

KRCHOKSEY REFUND POLICY

The Refund or Cancellation policy for all payments made towards account opening charges stands as under:

- 1. The Fees paid towards account opening charges for enabling equity market trading account, or any other services is non-refundable.
- 2. Pick up of required documents related to the account opening procedure is subject to availability of our representatives, given at any particular time and location.
- 3. In case your account has not been opened by KRChoksey, after the tenth day passing by from the day of collection of all necessary supporting documents and receipt of all due authorizations from you, you may request for a full refund of the charges as paid by you towards account opening.

In case you have paid the charges relating to account opening more than once, please contact us at <u>022-66965555</u> or email us at <u>service@krchoksey.com</u> alongwith the details of payment done viz. full name of account from where payment was done each time, Date of payment and amount paid. We shall verify the details provided and reconcile and then will initiate the necessary procedure to refund your money.

Note: Please note that this Refund policy is designed based on KRChoksey current operational procedures. It may be changed from time to time.

You are requested to contact our customer service desk <u>022-66965555</u> for further details.

For KRChoksey Shares and Securities Pvt. Ltd

KRCHOKSEY SHARES AND SECURITIES PRIVATE LIMITED (Formerly known as Kisan Ratilal Choksey Shares and Securities Pvt. Ltd.) Corp Office: Abhishek Building, 5th Floor, Off Link Road, Andheri (W), Mumbai – 400053, India CIN:U67120MH1997PTC108958 • Tel: 022-6696 5555 Fax: 022-6691 9576 • PAN: AAACK4716G • Member: BSE & NSE

Regd. Office: 1102, Stock Exchange Tower, Dalal Street, Fort, Mumbai – 400001, India **Tel:** 022-6653 5000 **Fax:** 022-6633 8060 • **Email:**customercare@krchoksey.com • **Website:** www.krchoksey.com