence, person neither takes chocolates nor loves it.

3) Attitude Accessibility

It refers to ease of recalling of attitude from one's memory.

Childhood or socialisation based attitudes are early retrievable than recently formed ones.

Similarly, it is difficult to remove prejudice (because it is more accessible in the minds of people).

Attitudes can be of multifarious nature. They could be multidimensional or unidimensional. A person can consciously or unconsciously choose to keep one or multiple of them.

Addressed well

Good attempt

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Q2. (a) "Prejudice, stereotyping and discrimination are major hindrances in building a just society that is driven by principles of equality and equity" - Justify this statement with appropriate examples.

(150 words) (10 Marks)

Candidates must not write on this margin

Prejudice is a Negative belief that is created in the minds of people based on rigid, irrational and often overgeneralised pieces of information of people within and across groups.

Example → A Racist person may be "disgusted" by Black people, Birmen and Asians around them, based on their colour.

↳ may create → STEREOTYPE that people of colour are bad, violent (without any evidence or facts).

Prejudice, accompanied by stereotypes often take a harmful turn and translates into DISCRIMINATION.

That is accompanied by violence, attacks, riots on the stereotyped community.

These are a threat to a just society in multiple ways →

- ① Threatens Equality
caste based hierarchy was marked by prejudice of 'purity and pollution'

Also mention what is just society

Good you have properly understood the question

4 1/2

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and hence, Dalits and Bahujan community people were deprived of equal access to resources, opportunities

Candidates must not write on this margin

- ② Threatens Equity
Prejudice against people from 'Reserved community' is leading to Anti-Reservation Movement.
- ③ Threatens peace and stable order
Communal hatred towards communities especially minorities
example → Riots in Bangladesh and destruction, vandalism of Hindu worship places in 2021 Durga Puja
- ④ Politicisation of Prejudice
for petty politics, vote bank politics, caste-based electoral outcomes.
- ⑤ Genocide
example → holocaust against Jews were based on ideological propaganda of stereotypes that Jews were evil, their working against the interests of Germany.

Justice is giving the due share and right to each person, community.
For justice to thrive, it is critical to do away with Prejudice that leads to discrimination and violation of equality.

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Q2. (b) "Behaviour is the observable component of what we do, while attitude is the non-observable component of why we do". In this context discuss the various theories on attitude formation. (150 words) 10 Marks

(Candidates must not write on this margin)

An attitude is an acquired tendency to think, act and feel in a particular way towards a group of people, class, person or event.

Behaviour however is the manifestation of a person's attitude through actions, conduct or movement.

Example - if a person holds positive, respectful attitude towards environment, their behaviour will translate into participation in Tree Plantation Campaign, clean your city drives etc.

Hence, behaviour is the observable component of what we do, attitude is non-observable component.

THEORIES OF ATTITUDE FORMATION

→ ~~to~~ Theory of Learning

a) Ivan Pavlov's Classical Conditioning

when attitude is acquired by constant repetition, continuously hearing something for a long time
example - when a child listens to ill words about a particular religious community, → he develops negative attitude towards them.

1/2

Content of the answers seems fine but lack on presentation
↳ look for proper spacing
↳ look for line spacing
↳ proper intro + conclusion etc

Enumerate various theories of attitude formation
Then Explain each one

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Candidates
must not write
on this margin

b) B F Skinner's Operant Conditioning
involves Rewards for desirable
behaviour and Punishment for
undesirable behaviour. It leads
to change in attitude.

Example - Civil Servants are awarded
for their remarkable achievements &
on Civil Servants Day.

c) Observational Learning

By observing behaviour, attitude is
formed. Eg- favourable attitude of
a child towards BATMAN, SPIDERMAN.

→ Theory of Persuasion

Also called Elaboration likelihood
model. It involves changing behavior
and attitude of a person by facts,
logic. People here carefully process the
content and information.

→ Genetic Theory → holds that some
aspects of attitude are inherited from
either of the parents.

Attitude in general is formed through the
process of socialisation, majority of
which is in the early stages of development
of a child when they are at a tender
age (TEND: TABULA RASA)

Appropriately
addressed the
demand of the
question

Elaboration
likelihood
theory

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Q3. (a) Highlight the various factors that shape a person's attitude and discuss the various functions of attitude as given by Daniel Katz.

Candidates must not write on this margin

Attitudes are often acquired or learn as a result of socialisation. They are held because they perform a particular function.

(150 words) 10 Marks)

Factors shaping Attitude

→ Education → Role of Teachers become important here. (eg - Booker T. Washington and APJ Abdul Kalam highlighted the role of teacher)

→ Ideology → Learnings and exposure to ideological works of politicians, intellectuals also help shape attitude. This is why political parties distribute pamphlets → for ideology dissemination.

→ Experience and Observation children learn values of respect from parents, role models.

→ Cultural - Religious factors. Religion and cultures endorse set of favourable values that leads to positive attitude formation towards them. Example → making / buying sweets on festivals.

FUNCTIONS OF ATTITUDE
(by DANIEL KATZ (1960))

Factors
→ Education
→ Exposure
→ Experience

Generic attitude
↓
Demand specific
answer to be
written

14

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Candidates
must not write
on this margin

① Knowledge → Attitude provides knowledge and information. Such knowledge is important for understanding the ways of the world, predict events. Eg - Anti-state attitude of Naxalites provides information on absolute poverty and development deficit in the region.

② Expression of self (Ego-Expression)
Attitude helps us to communicate who we are and assert our identity
eg - wearing jersey of favorite football club

③ Utilitarian function
helps us to do and follow socially acceptable attitude and in turn get approval and social acceptance in the group.
eg - Gandhi dressed like a poor man to sympathize with poverty of the masses.

④ Ego-Defensive
These attitudes that protect our self esteem or justify actions that make us feel guilty.
example → jingoists defending military occupation by their state.

Thus, attitude serves as a mode of self expression and identity of self in the society.

5 Functions

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Q3. (b) How could social influence and persuasion contribute to the success of governmental schemes that seek to deliver distributive justice? Explain with appropriate examples (150 words) (10 Marks)

Candidates must not write on this margin

Social influence is a change in person's behaviour, attitude and thought, that results from interaction with other individuals in a society. Persuasion is change in the same through logical, factual, emotional appeal. It involves conformity and compliance.

Relevant point Social influence and Persuasion can serve as excellent tools to make governmental schemes successful. This happens in the following ways -

- ① Tackles core and structural issues
Mere orders and compliance for cleanliness is less effective when people are explained why. Nations of purity and pollution are detrimental to their own self and others.
- ② Allows people to draw their own conclusions → thus, respecting the wisdom and sensibility of the common person.
- ③ Effective Execution of Schemes.
For instance - Behavioural change

3 1/2

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ETHICS TEST SERIES

Candidates
must not write
on this margin

through use of celebrities in Swachh Bharat Mission, slogan of Soch se Shuchalay, helped the government in achieving ODP (OPEN DEFECATION FREE) status in many districts.

- ④ Rewards for Good Behaviour and Punishment for wrong ones
example - Swachh Samaksh and financial incentives for villages.
- ⑤ More credible and Reliable source
common masses, once convinced by experts on COVID-19 vaccines with logical statements, relevant facts, were persuaded to get vaccination

long lasting change in attitude of the people can be brought by making the message as credible, reliable, interesting and informative as possible. Most importantly, it should respect the cultural-religious exposure of the people.

How does social influence & persuasion deliver & establish distributive justice?

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Q4. (a) Discuss the various attitude related challenges that the country faced in quelling the spread of Covid-19 pandemic. Suggest some steps that can be adopted to engender a positive attitude regarding the Covid-19 vaccination drive.

Candidates must not write on this margin

(150 words) (10 Marks)

The COVID-19 pandemic placed a plethora of challenges for the administration and common citizens. It challenged the existing attitudes based on mobility and forced people to rapidly adapt to newer ones.

ATTITUDE related CHALLENGES

- lockdown vs Mobility
many found it difficult to isolate and quarantine at homes for long periods of time especially extroverts and travellers
- Emotional Attitude of Migrant workers in distress → homesickness and stress, uncertainty forced many to WALK home
- Non-compliance of orders and Rules
Administration faced the tough challenge of convincing people to wear masks, follow social distancing
- Vaccine hesitancy
Due to fake news on infertility and religious norms, many were hesitant to get vaccinated
- Prejudice and Boycott of COVID-patients

Properly understood the demand of the question



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STEPS that can be taken to engender positive attitude towards COVID-19 Vaccination drive:-

Candidate must not write on this margin

Social influence
of

Persuasion

Behavioural
Nudges

Usage of outside
behavioural change

methods

→ Tackling Misinformation and Infodemic → online through checks on social media and active IT team to respond to SOS calls and answer doubts, queries

→ Bring experts, doctors on Televisions, Radio and other media. The more credible the source, the higher chances of persuasion.

→ Promoting Reason, Rationality and scientific temper (as mentioned in Fundamental Duties)

→ Innovative Vaccine Strategies
eg - Vaccine for food or Vaccine on Nauka drives in Bihar.

→ Engaging at community level, with religious leaders to encourage their members.

Promoting the success of the campaign and reduced mortality as a social proof would allow more people to follow through with vaccination.

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Q4. (b) "Bureaucrats often function under various degrees of stress hence cultivation of positive attitude will make a civil servant more constructive, optimistic and confident" - Elucidate.
(150 words) (10 Marks)

Candidates must not write on this margin

The administration of any country faces multiple challenges on a day to day basis. These have to be dealt with by the Bureaucracy strictly according to law, rules, procedures. Thus, Bureaucrats are under stress of multiple levels. Here, the use of positive attitude becomes important.

① CONSTRUCTIVE EFFORTS.

- Instead of going with the flow, it encourages to find innovative solutions to problems.

Example IAS Yogesh Bhasrat (Ujjain) converted a deserted Bus stand into COVID Hospital through 100% crowd funding and treated hundreds of patient free of cost.

- Working in public interest rather than vested interests.

② OPTIMISM.

- Enables to have faith in the administration and the system and not let 'CHALTA HAI ATTITUDE' take over.
- It will help the good, willing public servants to expose corruption.

Just mention
chalta hai
attitude

Good comprehensive
answers
Content of the
answer can still
be improved

4

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ETHICS TEST SERIES

- Renewed enthusiasm and energy towards work.
- Positive work culture in the government departments.

③ sense of CONFIDENCE

Positive attitude would instill a sense of confidence in the bureaucrats that would lead to:

- effective decision making.
- High efficiency in working
- Development of Resilience against past mistakes.

Lou Holtz said →

" Ability is what one is capable of doing. Motivation determines what you do. Attitude determines how we do it "

Thus, for a civil servant, positive attitude would help them tackle odds and challenges of the public life.

Candidates
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Q5. (a) Highlight the factors that influence political attitude and discuss the various functions of political attitude. Enumerate the attitudinal constraints that prohibit the youth from joining active politics in India. Suggest some steps to enhance the participation of young people in politics.

Candidates must not write on this margin

(150 words) (10 Marks)

Political attitudes are attitudes of individuals and communities towards issues of power, power roles, functions and power play at various levels of the society. It tells us about the person's ideology, who they voted for, their preference in policy decisions etc.

Factors influencing Political Attitude

- exposure to ideas
exposure to multiple ideas makes a person liberal and tolerant of multiple opinion whereas the lack of it promotes conservatism and rigidity
- Political propaganda by groups, vested interests, media, parties.
- Personal experience (eg - War zone vs Peace zone)
- Ethnicity and community Relations
(Here, people follow the dominant ideas of groups they belong to for social acceptance.)

Functions of Political Attitudes.

- ① Sense of assimilation and identity to people (especially marginalised groups)

Strictly Stick to
Space limit
Provided

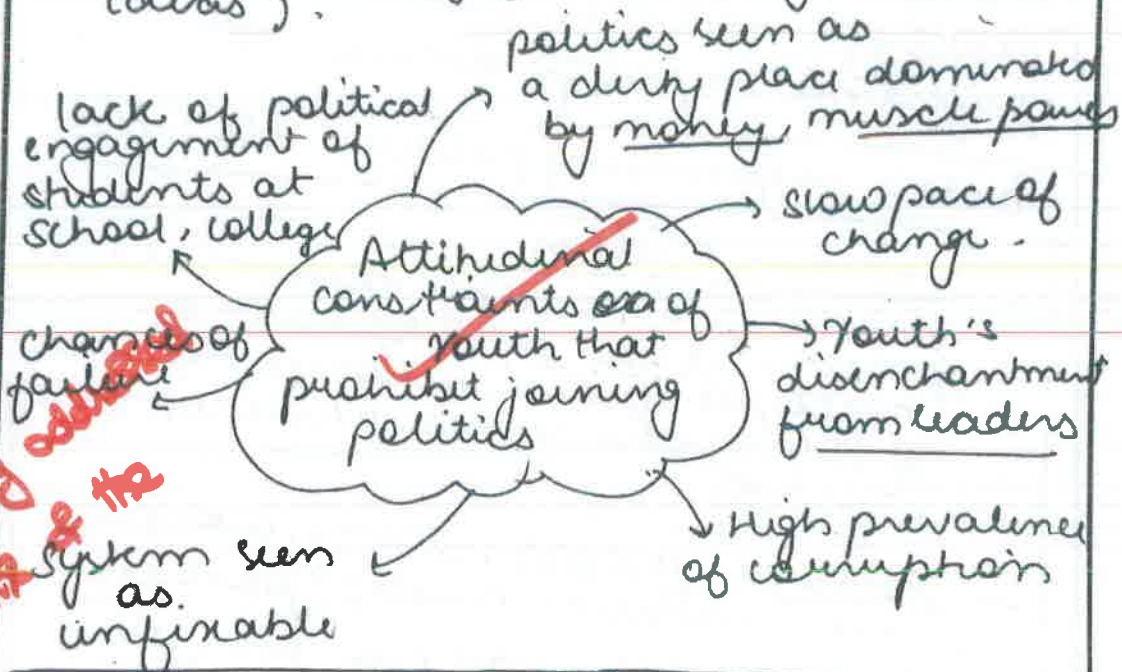
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ETHICS TEST SERIES

Candidates must not write on this margin

- eg - tubals in Chhatisgarh, Orisha
- ② Call for peaceful change by liberals and Revolutionary Change by Radicals
eg - Pacifists reject violence and give importance to human rights
 - ③ Protects society from going into anarchy
 - ④ Protects status quo (by conservative groups calling for reverting to older ideas).



Appropriately address all the parts of the answer

Steps to enhance participation

- ① holding Model UN, Youth Parliament discussions at school.
- ② Rewards and incentives for ethical behaviour to politicians
- ③ Electoral Reforms (doing away with youth muscle power)
- ④ Importance of Good Role Models who encourage youth into politics

do not waste any thing

Young leaders, through their vigour and willingness to change can play a major role in transforming the politics of our country.

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ETHICS TEST SERIES

Q5. (b) Discuss the various persuasion techniques used by advertising agencies for promoting their product. Discuss the ethical issues associated with such techniques. (150 words) (10 Marks)

(Candidate must not write on this margin)

Persuasion is one of the components of social influence. It is employed by advertising agencies on a regular basis to increase the sales of their products, services through manipulation of the customer's feelings, beliefs and fears.

Various Persuasion Techniques.

- Through logical / Factual Appeal
By calling experts / dentists / doctors on TVs to advertise medical products and appear 'credible'.
- Artificial Scarcity → manifested in the form of BUMPER SALES that last only for a few hours.
- That's Not All Technique
Based on providing additional benefits of the product, adding free samples, goods.
- Endorsement by Celebrities
(for visual appeal + likeability) and leaving a strong impression.
- Brainwashing / Mind Control
by portraying competitors as weak.

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ethical issues involved in these advertisements

- ① exploiting of fear and worries of consumers (example → insurance companies)
- ② Deception and falsehood → compromise on integrity and honesty
- ③ Bumper sales are anti-competitive for small owners and shopkeepers
↓
thus, increasing economic inequalities
- ④ Profit Motive at the cost of others
- ⑤ Promoting Materialism and consumerism

Despite its ethical shortcomings, it is very difficult to clearly outline what constitutes persuasion and manipulation. Thus, it continues to be used by companies due to its very vagueness.

Answer can be
Skill enriched

Candidates
must not write
on this margin

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Q6.

What do each of the following quotations mean to you?

(a) "He who has never learned to obey cannot be a good commander." - Aristotle

(150 words) 10 Marks)

Candidates
must not write
on this margin

Obedience is a type of social influence in which a person directly obeys the orders from another person to perform a task or an action. According to Aristotle, Obedience is an important quality of leadership because it helps a person be mature and deal with difficult situations effectively.

Obedience in leadership

Advantages

① Obedience brings discipline and responsibility that is important to be an efficient leader.

② Obedience is accompanied by transparency and accountability to the one who gives orders.

③ Popular movements and protests are more successful if they have a leader.

Example - Gandhiji in Civil Disobedience Movement (1930)

whereas, leaderless movements collapse since there is no sense of direction

④ Armed forces also rely on obedience as a virtue to allow following of orders to win the war.

You can also
cover other
dimensions
as well

4

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↳ similarly, sports persons listen to their coach's advice to play well, Guru with Shishya etc.

Candidates
must not write
on this margin

On the Absence of Obedience

- ① Society can plunge into anarchy, if people refuse to follow laws and Rules.
- ② Disorder and disarrangement in society.
- ③ Muting, riots, chaos → resulting in violation of human rights of others.

Disadvantages of Obedience

- ↳ Lack of critical thinking, original ideas.
- ↳ protects ~~to~~ status quo, prevents changes in the society
- ↳ Robot-mindedness of individuals perpetuates a new form of ~~distort~~ oppression (eg- slavery)

Thus, Aristotle's words are true that Obedience makes better commands. But, at the same time, pure obedience without reasoning and judgement would lead to chaos for the society.

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Q6. (b) "Character is the result of two things: mental attitude and the way we spend our time." - Elbert Hubbard

(150 words) (10 Marks)

Candidates must not write on this margin

Character is what a person thinks, what they are and how they execute their tasks in their everyday life. Mental Attitude and Time Management form an integral part of a person's character.

Instead you can use ↓
Role of mental attitude in shaping the character of a person

Mental Attitude's role in character formation

"As you think, so shall you be".
→ The best and most successful people develop resilience and flexibility.

↓
Not being a volunteer victim and taking responsibility of self.
→ Difficulties begin to be seen as temporary inconveniences.

→ A positive mental attitude helps one to rise above discouraging things and learn from failure.
→ Mental Attitude also promotes an attitude of gratitude.

The way we spend our Time and its role in character formation

→ Time Management and the way it is spent determines the availability of resource with a person.

Relevant points

5

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- Time management results in productivity, efficiency in working. Since, it is the most scarce resource
- It promotes discipline and commitment to a particular tasks. Time utilised well brings better results
- promotes punctuality
- Enables making scheduling and organisation of work and ideas

Both Mental Attitude and proper utilisation of time were considered crucial by Mahatma Gandhi and even APJ Abdul Kalam. It helps one to leave an impression on other people's lives, build a legacy that no one can change.

Appropriately
addressed
the demand
of the question

please do not evaluate this
Answer, written beyond time
Only Give Feedback, Review

Candidates
must not write
on this margin

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Q6. (c) "Excellence is not a skill, it's an attitude." - Ralph Marston

(150 words) (10 Marks)

Candidates
must not write
on this margin

Excellence, as a virtue does not happen over night. It is an attitude. One has to sleep, breathe, do the same until the level of greatness is achieved.

→ Excellence is seen as a standard. When others are sleeping, one who is excellent stays awake and works towards it.

example → Arjuna in the Mahabharat practiced archery every day till the point of excellence. It did not remain confined to his actions, but became a part of his being. So, when he wanted to shoot the fish with an arrow, he could see nothing but the eye.

→ Excellence promotes optimism to do more and achieve more; reach higher places.

example - Space excellence compelled humanity to go far beyond moon to discover and settle even in Mars.

→ Helps a society sustain forward and prevent stagnation
(example - Enlightenment thinkers challenged the authority of the

Relevant and
appropriate
example

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ETHICS TEST SERIES

Despotic rulers and asked them to better the living conditions of the people.

→ Empowerment of self as well as others.

George Bernard Shaw said,

"There are 2 kinds of people in life
Those who make things happen
and those who watch things happen"

~~That~~ the first is achieved by means of excellence.

please do not grade this
Answer, written beyond time

Only for Review of content
and presentation

↓
You are not
supposed to make any such
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your copy may be rejected for
Evaluation / you will be disqualified
in the exam / you will be awarded
marks also

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SECTION - B

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Q7. Aakash, an international level swimmer is representing India at the Olympic Games. Due to his magnificent performance at the recently conducted Asian Games, where Aakash won the Gold for India, the entire country is expecting that he will secure an Olympic Gold in swimming, a feat which has remained elusive for India for decades. Apart from this popular perception, the Swimming Federation of India has also pinned its expectations on Aakash.

On the night of the Swimming race, an entire country is glued to its television screens and faithfully supporting their swimming hero. Aakash makes a good start and in the 200 meter freestyle category garners a significant lead right from the first lap. As the race ends, Aakash emerges as the winner and secures Gold for India. The Indian contingent present in the crowd as well as Indians world over sink into ecstasy and jubilation, at this marvellous swimming achievement.

However, when Aakash was turning over in his penultimate lap, his hands did not touch the official marked line. The officials did not take notice of this fault, only Aakash is aware of this foul, and if this is brought to light Aakash will be deprived of his medal.

If you were Aakash, what are the options open to you in this situation? Analyse each option by highlighting its merit and demerit. Choose the most appropriate option and extend moral arguments to defend your preferred course of action.

(250 words) (20 Marks)

The above case study represents an ethical dilemma or conflict of interest between personal-national gain vs honesty, probity and Integrity.

STAKEHOLDERS

Aakash (self)
 Participants
 Olympics officials
 Sports Swimming Federation of India
 Public (waiting for the medal)

ethical issues involved

Integrity and honesty
 fairness, justice
 accountability, Responsibility
 efficiency and performance
 national pride, patriotism

19

Well add needed
 keep it up

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Various options available

Candidates must not write on this margin

I Inform the officials and Reject the Medal

De-Merits → ~~Glory / Image tarnishing of Nation, Player as well as Olympics officials (because foul was missed)~~
→ ~~Loss of Medal~~

Merits → Upholding integrity, honesty, Fair to the actual winner

II Do not inform the officials and Accept the Medal

Demerits → Hurting personal conscience, inner guilt, lack of integrity

Merits → ~~Medal to the player~~ ~~and glory of the Nation~~, Boost to work culture at Swimming Federation of India.

III Informing and Admitting to the Foul and let Olympics Committee decide

Merits → upholding honesty, integrity of self, ~~protecting~~ accountability of Olympics Federation, sportsmanship

Demerits → ~~May lose a medal in case of a re-match~~, potential tarnishing of Olympics official message

Relevant & appropriate options

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Candidates
must not write
on this margin

IV Only inform Swimming Federation of India
merits → ~~doing away with personal guilt~~
Demerit → ~~Half truth is still falsehood~~

Most Appropriate Option

Option 1 and 2 are extreme steps and neither are ethically justified.

As Daksh, I would go with Option 3 as it is the most valid way out

Moral arguments

- ① Following Immanuel Kant's DUTY BASED ETHICS (Non-consequentialism) where means are more important than ends.
- ② Carole Gilligan's Ethics of Care to show empathy and kindness to the truly deserving winner.
- ③ Aristotle's Golden Mean approach by preventing extreme decisions.
- ④ John Rawls' Theory of Justice by being fair to other participants.
- ⑤ Sportsmanship promoted through Utilitarianism.

Need to explain your course of action also

Usage of such moral backup would reflect your appropriateness in decision making

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Candidates
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Q8.

We all know there are two sides to any argument, but the key to discussing real prospects for peace is by truly understanding the other side's opinions, perspectives, and concerns without using volatile language, demonizing the adversary, or unfairly dominating the debate. A case in point could be the Israel-Palestine conflict, which has lingered for a substantial time period now. The world at large needs to come together for a peaceful solution but the reluctance of the involved parties, religious politics in the middle-east and geo-political alignments have aggravated the conflict more. Thus a balanced approach towards the Israel-Palestine conflict is the need of the hour.

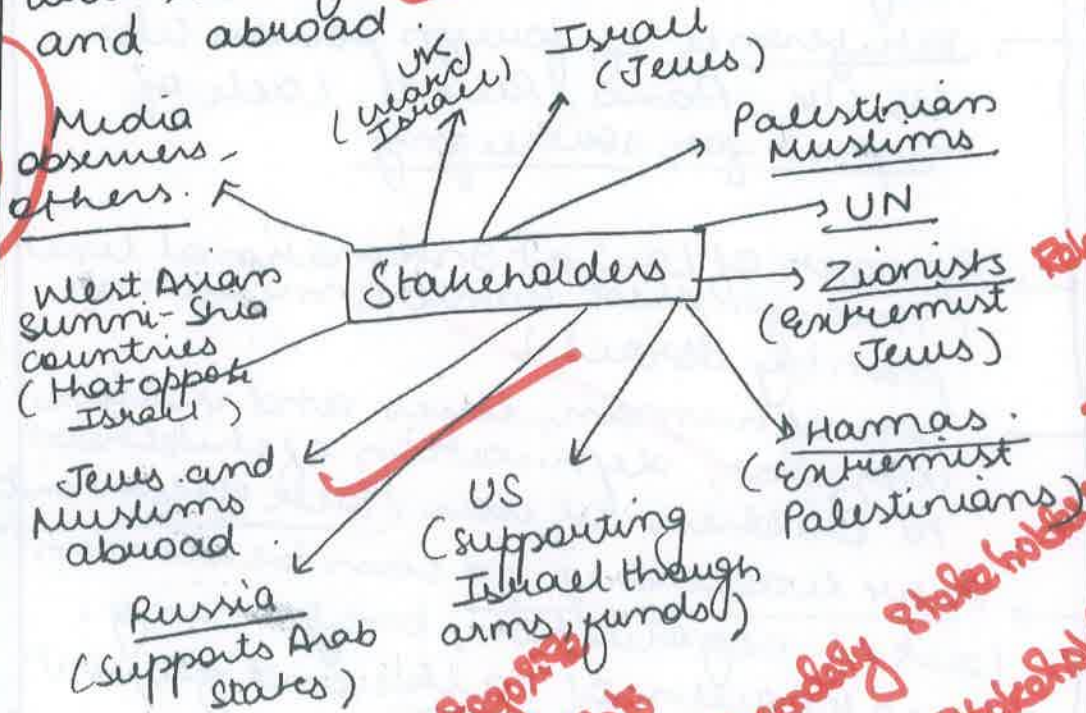
Candidates must not write on this margin

Discuss the ethical issues involved in the Israel-Palestine conflict. Suppose you are the Secretary-General of the United Nations (UN) what steps will you suggest to amicably resolve the Israel-Palestine issue.

(250 words) (20 Marks)

The Israel-Palestinian conflict, that had emerged in the 20th century has been a major source of tension in West Asia with ramifications within the region and abroad.

10



Relevant and appropriate

Still you can categorise these stakeholders into
 Primary Stakeholders / Secondary Stakeholders
 Explicit Stakeholders / Implicit Stakeholders

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Ethical Issues involved in Israel-Palestine Conflict

Candidates must not write on this margin

- Land and Right to Habitation
 - To Jews (who were historically persecuted by Tsars, Nazis)
 - To Palestinian Nations over West Bank, Gaza
- Right to Worship, Tolerance, Respect for diversity in the holy city of Jerusalem
- Ethnic Cleansing and Threat of Genocide (by violent extremists) on both sides
- Interference by foreign powers like US, UK, France, Russia. Lack of respect for sovereignty
- Breach of Law at International level (through West Bank Annexation plan by Israel)
- Loss of human lives and welfare, warzone, deprivation of childhood to children of war (lack of humanity)
- Poor leadership → can be seen in lack of negotiation, bargaining, breakdown of talks and frequent firing of missiles (example - May 2021)
- Polarisation and intolerance on both sides.

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As UN secretary-general, the following steps would be taken to resolve the conflict as amicably as possible →

- ① Bringing both parties on board with bound declarations of amicitia
- ② Sit down at the table to negotiate and work through the TWO STATE SOLUTION of 1948
- ③ Starting Diplomatic relations between Israel and Arab countries through backchannel talks, economic deals to engage stake in the region
- ④ Punitive action on warmongers, holding war criminals accountable, compensatory justice to people living in conflict.
- ⑤ Respecting the concerns, opinions of both sides without letting one country or interest dominate the whole debate.
- ⑥ Making Jerusalem as an example of the most diverse and Religiously tolerant city for muslims, Jews, Christians and other faiths.

The 21st century, is a world progressing towards modernity where human rights should be respected and not violated upon by the interests of a

Candidates must not write on this margin

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ETHICS TEST SERIES

few. As the secretary General, my task would be to ensure that:

Ethical Justification

- Aristotle's Golden Mean Principle
- Plato's cardinal virtues of justice, courage, wisdom, temperance
- John Rawls's theory of Justice
- Mahatma Gandhi's idea of AHIMSA
- Buddha's idea of KARUNA (compassion)

The way ahead would be to reject claims of unilateral one-state solution but bring lasting peace into the region

Ideally you should club up with your position & action with your cause

this makes your answer shall effective

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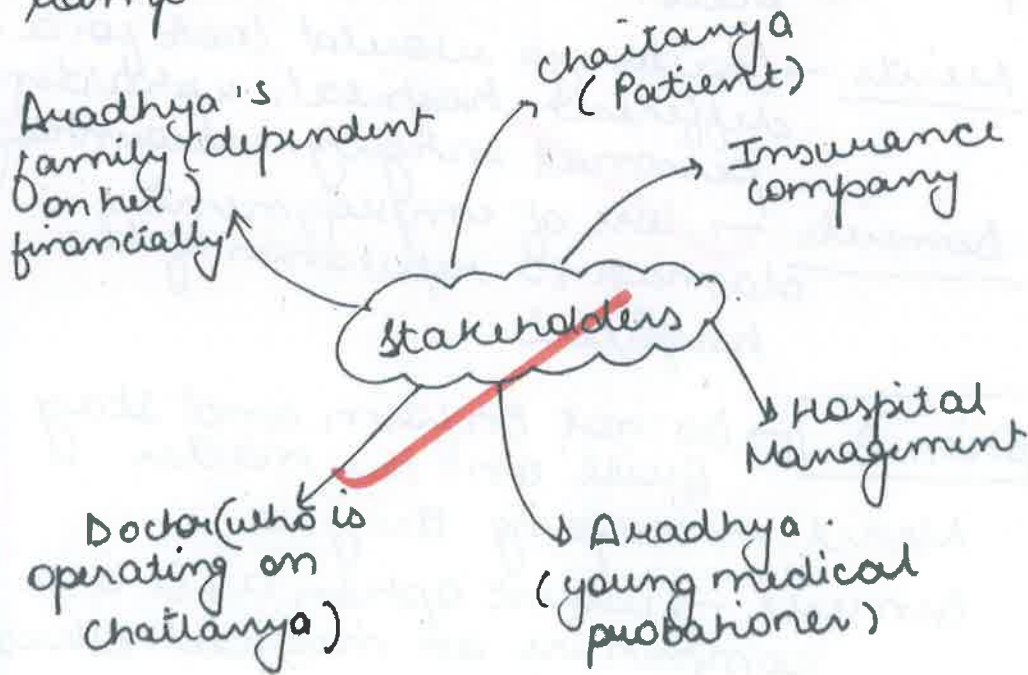
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Q9. Chaitanya visits a private hospital for obtaining medical care for the minor injuries that he secured during a road accident. Chaitanya is entitled to avail the benefit of treatment, for his injuries, under a health insurance scheme for which he registered earlier that year. Chaitanya's wounds are of minor nature, hence it does not take long before Chaitanya is discharged after providing due medical care. However, the Doctor who is operating Chaitanya is told by the hospital management to extend Chaitanya's stay at the hospital in order to claim a hefty sum from the insurance company. The Doctor connives with the hospital management and prescribes few superficial and unnecessary tests for Chaitanya. Chaitanya unaware of this covert plan between the Doctor and hospital management rather feels that these tests are essential for his recovery and thus agrees to undergo the recommended tests.

This entire incident unfolds before Aradhya, a young medical doctor who has recently joined the hospital and presently serving the probation period. The probation period will terminate in three weeks and there is a great likelihood that the hospital management will offer Aradhya a long term contract after the expiration of the probation period. Aradhya cannot risk losing her job as she is the sole bread winner of her family.

Suppose you are Aradhya then under the given circumstances, what will be your response?
What are the values that one must possess to be in the medical profession?

The above case study reflects (250 words) (20 Marks)
 a medical malpractice and extortion from patients which has become rampant in the society today.



11

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Candidates
must not write
on this margin

Facts of the case

- ① Chaitanya is at the hospital to receive treatment for minor injuries.
- ② The insurance company will pay for the medical bill.
- ③ Doctor in charge of the case has teamed up with hospital management to prescribe unnecessary tests to extract money.
- ④ Anadhya, a young doctor, is feeling conflicted in her conscience to inform Chaitanya of the malpractice but fears loss of her job as she is the sole breadwinner.

Response that will be taken.

Option 1 : Inform Chaitanya of the whole plan.

Merits → Chaitanya would look for a different hospital, upholding personal integrity, accountability.

Demerits → loss of employment, damage to reputation of the hospital.

Option 2 → Do not inform and stay quiet on the matter.

Merit → Keeping the job.

Demerit → worst option as it is a compromise on medical ethics.

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Candidates
must not write
on this margin

Option 3 → Talk with the doctor, hospital management and eventually let Chaitanya know.

Merits → Best option as it is morally as well as ethically correct. It upholds the integrity at conscience and institutional level.

Demerits → could lose job or be suspended as part of disciplinary action.

Option 3 would be the way to go as it upholds Buddha's Middle Path (avoiding extremes) and values the idea of SATYAGRAHA (fight for truth) as propounded by Mahatma Gandhi.

Even Socrates, at the time of being executed for his intellectual activities and questioning, remarked that, "An unexamined life is not worth living" thus upholding the ethical backing of my action.

Values that are Important for the Medical Profession

- ① Following Hippocratic Oath, upholding Medical Ethics at all times; not engaging in fraud and medical malpractice.

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Candidates
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on this margin

- ② Humanity and compassion
- ③ Empathy for those suffering
- ④ Mental Resilience and fortitude to tackle stress of all kinds
- ⑤ Emotional Intelligence to manage emotions and better regulate them
- ⑥ Means vs Ends
Following the correct, legal means.
But, at the same time, focusing on end (saving human life) in extreme situations.

Following of ethical systems in the medical field is of utmost importance for the profession and health sector as a whole.

Appropriately
addressed
Good approach

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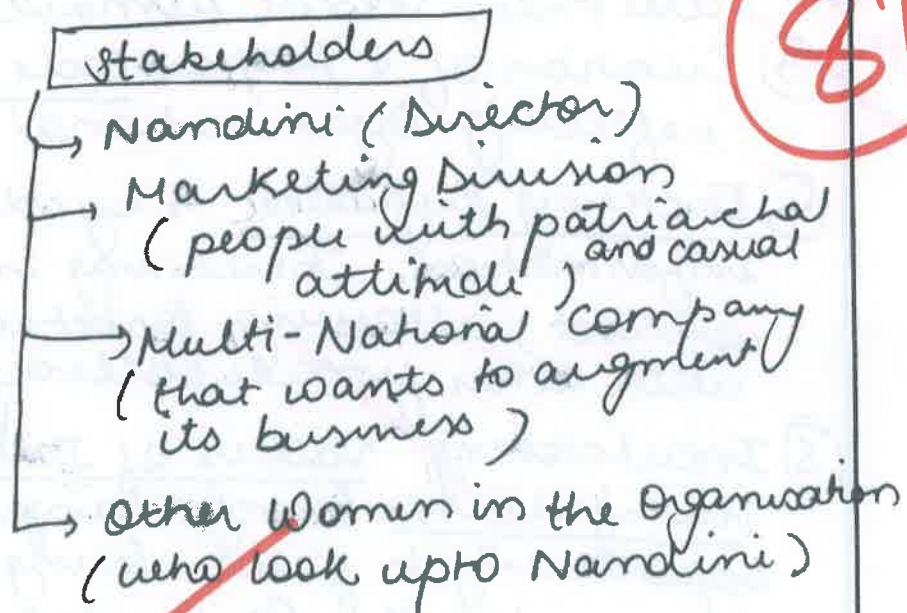
Q10. Nandini has recently joined as the Director of the marketing division, in a leading Multi-National Company. Right from the very first day in office, Nandini has proposed several new plans that can augment business for the company. However most of her plans were not pursued vigorously and the employees, working under Nandini, have more or less, depicted a casual attitude towards the plans proposed by her.

Nandini initially fails to understand the exact reason behind this lacklustre performance by her team but soon she realises that this attitude stems from the male dominant work culture prevalent in her office. The members of her team are reluctant to be directed by a woman and hence they are not cooperating with Nandini.

Suppose you are Nandini what steps would you take to improve the work culture of your organisation? Also enumerate why such improvements are necessary for the organisation
(250 words) (20 Marks)

The above case study reflects the deep seated patriarchal attitude present in our institutions and work spaces that creates a glass-ceiling for women to work under without fully being able to thrive and use their potential.

Apast from that mention about bad work culture.



8 1/2

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Steps to Improve the work culture of the Organisation

Candidates must not write on this margin

① Foot in the Door method of Persuasion

→ Starting with smaller requests, then, accelerating it to larger requests.

a) Gender Sensitivity Workshops with active involvement of the members.

b) Seminars and Ethical Training programmes

c) Soft skills cultivation seminars

② Rewards and Punishment Method

Disciplinary action for casual-attitude, sexist remarks etc.

③ Creation of a proper code of conduct reflecting organisational values.

④ Tackling Prejudice → by education, information. Increasing intergroup contact, allowing direct communication with other female colleagues.

⑤ Inculcating values of Integrity and Truthfulness. Seeing change as an opportunity to grow. Seeing criticisms as feedback. Fostering Respect.

Parity and healthy workspace

through PERFORMANCE APPRAISAL SYSTEM.

Appropriate

simple methods

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Candidates
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on this margin

~~Ques~~ Reasons for taking such steps

- ① Holistically improves work culture in the organisation
- ② Fosters teamwork, team spirit, cooperation, trust, mutual love and respect.
- ③ Increase in productivity and efficiency
- ④ Reduces rivalries and conflicts.
- ⑤ Healthy means of communication and expression of ideas.
- ⑥ Upholding Maximum of work commitment (Work is worship)

Thus, fostering gender inclusivity and diversity in the organisation would ultimately uphold work ethics where other colleagues are treated with respect.

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Q11. Freedom of expression is a basic human right and none should be deprived of it. Social media has revolutionised the flow of information by creating channels using which everyone can voice their opinions. Hence there is a growing demand that civil servants must also be given the right to express their opinions on vital socio-economic and ethical issues related to government policies and schemes through social media. Such opinions must not be barred as civil servants, come from within the population and they are equally affected by issues of general concern. Such a right, if conferred upon the civil servants would be celebration, rather than negation, of basic human rights.

Candidates must not write on this margin

Highlight the ethical paradoxes involved in this case. Suggest ways to resolve the paradoxes. What are the values that a civil servant must possess that would ensure, that if such rights are conferred, they will not be misused?

(250 words) (20 Marks)

The above case study becomes relevant in the context of recent judgement by Supreme Court which held that Article 19, Right to Freedom includes going online too. This resulted in the demand that civil servants should be given that too.

ETHICAL PARADOXES

- I Bureaucracy is not free to enjoy Fundamental Rights (Article 33)
- Service Conduct Rules prevent a Government servant to be associated to any party, political organisation or take part in political movements in the country.
 - RTI Section 8(4) prevents the release of information that could be detrimental to the interests of the nation.

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Candidates
must not write
on this margin

- Civil servants are supposed to be anonymous, and politically non-partisan, act with objectivity
- Might be subject to vicious trolling, hate speech and image tarnishing campaigns
- Conflict between personal-professional life
- Conflict between law of country vs Human Rights

II Freedom of expression

- Being on social media, enables a more decentralised, democratic governance, Government-to-citizen based governance.
- Enables timely and active response during crisis (Example - during COVID-19, many bureaucrats heeded to online SOS calls)
- Dissent, even if it is a healthy part of democracy and civil servants must not be penalised for it.
- Conflict of Personal conscience (by opposing a policy) vs State Interests.

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ETHICS TEST SERIES

Values that must be possessed by
Civil Servants to avoid misuse

Candidates
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on this margin

- I Upholding National Interest, strength, Prestige. But at the same time, being Universalistic, liberal in outlook!
- II Upholding legality and Rationality
- III Nolan Committee's Principles

Selflessness
Honesty
Integrity
Transparency
Leadership
Objectivity
Accountability

Upholding Civil Services
conduct Rules

- IV Compassion without violating Rules and laws for the poor, disabled, weak
- V Maxim of Excellence in Public Administration → ensuring highest standards of Quality in Administrative decisions without complacency.

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ETHICS TEST SERIES

Freedom of speech and expression is a very basic human right on the basis of which democracy stays alive and breathing. But for ~~civil~~ servants, who are the steel frame of India, it must be given to with reasonable restrictions

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ETHICS TEST SERIES

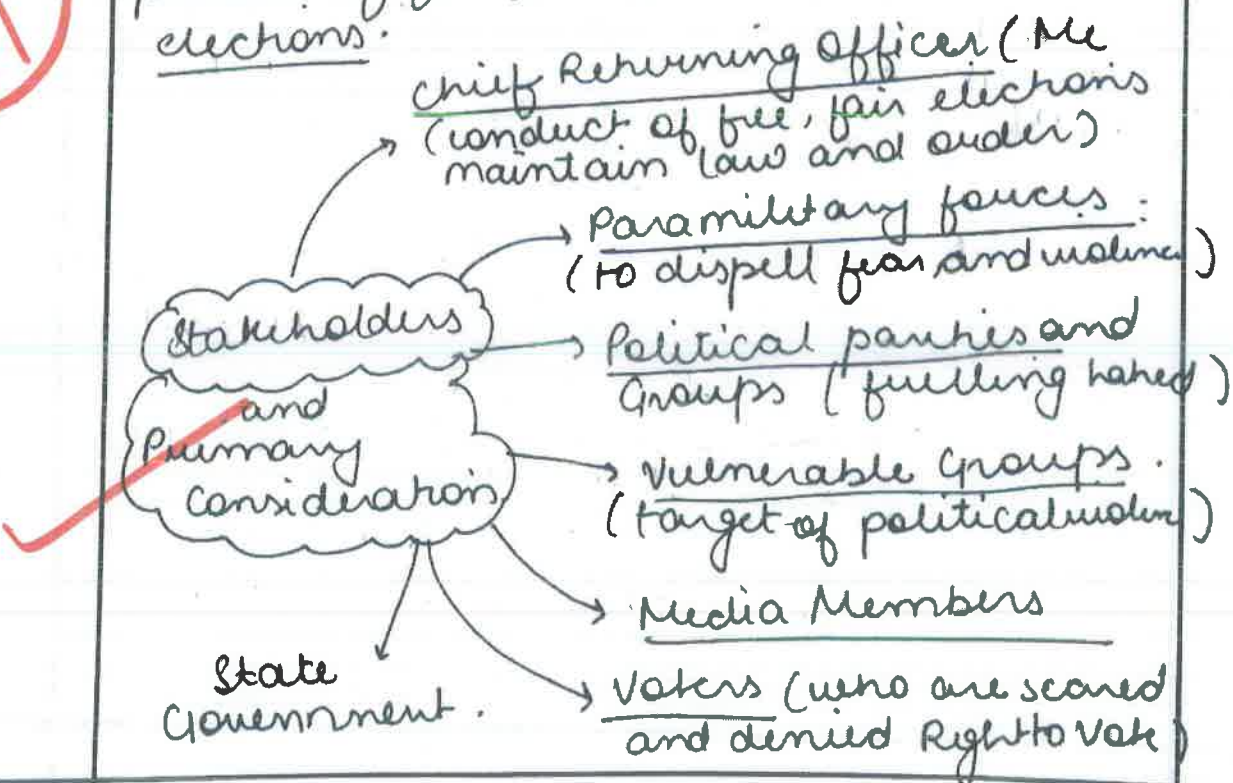
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Q12. Suppose you are the chief returning officer in a state, where elections are to be conducted in eight phases. As a responsible electoral officer you have made all the necessary arrangements that will ensure free and fair polling. Several battalions of central paramilitary forces have been deployed all across the state to maintain law and order during all the phases.

However just before the commencement of the first phase of the election, wide scale violence breaks out all across the state. Political groups linked directly or indirectly to many political parties are responsible for this violence. The situation has aggravated due the inflammatory speeches made by some political leaders. Violence has also been unleashed on members of the media and several vulnerable groups apprehend that they will be denied their right to vote if they do not vote as per the demand of political groups who are indulged in this violence.

- a) In this situation, what are your moral and legal obligations?
 b) Under the given circumstances what course of action will you follow and why?
 (250 words) (20 Marks)

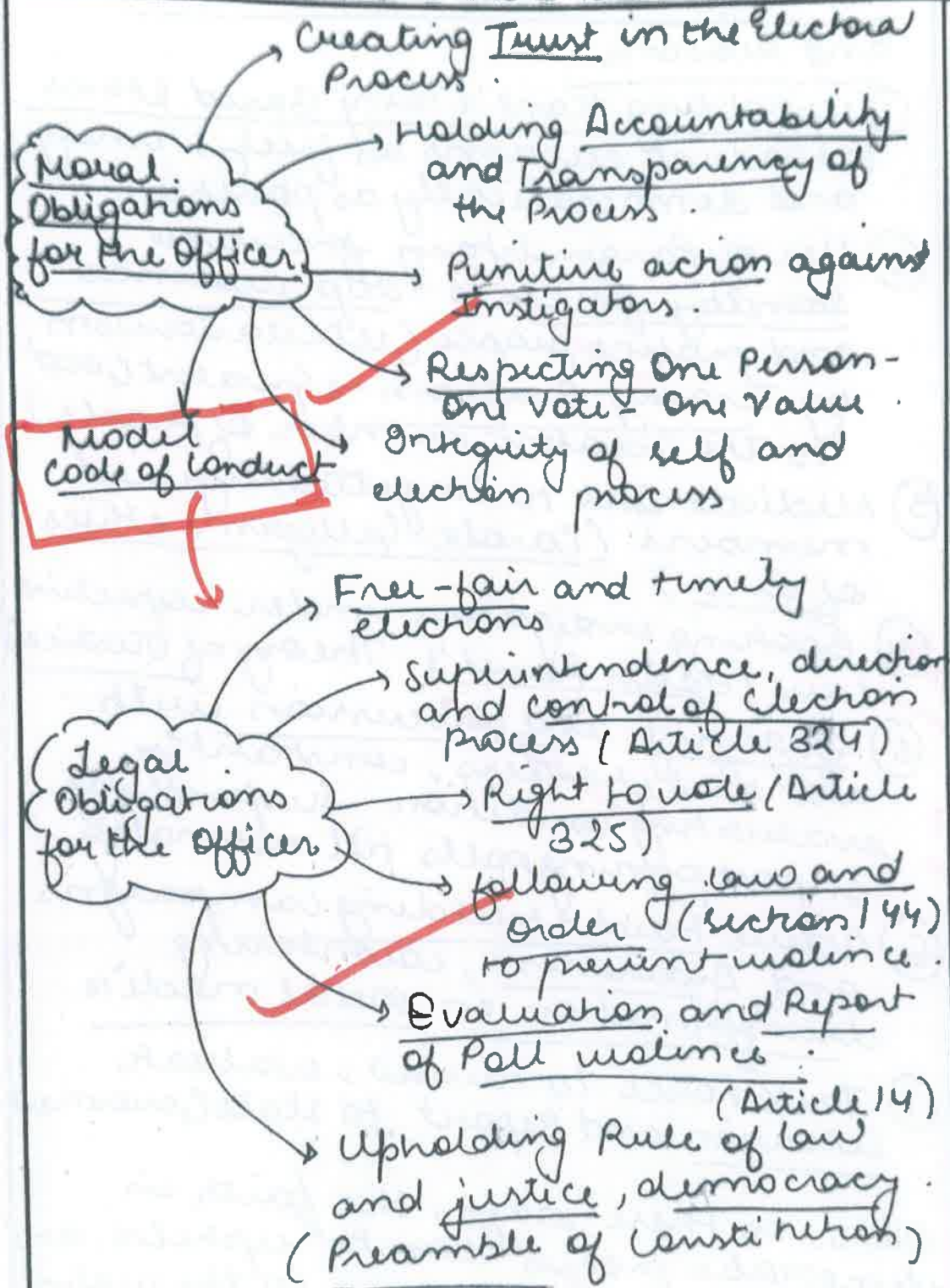
The above case study reflects the grim use of muscle power and political-ideological propaganda to create violence, atmosphere of fear and distrust. Thus hampering the process of free, fair and timely elections.



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Candidates must not write on this margin



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ETHICS TEST SERIES

Course of Action that will be taken and Reasons

Candidates must not write on this margin

- ① Upholding Kant's Duty Based Ethics to conduct elections as freely, timely and democratically as possible.
- ② Use of Paramilitary forces and standby forces to stop violence and protect people (Utilitarianism by Jeremy Bentham → Greatest Good to the Greatest number of people)
- ③ Medical Aid to targetted/injured members (Carole Gilligan's ethics of care)
- ④ Bashing instigators under respective law (John Rawl's Theory of Justice)
- ⑤ engaging and discussion with all stakeholders, constantly evaluating condition. Suspending or postponing polls till normalcy.
- ⑥ Active trust-building campaigns and Awareness, countering disinformation on social media
- ⑦ Task Force to review, evaluate situation and Report to state Government.

Thus, in these ways, the faith in democratic process can be upheld, and normalcy would return to the violence inflicted areas.

Good approach
Keep it up

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ETHICS TEST SERIES

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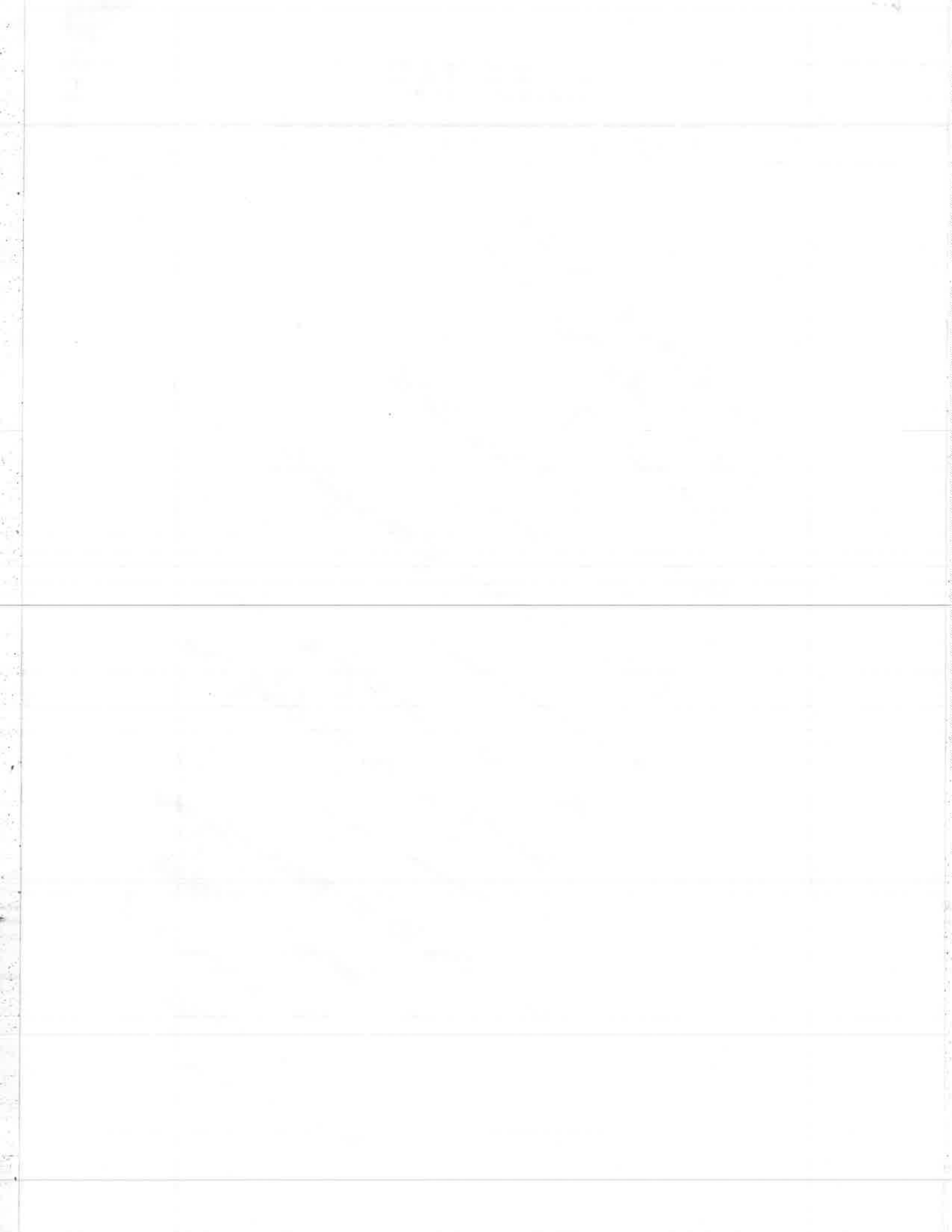
Content of the answers seems
fine but work little bit on
Presentation ↓

Stick to word & space limits

Follow instructions given regularly

Develop your own style of answer
writing as you are doing now

Work little bit on Para spacing and
line spacing to improve
your presentation of
answers



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Educational Development & Enrichment Network

ETHICS TEST SERIES - 2021 - 22

SECTIONAL TEST - 1

*"Efforts are Appreciable" -
Maintain consistency.*

NAME: APURVA SINHA

Time → 8:00 am - 11:00 am.

INVIGILATORS
SIGNATURE

122

Apurva
CANDIDATE'S
SIGNATURE

CLASSROOM ADDRESS

Shop no - 6, 2nd Floor, Front Side, Bada Bazar Road,
Old RajindeNagar Market

Land mark - Fair Price book shop and kumar book depo

CONTACT: 9354344200 | 9315215980

Gmail.com : connect.edenias@gmail.com | website: www.edenias.com

QUESTION PAPER SPECIFIC INSTRUCTIONS

Please read each of the following instructions carefully before attempting questions :

There are **TWELVE** question divided in **TWO SECTIONS** in **ENGLISH**.

All questions are compulsory.

The number of marks carried by a question/part is indicated against it.

Answers must be written in the medium authorized in the Admission Certificate which must be stated clearly on the cover of this Question-cum-Answer (QCA) Booklet in the space provided. No marks will be given for answer written in a medium other than the authorized one.

Keep the word limit indicated in the questions in mind.

Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.

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ETHICS ANSWER WRITING

SECTION - A

Q1. (a) "Ethics is the moral instrument that protects social order by promoting and encouraging good and right conduct" - Elaborate.

Candidates must not write on this margin

(150 words) (10 Marks)

Ethics act as a moral compass that constantly evaluate or judge human behaviour. It protects the society from plunging into Anarchism and chaos thereby protecting social order.

Relevant Introduction

① Religion and Right Conduct

- Every Religious tradition has a certain code of conduct which is considered essential for a happy and contented life (eg - Dharma shastras in Hinduism)
- Ethics plays a role in interpersonal relations (love, nurture, trust) and social relations (through social cohesion, coexistence, harmony)

- Buddhism and Jainism
 - ↳ karuna, empathy, righteous conduct
 - ↳ No killing, stealing, lying or sexual misconduct.

② Constitutionalism and legal Ethics

Fundamental Rights, Preamble promote wellbeing and welfare of the citizens against the arbitrary action of state and citizens.

4 1/2

Right approach

Also mentions how these values ties to establish social order

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ETHICS ANSWER WRITING

Candidates
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• constitutional laws also prevent majoritarianism over minority interests (Article 25-28, 29, 30) -

③ Constitution acts as Ethics act as a torch bearer when unsundering by calamity.

Example → on the event of Dharma Sankat (crisis of conscience)

Arjuna hesitated to lord Krishna and decided to go for war (to establish dharma, because this was his duty)

④ Provides for code of conduct in workplace, public life. All these are shaped by ethics.

ethics are thus highly relevant for peace and stability in life. They are also immensely relevant in navigating public life and protecting oneself from extremes of vices and virtues.

→ you can also briefly mention what is social order & how can it be established in society.

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ETHICS ANSWER WRITING

Q1. (b) The object of any ethical system is to achieve "Summum Bonum". In the context of the above statement highlight the difference between ethics and morality.

Candidates must not write on this margin

(150 words) (10 Marks)

Summum Bonum, or the greatest good is said to be the object of ethical system. It was introduced by Ancient Roman philosopher Cicero. Immoral actions pull one away from achieving Summum Bonum, which is one goal but can be achieved in multiple ways. This is the fundamental difference between **ETHICS** and **MORALITY**.

1) Societal principles of what is good and bad.

2) It is derived from social milieu, norms, codes and law.

3) Oriented outwards.

4) Varies across time and space (collective values are more valued) especially in eastern societies compared to western societies.

1) Morality is the personal compass to determine what is right and wrong.

2) It derives from personal conscience of an individual.

3) Oriented inside.

4) Morality more or less stays the same, it may or may not change with time.

Introduction indicates that you have properly understood the question

Keep it up

5

Also mention some examples in support of your arguments

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ETHICS ANSWER WRITING

Candidates
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5) Grey area of Ethics

a) If an action is ethically right but person only follows to remain socially valid (example → a thief may not steal in public glare) and hence never doubted ethically.

5) Grey Area of Morality

For instance if a person upholds the idea that killing is inherently bad, but still participates in passive/active euthanasia by judicial order.

Despite the differences, both Ethics and Morality are rooted in the idea of Good: to do good and to be good despite different roads and means, *Summum Bonum* is the objective of both.

Overall Good attempt

Relevant conclusion

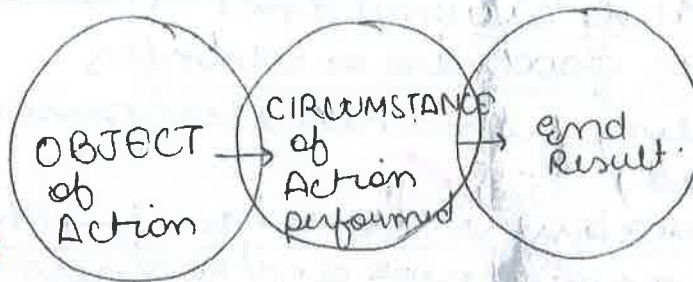
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ETHICS ANSWER WRITING

Q2. (a) "The essence of all ethical discourse is Human Action" - In the context of the above statement discuss the elements that should be weighed-in for determining morality in human actions. (150 words) (10 Marks)

Candidates must not write on this margin

ethics are the set of norms, principles and standards against which human action is judged and evaluated in terms of RIGHTFULNESS and WRONGFULNESS. It is like a tie or ~~sacred~~ thread that keeps ~~us~~ our Actions in check through prism of MORALITY.



Elements to determine Morality of an Action

I) Object of the Action

a) An action with a bad intention would remain bad and nothing can impede it. Example → Hitler's call for Aryanisation of Germany was with the intent of persecuting Jews

b) Actions could turn good or bad with circumstances. (example →

Instead, Ideally you could have defined what is Human action

Good Representation

4

Place the representation here for better organization of your structure

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ETHICS ANSWER WRITING

Candidates
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printing of currency during economic recession may result in hyperinflation)

c) Indifferent actions may become good or bad depending on circumstances.

(example → if a sleepy person sleeps in class, it is seen as disruptive to teacher)

II Circumstances

a) Aggravating circumstance → that increases goodness or badness

eg - stealing from a homeless person (bad)

b) Extenuating circumstance → that decreases goodness and badness

example → giving back to a friend vs giving it someone needy

III End of Action

a) Indifferent Action due to good/bad objective changes nature (example → yoga for good health)

b) Action becoming Good because of objective (example → feeding the poor and hungry)

c) Action becoming bad because of the objective (eg - intention to kill someone by giving them food)

thus, human action is governed by numerous factors and the outcome is morally weighed also against these factors.

Good you have

Provided appropriate

Examples

Everything is the
Except introduction
Part - to collect

it 2
Read the question
I look for central
theme of the
question then

12:15

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ETHICS ANSWER WRITING

Q2. (b) Discuss the popular approaches in Utilitarianism. Examine the practical and philosophical problems inherent in consequentialist ethical theories.

(150 words) 10 Marks

Candidates must not write on this margin

Utilitarianism is a theory in morality which advocates actions that foster happiness and pleasure and opposes those which cause pain and suffering. It is a subset of consequentialist ethics where the happiness of all counts equally.

Popular approaches in Utilitarianism

I Jeremy Bentham : QUANTITATIVE UTILITARIANISM
British thinker and philosopher propounded

the 'GREATEST HAPPINESS principle'
i.e. an action is good or ethical if it brings maximum utility to the number of people

eg → A health ID card policy
(National Digital Health Mission)
National Education Policy 2020

→ Passive Euthanasia (as it brings relief to family of the suffering)

II J. Stuart Mill : QUALITATIVE UTILITARIANISM

Act Utilitarianism

+
Rule Utilitarianism

4

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ETHICS ANSWER WRITING

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Utility or pleasure derived from actions is not equal but have different levels (hierarchies). Same goes for suffering.

eg) Giving someone needy food (greater satisfaction) vs
→ Giving food to a wellfed person (less satisfaction)
Similarly, lying & killing as suffering is high in the latter.

Practical problems with Utilitarianism

- 1) Chaos and Anarchy (if everyone acts to bring their own self pleasure)
- 2) Pleasure may not always be good (eg - drug induced pleasure, hypersexuality)
- 3) Oppressive / Unethical systems like slavery, fascism were drawn from the larger will of the people

Philosophical problems

1) G.E. Moore's Naturalistic fallacy.

ethics can't 'ought to be' simply by what is (is - ought gap)

2) Misses out on grey areas (eg - justifies killing of civilians in war zones)

Thus, Utilitarianism may be a great guide for determining course of action, it also comes with obvious limitations

Read question carefully & Place Subheads accordingly

Consequentialistic Ethical theories

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ETHICS ANSWER WRITING

Q3. (a) What do you understand by meta-ethics? With appropriate examples, highlight the difference between cognitive and non-cognitive ethical approaches. (150 words) 10 Marks

Candidates must not write on this margin

Meta ethics is the study of ethical language and ethical ideas. It literally means 'beyond ethics' and goes for the reasoning, justification behind moral-ethical claims.

Example - 'What is joy?', 'What is suffering'?

Is honesty a divine commandment to be followed?

DIFFERENCE between

COGNITIVE ETHICS	NON-COGNITIVE ETHICS
<p>1) Ethics are objectively defined</p> <p>2) Factual and truth apt statements</p> <p>example - philanthropy is good, killing is bad.</p> <p>3) Gaining moral knowledge is possible due to definitivity.</p>	<p>1) Ethics are considered to be highly subjective</p> <p>2) They are non-factual and non-truth apt</p> <p>Example - lying is inherently neither good nor bad, it is highly context dependent. Ex - to escape a killer, lying is rational.</p>

6

Good attempt

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ETHICS ANSWER WRITING

Candidates
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Types

a) Natural Cognitivism

- Those who can reduce ethical statements from Natural properties.
- Example - Stealing is bad because it causes loss to others.

b) G.E. Moore and David Hume

- For Moore, intuition also guides ethics.
- Ethics are like colours that can be identified.

Gaining moral knowledge becomes impossible as nothing is definitive.

Types

a) Emotivism - A.J. Ayer
Moral statements are an expression of personal belief and opinions.

Charles Stevenson

Emotivism is actually rooted in deep belief and its exclamation.

b) Prescriptivism
R.M. Hare

ethics and morality are not merely expression of feeling but also what ought to be done.

Example - Stealing is bad, it causes loss. DO NOT STEAL

Both schools of Cognitivism and Non Cognitivism, thus attempt to view ethics in various ways.

Addressed the demand of the question very properly
Keep it up

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ETHICS ANSWER WRITING

Q3. (b) Critically analyse the idea of ethical altruism. To what extent, such an ethical stance is relevant in the modern day society?

Candidates must not write on this margin

Ethical Altruism is acting in the best interest of others rather than in self interest. It has emerged from Auguste Comte's idea of LIVING FOR OTHERS

Some moral philosophers opine that Altruism comes from the core of being a human.
Example → Philanthropy and charity is good to others.

→ Basis of Philanthropy is Ethical Altruism. (Eg - CSOs, NGOs)

→ Altruism is also based on the idea that it will be damaging to the planet and society if one acts in self interest.
(eg - destruction of forests, pollution of rivers).

→ Politicians and public servants are one of the most ardent followers of Ethical Altruism.

→ Swami Vivekananda
'Service to God is through service to humanity'

→ Mahatma Gandhi, Martin Luther King Jr, Abraham Lincoln also believed in ideas of

4 1/2

Content of the answers seems fine but write more on presentation.

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ETHICS ANSWER WRITING

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Service to the society

challenges
with
ethical
Altruism

→ humans do have
an inherent self interest
(Thomas Hobbes)

→ self interest also
allows doing good
for the society
(ex- Adam Smith
in Wealth of Nations)

→ self depleting nature
of Altruism (eg- if

doctors / psychologists continue
serving and do not rest, they will
diminish their capacity to serve)

Relevance of Altruism in Modern Society

- ① Western Individualism has limited Altruism
- ② Altruism is still relevant in welfare, social justice, climate action and climate justice, Racial Justice (Black Lives Matter)
- ③ Altruism in public health, public education
- ④ Achieving UN SDG Goals by 2030
- ⑤ Formation of SHGs, Farmer producer organisations (eg- Kudambashree)

ethical Altruism continues to remain relevant in modern society despite its limitations. It promotes public good.

Content of the
answer can be
Skill Enriched

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ETHICS ANSWER WRITING

Q1. (a) "Act only according to that maxim by which you can at the same time will that it should become a universal law." What do you understand by this statement? Support your arguments with adequate examples.

Candidates must not write on this margin

(150 words) (10 Marks)

The above statement pertains to MAXIM of UNIVERSALITY given by Immanuel Kant through his writings. He says that certain rights are highly contextual and certain things are wrong across many cultures. Then what would be the right or the wrong? Kant's answer to this would be —

follow the one which is universally followed or universal

For instance

- To do good to others (has never been questioned very specifically)
- Most Religions through their code of conduct stress for goodness of thought, behaviour, action.
- Similarly, discipline as a value is universal across time and space
 - It helps achieve goals in a time oriented manner.
 - Even APJ Abdul Kalam (former President) of India recognised its importance

Good contextual
clarity
maintain the
same

50

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ETHICS ANSWER WRITING

Candidates
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on this margin

Non-Universal Maxims

a) Punctuality → Japan, Germany
(considered highly important parts of social life)
→ USA and UK.
(it is okay to be a few minutes late, it is in fact polite)

b) killing → Jainism → abstain
→ Military → enemy has to be killed

c) Women's Rights
(Freedom in USA, Restrictions in West Asia, South Asian cultures)

Other examples of Universally applicable maxims

- 1) Global environment protection
- 2) Respect for human rights of livelihood
- 3) Truth, Honesty, Compassion

Universal values have a universal appeal which people across geography strive to achieve.

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ETHICS ANSWER WRITING

Q4. (b) "In order to preserve the majesty, supremacy, authority and dignity of laws a criminal should be punished by the state" - In the light of the above statement extend ethical justifications for the existence of criminal laws in modern societies.

Candidates must not write on this margin

(150 words) (10 Marks)

Retributive school of thought seeks to achieve justice by punishing the offender in the most stringent terms in order to create a deterrent effect.

It encourages others to uphold the sanctity and authority of laws. The above statement reflects that.

Example → some pelting of an offender in Saudi Arabia who has sexually harassed / assaulted a woman.

Ethical justifications of such laws

① Immediate justice to the victim and their family
(eg - capital punishment / life imprisonment for serious offences like murder)

② Deterrence effect (mentally and physically)

③ To calm mob violence and law being taken into hands by extra-constitutional entities.

'An eye for an eye makes the whole world blind'

Also being in the context of given statement

4 1/2

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ETHICS ANSWER WRITING

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(4) John Locke's social contract and State's responsibility to protect life, liberty, property of an individual.

But challenges
(reforms still not needed to
Prakash Singh
Case (2006) and
Malimath Committee
reforms)

- extra-judicial killings
- fake encounters
- overcrowding prisons

Judiciary and Government have a collaborative role to play in plugging gaps in criminal justice system. The need of the hour is to ensure Rule of law, Right to equality as well to Right to life, liberty and Dignity of the accused.

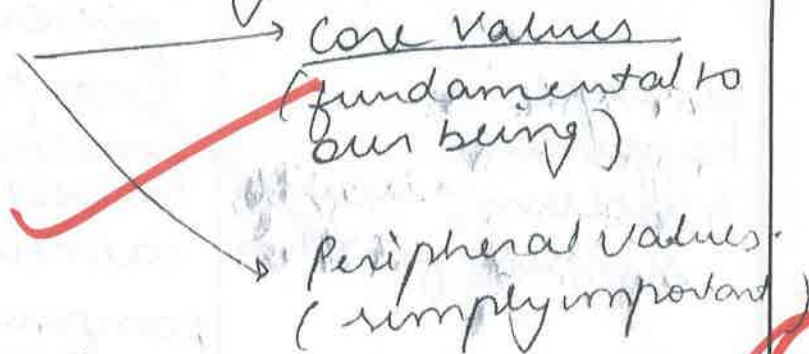
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ETHICS ANSWER WRITING

Q5. (a) "Human values are virtues, that anchor our moral ship amidst storm"-In the light of the above statement distinguish between terminal values and instrumental values. (150 words) (10 Marks)

Candidates must not write on this margin

Values are a set of ideas, information, beliefs that are held to be important by the individual. They are



Values act as anchors to the moral ship amidst calamity and storms of chaos and hardships.

Example → Indian philosophy's idea of Dharma, Artha, Karma, Moksha (without either of which one may not be happy or live in peace).

TERMINAL VALUES

- These values that become traits of one's character
- May be good or bad.
- Very difficult to change.

INSTRUMENTAL VALUES

- These values that help individual achieve larger goal or aim.
- Mostly good.

You can also provide an example of real life responsibility

10

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ETHICS ANSWER WRITING

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Relevant
Points

Example →
happiness,
freedom, security,
respect for others

Different set of
values apply for
different aims
and desires of a
person.

Example → one will
practice yoga,
meditation for
calmness.

compassion and
generosity to
be altruistic.

Human values are a necessity
in today's morally diminishing
world. They help guide human
interactions and create bonds
of trust and harmony between
people and create an environment
of trust.

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ETHICS ANSWER WRITING

Q5. (b) "Education is an effective and pervasive phenomena that not only promotes individual growth but also triggers social transformation". In this context discuss the role of a teacher in developing moral values in a person.

Candidates must not write on this margin

(150 words) (10 Marks)

Education is the heuristic process of shaping an ignorant and unaware person into a rational, free thinking and responsible citizen of the society. It is not just imparting of skills, but also an agent of transformation for society through inculcation of values, soft skills etc.

Here, the role of Teacher becomes very important.

① Moulding of a person even observed by APJ Abdul Kalam (in his Wings of Fire) the role his teachers had into moulding him into a better person

→ IMPORTANT AGENT OF ATTITUDE FORMATION and SOCIALISATION

② source of Inspiration and motivation

Instead mention what are values & in what ways values can be inculcated

4 1/2

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ETHICS ANSWER WRITING

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- ③ Teacher → Guidance
→ values of cooperation
hardwork
→ Teamwork,
Punctuality,
Commitment.

④ Indian cultural tradition of GURU-SHISHYA PARAMPARA recognises the importance of interpersonal element in child-teacher relationship. The teacher is revered as Gurupurushoma and respected through Guru-Dakshina.

⑤ Modern day Goals → Gender equality, Justice, Liberty, Equality (these ideas are embedded in the classroom by the Mentor) example → Mahatma Gandhi was asked by his mentor C.K. Gokhale to visit India and witness the deprivation of people by own eyes.

The Role of teacher in the character building of a person is paramount. It has also been recognised in the National Education Policy, 2020 and schemes like NISHTHA.

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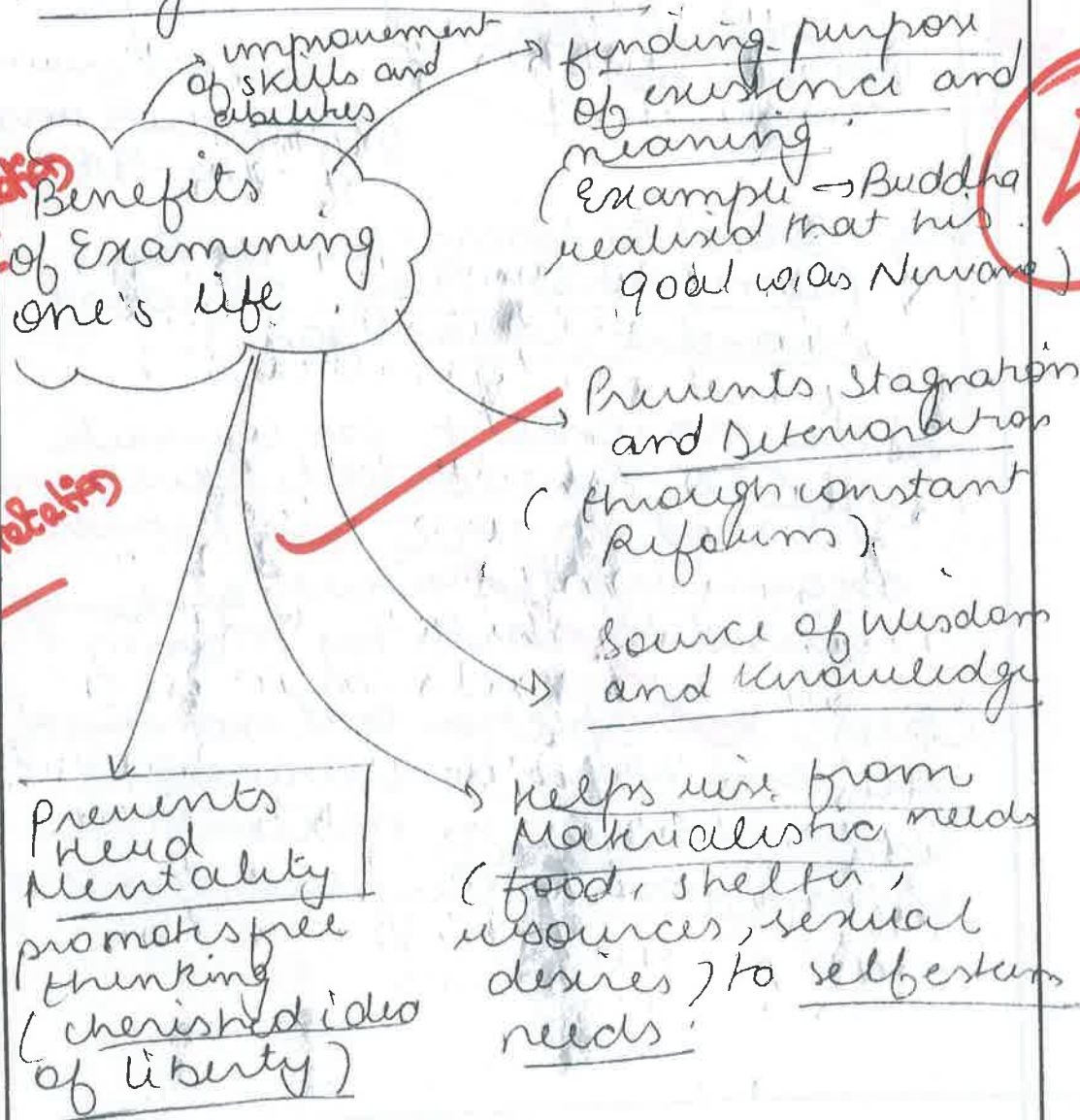
ETHICS ANSWER WRITING

Q6. What do each of the following quotations mean to you?
 (a) "An unexamined life is not worth living" Socrates

(150 words) 10 Marks

Candidates must not write on this margin

The following statement has been made by Socrates / To become fully aware and humane means to constantly evaluate one's own self, desires, thoughts and actions



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ETHICS ANSWER WRITING

Self Examination and Introspection has emerged out in society in the following ways

Candidates must not write on this margin

~~Rightly Interpreted~~

Enlightenment Thinkers of Europe (Locke, Hobbes, Rousseau)

questioned state and despotism

created ground for revolutions of 18th-19th century

→ Social Reforms (led by Raja Ram Mohan Ray, Shri Chandra Vidyasagar)

→ The movement for climate justice, Sustainable Development based on IPCC and Activists examining the extent of damage caused to earth by man

Thus, ~~introspection~~ and examining of self and others is intrinsic to sustainability to prevent the society from falling into degeneracy.

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ETHICS ANSWER WRITING

Q6. (b) "In law a man is guilty when he violates the rights of others. In ethics he is guilty if he only thinks of doing so." Immanuel Kant

Candidates must not write on this margin

The above statement shows the nature of law and ethics and the differences between them even if they appear to be achieving different and similar things.

(150 words) (10 Marks)

Law

• In law, an action is judged after the committing of an offence

• Hard evidence and samples (like fingerprints, marks, hair strands, voice) are required to prove legality or illegality.

Ethics

• In ethics an action is judged even before committing of an offence

• Ethics goes in the meta physical and non material aspect of things. Here, the mere intention of harm is also unethical. (eg - for Gandhiji, Ahimsa was relevant in action but also THOUGHT and SPEECH)

5

Provide an Example in Support of the given Statement
Which can be Self Exploratory

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ETHICS ANSWER WRITING

Candidates
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• Law can be bypassed by using existing loopholes.

• Laws can be ethical
(eg - Prohibition of Dowry Act
Prohibition of Prevention of Domestic Violence Act, 2005)

BUT

Laws may be unethical also
eg - Jim Crow laws on Slavery for USA
denial of voting rights to women till 1920s in USA.

Laws and ethics as a combined whole can serve as a ~~path~~ torchbearer to humans and society as a whole in times of crisis

• Ethics are impermeable.
An unethical act would constantly guilt the unethical person.

• Ethics are generally universal

They may be society specific or cultural specific.

[example] → Rights of LGBTQIA in USA vs Iran

• Incidents of ethically right and legally wrong.

(eg - Marriage of Recognition of Marital Rape (since law on it is absent))

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ETHICS ANSWER WRITING

Q6. (c) "Nearly all men can stand adversity, but if you want to test a man's character, give him power."
Abraham Lincoln

Candidates
must not write
on this margin

(150 words) (10 Marks)

Test of Man's character comes in power. It is said

Statement has been given by Abraham Lincoln

Power corrupts and Absolute power corrupts absolutely

Instances where power is utilised well

→ Ashoka
(Dhamma Mahamatta)

✓ Spread Dhamma (for social harmony)

→ Akbar
(Sulhi-kul)
universal tolerance

Power Not utilised well

→ Hitler's Nazi Germany
(Killing, Genocide of Jews)

→ Myanmar coup by Military Junta

→ Aurangzeb and his persecution of Religious minorities
pauca of time

3 1/2

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ETHICS ANSWER WRITING

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on this margin

paucity of time

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ETHICS ANSWER WRITING

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SECTION - B

Q7. Aditya is a senior IAS officer, currently posted as the District collector in one of the educationally backward districts of Madhya Pradesh. He has done some excellent work regarding poverty alleviation and inclusive development in his district. Due to his integrity he is very popular among the residents of his district. Knowing his honesty, the State Government has entrusted Aditya with the responsibility of identifying beneficiaries under the state scholarship program designed for undergraduates.

An applicant under the scheme, should fulfil all of the following conditions to avail the benefit of the scheme.

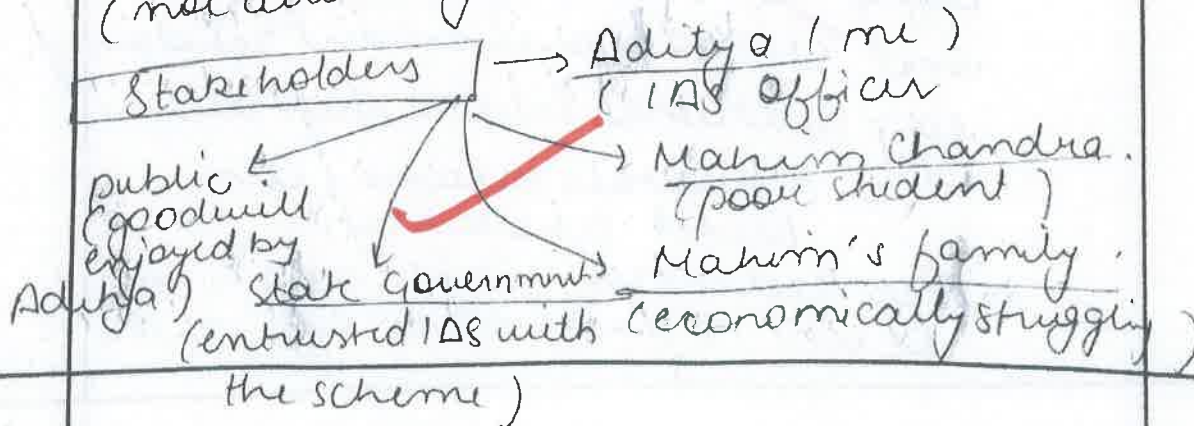
- (a) The applicant must be a permanent resident of the district
- (b) The applicant must belong to SC/ST or OBC community
- (c) Family income of the applicant must be less than Rs. 1,00,000 /- per annum
- (d) The applicant has obtained distinction in atleast 3 subjects in his or her Class 12th Board examination.
- (e) The applicant must be less than 20 years in age.

One day, Mahim Chandra, a permanent resident of the district approaches Aditya with all his documents to avail the benefits under the scheme. Mahim Chandra, aged 17 years, belongs to a very poor family with marginal income. Despite his financial difficulties, he has fought against all odds and obtained excellent marks in his class 12th board examination. However his family is in no position to bear the cost of his graduation. On enquiry Aditya discovers that Mahim Chandra fulfils all the conditions under the scheme except condition (b). Extending the benefits under the scheme to Mahim Chandra would be against the rules, however not extending any benefit would destroy a young man's aspirations.

Suppose You are Aditya. How would you respond under such situation? Extend moral arguments to defend your action.

(250 words) (20 Marks)

The above case study reflects the ethical dilemma of Aditya, an IAS officer to choose the ethically right action (allowing Mahim Chandra into the scheme) vs legally right (not allowing him as he is ineligible).



Summary reflects your comprehension skills

9

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ETHICS ANSWER WRITING

ethical issues involved

Candidates
must not write
on this margin

Honesty,
Probity,
Integrity,
Empathy,
Fairness &
Justice,
Responsibility,
Accountability

- ① Meritorious candidate Mahim and his right to education in a good college / University
- ② Aditya's integrity, desire to serve people (through social justice and welfare) and uphold good will enjoyed by him among people.
- ③ Responsibility entrusted by Government for the Scheme.
- ④ Use of legal means (Consequentialism Vs Non Consequentialism.)
- ⑤ Ethical egoism Vs Ethical Altruism

Steps that would be taken by Aditya

- 1) Inform Mahim about the detail of the scheme and his ineligibility in criteria (b)

[BUT]

- a) inform office staff, state government officials to look for state Govt and central Government scholarships eg
National Scholarship Scheme
National Means cum Merit Scholarship

- b) Fee Reduction Applications to be sent to Universities of his choice

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ETHICS ANSWER WRITING

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- 2) ensure he gets state sponsored coaching.
- 3) Use of EWS Reservation in application as upheld by Supreme Court in Jarnail Singh case.
- 4) crowd funding, public funding through active involvement with NGOs, CSOs and Media.

Ethical Justification/Moral Arguments

- upholding Immanuel Kant's, Non consequentialism (duty is based ethics) and means as more important than ends.
- Ethical egoism (personal satisfaction by helping a distressed)
- Ethical Altruism → setting good example by personally contributing to crowd funding
- Mahatma Gandhi's concept of compassion → 'men are great only if their deeds bring welfare to the last man standing'.
- upholding Rule of law (Article 14)
- upholding welfare (Article 38-39 of the Constitution), Preamble

You can also
mention that
term & long
term action
plan

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ETHICS ANSWER WRITING

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The objective of the government is to bring welfare to the people. But at the same time, one has to be rational and not violate the established law, Civil Service Code of Conduct, 1964 etc.

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ETHICS ANSWER WRITING

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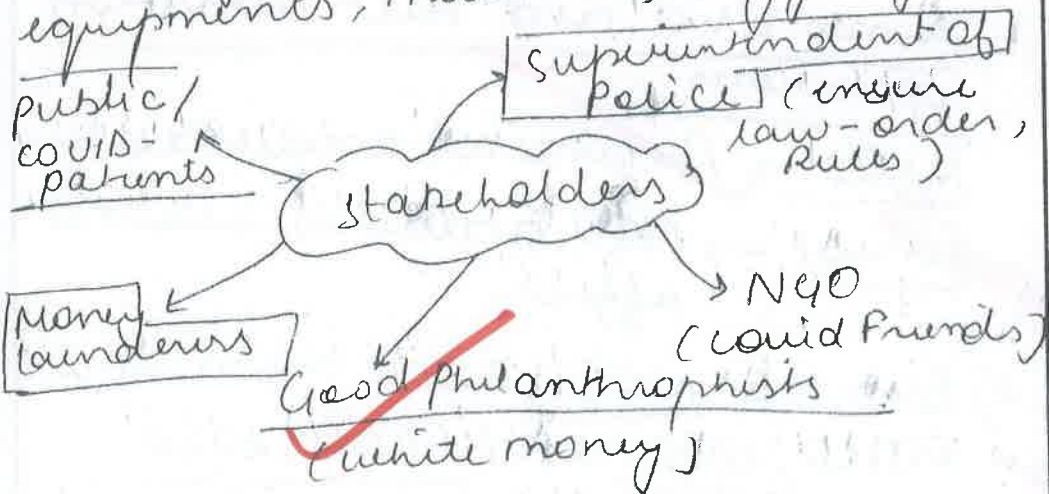
Q8. You are presently working as the Superintendent of Police in a district which is severely affected by Covid-19 pandemic. The number of active cases are at alarming levels in the district, consequently the health infrastructure is under enormous stress. The patients in the district are facing extreme crisis due to shortage of oxygen cylinders. The death toll in the district is rising with every passing week.

Amidst this chaos, An NGO named "Covid Friends" has sprung up. The NGO is doing some pioneering work regarding the supply of oxygen cylinders. Due to the efforts of "Covid Friends", many precious lives, including the lives of children, have been saved. Highly impressed by the NGO's humanitarian stance, several philanthropists, corporate institutions and businessmen have made liberal donations in favour of the NGO. However, in your official capacity you learn, that some of the funds that the NGO has received has come through illicit channels and there is an element of money laundering involved in many transactions. Freezing the bank account of "Covid Friends" at this moment will make the NGO impotent and seriously jeopardise the efforts of the administration which is already facing severe resource crisis. However no action on the NGO will embolden the perpetrators.

What are the values involved in this case? As the SP of the district, what steps will you take under the given situation.

(250 words) (20 Marks)

The above case study reflects the menace of money laundering and tax evasion and how larks of black money are channeled through white-legal means to escape financial scrutiny, especially during pandemic like COVID-19 when there is a high demand for medical equipments, medicines, oxygen cylinders.



You can also mention the context of misappropriation of funds by NGOs



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ETHICS ANSWER WRITING

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Values involved in the case

- ① Personal integrity of the SP to inform and take adequate legal action.
- ② honesty and sincerity of the Genuine donors and NGO.
- ③ Questions of NGO → whether they were aware (COMPLIANCE / AID to bad cause) or unaware (innocent)
- ④ Right to life and health (for public)
- ⑤ RIGHTEDOUSNESS (in taking action)
- ⑥ UNSCRUPLOUS, TAX EVASION and SUBSEQUENT MONEY LAUNDERING by the unethical donors.

Steps that can be taken by the superintendent of police

- 1) Alert the Bank officials / Financial Crimes unit and halt donation operations

Merit → Financial accountability

Demerit → NGO activities would be affect

- 2) Ban the NGO - book them under PMMLA, 2002 and FCRA, 2000 Prevention of Money laundering Act.

Accountability

Humanity

moral

responsibility

Good you have brought in appropriate legislations

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ETHICS ANSWER WRITING

Foreign Contribution Regulation Act

Merit → public trust upheld, taxpayers respected and public made aware of financial crimes / frauds taking place during pandemic

Demerits → loss of ~~put~~ donors, harm to reputation of NGO, COVID-19 relief affected.

3) Tell the Media as a whistle blower.

Merits → upholding transparency, accountability

Demerits → extreme step, may be life threatening for SP, if organised syndicate involved.

4) Inform NGO, ask for donors bank details, coordinate with bank officials

Best option as both investigation may continue as well as COVID-19 relief work thus helping save lives of people. Alerting ED and tracking suspicious donors.

I would go with the (4)th option.
ethical justification

Candidates must not write on this margin

Appropriate points

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ETHICS ANSWER WRITING

Candidates
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on this margin

a) upholding John Rawls's Max Min principle (by continuing NGO) and allowing it to serve the most vulnerable people.

b) Utilitarianism (Jeremy Bentham) Greatest Good of the greatest number of people.

c) Kant's duty based ethics.

d) Martin Luther King's "The time is always right to do the right thing".

So, as a civil servant, one must not be afraid of the timing or outcome but do the lawfully invested duty of catching hold of Economic Offenders and safeguard public trust in the state.

Incorporating the views & thought of moral scholars gives good points to moral back up arguments. Keep it up

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ETHICS ANSWER WRITING

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Q9. Recently you have been recruited as the Operational Head in the Production division by a famous Multi-National Pharmaceutical Company. The Company has got a huge order from the government to produce Covid-19 vaccine at a war-footing. Hence your division is toiling hard to meet the demand. This order has infused a positive spirit and work culture in the company, which was passing through severe financial stress.

However one day you discover that the claims that the Managing Director (MD) of the Company is making in the media regarding the efficacy of the vaccine is grossly misleading. The MD has proclaimed before journalists that the vaccine has 97% efficiency, whereas in-house clinical trials prove beyond doubt that the vaccine has only an efficiency of 72% under optimal conditions. On further investigation you discover that the government contract has also been obtained on the basis of this false claim.

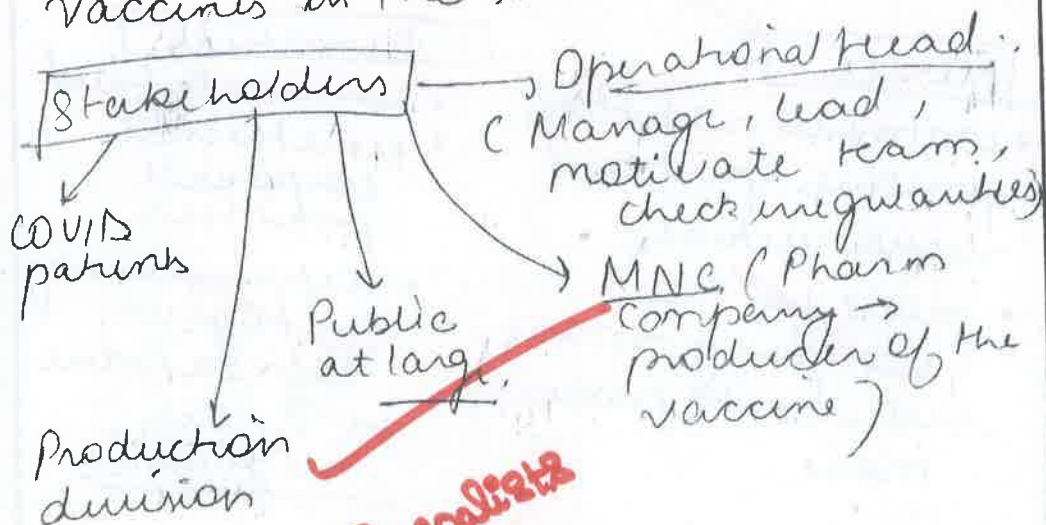
In such a situation what should you do? Analyse each option with its consequences

- a) Just ignore the matter thinking it is the concern of higher management
- b) Report the case to the Government with documental proof
- c) Stop the production unless the false claims are withdrawn and right information is produced before the Public
- d) Break the news to the media

Apart from the options given above, suggest any other step that you feel is an appropriate response under the given circumstances. Defend your choice by extending suitable arguments.

(250 words) (20 Marks)

The case study is very relevant in the current times of COVID-19 health crisis when the health infrastructure of the country is under tremendous burden. (especially - April to July 2021) when India was struggling to bulk produce vaccines in the short run.



Journalists

+ Media

Government

10

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ETHICS ANSWER WRITING

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Ethical issues

- ① Corporate ethics (profit maximisation vs efficiency and ability)
- ② Consumer fraud (92% claimed by company vs 72% efficacy) with media and public
- ③ Right to health of public (in case, fatalities Adverse events arise)
- ④ Right to information
- ⑤ Public Trust of people in the Government to do the right thing
- ⑥ Personal Integrity of the Operational head

Options

a) Ignoring the Matter

Merits

- continued production
- positive spirit and work culture
- profit for the company → more resources to produce more.

Demerits

- consumer fraud
- unethical corporate practices
- Reprimanding by higher officials due to gross negligence

You may also mention about facts of the case study

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ETHICS ANSWER WRITING

Candidates
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b) Report the case to the Government

Merits

- upholding integrity
- exposing malpractices
- Right Information
- upholding ~~accountability~~
- ~~saving~~ lives.

Demerits

- cancellation of tender
- ~~possible~~ disciplinary action
- loss of profit to company

c) Stop the Production

Merit

- saving lives of public
- saving public money
- Transparency

Demerits

- legal action under Consumer Protection Act, 2019.
- ~~may~~ invite consumer lawsuits

d) Break the News to Media

- extreme step, unnecessary media trial and public pressure
- May demotivate colleagues
- disciplinary action may take place.

g, as the Operational head would go

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ETHICS ANSWER WRITING

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for a balance between (b) and (c)
along with other steps.

Right approach

- Inform government, ask for tender cancellation.
- Set up investigation committee to look into approvals given without verifying (COLLUSIVE CORRUPTION)
- Motivate colleagues as a team leader.
- Public should be informed.

club this point

with your course

of action

Ethical Justification

Albert Einstein → 'Anyone who does not take truth seriously in small matters cannot be trusted in large ones either'

makes your answer

more effective

- Kant's Duty based Ethics (Means are more important than ends)
- Jeremy Bentham's Utilitarianism (maximum good of the maximum number)
- Religion based ethics of not doing or siding with evil (SHARMA)

ethics comes at the forefront of clinical trials and upholding personal integrity would be of utmost importance in this situation.

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ETHICS ANSWER WRITING

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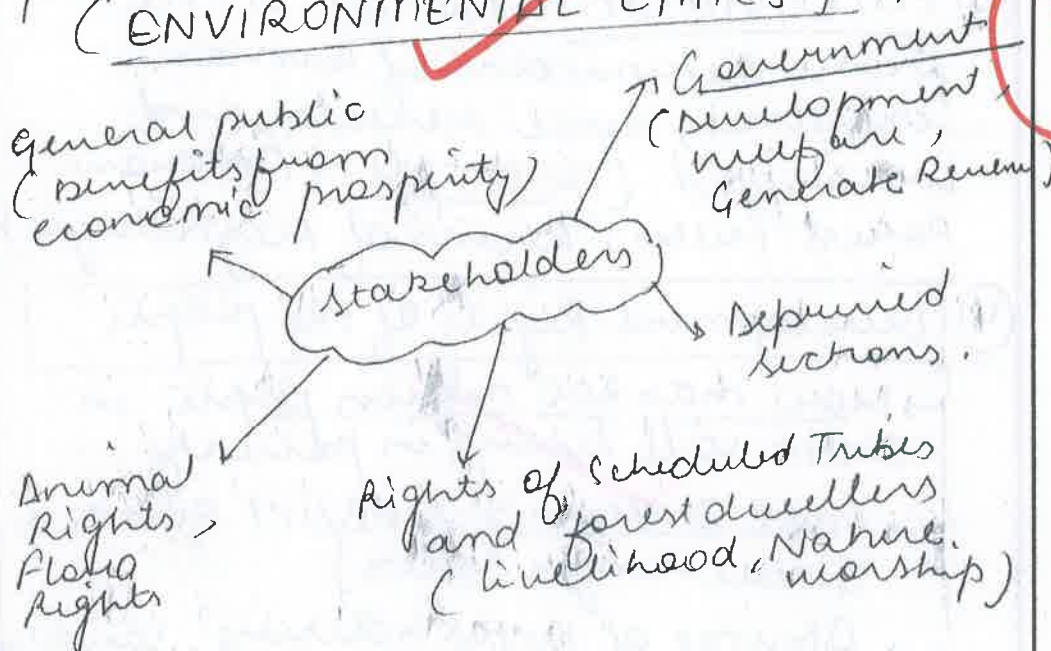
Q10. Social empowerment cannot be engendered without economic empowerment. Hence, national and regional governments around the world have come up with several economic reforms that facilitate growth. However, this blind pursuit of economic growth has caused irreparable damage to biodiversity and environment. Hence several sections of the population, all over the world, are opposing this passionate pursuit of economic reforms.

When analysed from the angle of governments, the state requires funds to translate the promises of affirmative action, into working reality. Therefore economic growth becomes indispensable for meaningful state intervention in the society.

Try to ethically analyse this conundrum between economic growth and sustainable development. Suggest ways to overcome this challenge.

(250 words) (20 Marks)

The above case study reflects the ethical dilemma of bringing socio-economic empowerment into the lives of the people but also Biodiversity Conservation (ENVIRONMENTAL ETHICS).



Ethical Issues

① ANTHROPOCENTRISM → Recognises that all environmental responsibility are derived from human interests. Humans are considered morally

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ETHICS ANSWER WRITING

superior than the environment

Thus → submergence of large forest area is valid if it meets water resources and electricity needs of a large group of people (UTILITARIANISM)

Candidates must not write on this margin

Appropriate Points

② BIOCENTRISM → Rights of Nature recognised and placed equally important to that of men (eg - Estonia, Finland)

③ ECO-CENTRISM → Nature is the prime determinant of human existence, hence revered and worshipped (example → Amazon Forest tribes, Khasis of Meghalaya)

④ Development Rights of the people

→ More than 200 million people in India still living in poverty

→ Food Insecurity (103/117 Rank in Global Hunger Index)

→ Absence of proper housing, sanitation

→ Income Inequalities

→ Absence / costly Nature of environment friendly technology.

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Ways to Overcome the Challenge

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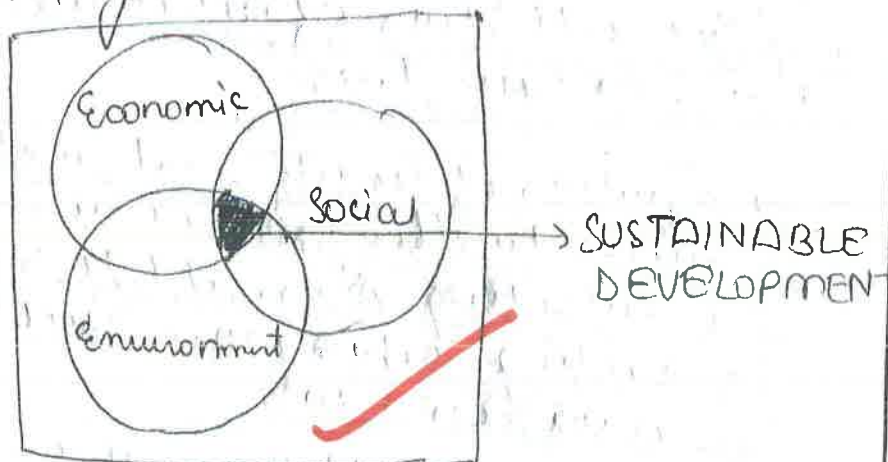
Mahatma Gandhi's → "What we are doing to the forests of the world is a mere reflection of what we are doing to ourselves"

- ① Recognition of rights and livelihood of forest dwelling communities.
But protecting Animal life, by restricting tubes from critical conservation areas
- ② Forest Spaces all the more important
New → 2070 Net Zero emissions (promised by G20)
→ 6th assessment Report of IPCC warns that world is not doing enough to stop global warming by
- ③ Values of Prudence
love, compassion, empathy for other living forms
- ④ Faster transition to Clean-Green Technology (Climate Adaptation Fund) and Incentives (through schemes like FAME → Faster Adoption and Manufacturing of Hybrid and electric vehicles

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ETHICS ANSWER WRITING

⑤ Following Agenda 21 principles, NDCs set by Paris Climate Accord to achieve Sustainable Development Goals, by 2030



⑥ Feminisation of development.
(by improving economic conditions of women)

⑦ Indigenous led decentralised development

There wouldn't be a society, if there is no environment, Hence, one has to balance social empowerment with biodiversity preservation to achieve SUSTAINABLE DEVELOPMENT as envisioned by UN

Good attempt -

Keep it up

Candidates must not write on this margin

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ETHICS ANSWER WRITING

Q11. You and Mukesh are close friends. Both of you are preparing for Civil Services. One day Mukesh visits your home for discussing some of the ethical concerns related to public services in India. While making his arguments, Mukesh raises the following points

a) In the present times, one should adopt a more pragmatic approach regarding public services by differentiating between grossly wrong behaviour and situational favours. As complete unconditional adherence to ethical behaviour may come at personal cost and might not always be in larger general interest.

b) Unconditional adherence to ethics is not the rational thing to do as practical necessities and exigencies often call for sacrifice of morals for promoting development. A man possessed with ethical considerations alone is regressive and misfit in a practical world.

Critically analyse the above viewpoints. On the basis of your analysis, what will be your advice to your friend?

(250 words) (20 Marks)

The above case study represents a dilemma between Ethical Idealism and Ethical Pragmatism

Ethical Idealism

one where a person follows a social norm or code of conduct to its very end.

eg - Mahatma Gandhi's idea of AHIMSA (non-violent), he called off Non cooperation Movement (1921) due to Chauri Chaura violence

Conditionalism or Pragmatism

one ought to be ethical but also Rational and not bring harm to the others by their righteousness.

example → Sometimes, war is necessary against Fascism, Totalitarianism to bring lasting peace.

Candidates must not write on this margin

10

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ETHICS ANSWER WRITING

a) Pragmatic Approach to distinguish between grossly wrong behaviour and ethical favour

Candidate must not write on this margin

Merits → Pragmatic approach may be necessary because of JS Mill's description of pleasure which has different levels or hierarchies.

eg - civil servant helping a friend urgently may not compare to a grossly wrong act of enabling tax evasion

Demerits → self-preservation, self interest (Ethical Egoism)

→ Prevent Harm.
(eg - Yuddhisthira by idealism let Duryodhana and Shakuni to humiliate his wife, brothers in the game of dice)

Demerits → even situational favour is a compromise of integrity and dedication to public service

→ May result in misuse / underuse of public funds

→ Integrity demands doing the right thing even at great personal cost.

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ETHICS ANSWER WRITING

b) Practical Necessities call for a sacrifice of Morals for promoting Development

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→ Ideo of Economic Growth Vs Environmental preservation dilemma comes here.

→ Non violence to Nature Vs Violence for clearing spaces.

→ Right to livelihood (for tribal dwellers) vs Right to livelihood (of urban population)

→ Example → India has rich deposits of Monazite in beach sands of Kerala if they are to be extracted → it might lead to coastal erosion, damage to coastal topography, but minerals extracted can generate revenue, and bring growth - development to the region.

The final course of action that I would take would be driven by Aristotle's GOLDEN MEAN. It is always wise to be ETHICAL but also RATIONAL. I would do the same and convince my friend through.

a) Discussion → highlighting merits, demerits, examples.

b) Persuasion → by Reasoning

Good Interlinking
of points

↓
Show your depth
of knowledge

Keep it up

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ETHICS ANSWER WRITING

- c) Cognitive Behavioural therapy
↳ for influencing long term attitudes
- d) Debates, Real life examples etc
In these ways I would convince my friends
to follow a Balanced, middle path.

Candidates
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ETHICS ANSWER WRITING

Q12. The internal migrant workers in India, despite being highly vulnerable in terms of physical and mental health, have remained the backbone of the Indian economy. However, the recent country wide lockdown created by pandemic has put them in a more precarious condition. On one hand, they have lost their jobs and earnings, while on the other, they did not have enough resources to survive at the place of migration. As a result, the nation witnessed mass exodus, where men, women, children were seen returning to their native places on foot.

Their desperate attempts to return home by any means available rendered the lockdown ineffective in several areas, prompting clashes with authorities, last-minute relief and, eventually, the arrangement of transport measures.

Can you analyse this problem in detail and indicate not only the socio-economic but also the emotional and attitudinal factors responsible for this problem? Also suggest measures that can be adopted to avert such catastrophe in the future.

(250 words) (20 Marks)

The COVID-19 pandemic and the lockdown induced a HUMANITARIAN crisis where thousands of migrants had to leave cities on short notice. 60 million out of 450 million workers were affected.

VULNERABILITY

- ① Casual wage labourers dependent on daily wages, meals.
- ② loss of business and livelihood opportunities.
- ③ uncertainty in employment (INFORMAL SECTOR), absence of social security.
- ④ Absence of flexibility of monetary resources leading to migration.
- ⑤ Administrative deficits → short notice, lack of planning, arbitrariness, ill preparedness, no initial aid by government/NGOs etc.

Candidates must not write on this margin



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Factors responsible for the problem

SOCIO - ECONOMIC Reasons

- Dependence on hourly wages.
- Residence in CRAMPED SPACES making social distancing difficult.
- Lack of hygiene and sanitation increases vulnerability to Pandemics.
- Families depending on city working breadwinner.

EMOTIONAL FACTORS

- Comfort and safety at home.
- Opportunity to return to family and spouse.
- Nostalgia of region in distress times.
- family planning.
- Emotional impulse to 'walk home' as a protest to state apathy.

ATTITUDINAL FACTORS

- Bureaucratic attitude → overlooking social safety needs of migrant labourers and gig workers.
- Lack of trust and confidence in government resulting in Reverse migration.

Well
Addressed all
the points of
the answer

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ETHICS ANSWER WRITING

Measures to avert a future crisis like this

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on this margin

- ① Provision of food grains → PM Garib Kalyan Yojana, National Food Security Act, 2013.
- ② Enrolment of migrant workers under MGNREGA → mapping of unskilled and semi-skilled migrants.
- ③ Quarantine camps for migrant labourers with adequate medical supplies.
- ④ Use of public buildings, schools, colleges for helping migrants to stay.
- ⑤ Government → RESOLVE, COMMITMENT, COMPASSION, HUMANITY to deal with MIGRANT CRISIS.
- ⑥ Involving NGOs/CSOs as other stakeholders → CITIZEN RELIEF.

Compassion during crisis is an important aspect of Administration.

As Dalai Lama would say →
Compassion is the wish to see others free from suffering.

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ETHICS ANSWER WRITING

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on this margin

The Government must realise its
CONSTITUTIONAL MANDATE OF
WELFARE (Article 39) and hence ensure
minimum guarantee of food, health
and income in spirit of DUTY BASED
ETHICS.

Good approach