



Terms & Conditions

These terms and conditions apply to Education (hereafter termed as “the program”) provided by Prestige Dog Grooming School (www.doggroomingschool.com)

These terms and conditions apply to the sale of any Online Course and/or In-Person Program. Please read these terms and conditions carefully before purchasing an Online Course and/or In-Person Program and print off a copy for your records.

For purchases via our website, by clicking on the “Accept” button you agree to the terms of this agreement which will bind you. If you do not agree to these terms and conditions you must cease to continue to purchase any Programs from us.

1. Definitions

“Confidential Information” means information provided by one party to the other in written, graphic, recorded, machine readable or other form concerning the business, clients, suppliers, finances and other areas of the other party’s business or products, including, without limitation, the Course Materials, but does not include information in the public domain other than through the default of the party disclosing the information, information required to be disclosed by any court or regulatory authority, or any information already in the possession or control of the disclosing party.

“Course Materials” means the information provided by Prestige Dog Grooming School to accompany a course provided as part of the Program in hard copy or electronic form.

“Fees” means the fees paid by you to Prestige Dog Grooming School for the Program.

“Intellectual Property Rights” means copyright, rights in or relating to databases, patent rights, performers’ rights, designs and registered designs, trademarks, rights in or relating to Confidential Information and other intellectual property rights (registered or unregistered) throughout the world.

“Online Course” means the delivery by us of an online course pursuant to which you learn course materials remotely.

“Program” means the provision of the Online Course and/or the In-Person Program and/or the Course Materials together with such other materials as agreed from time to time and purchased by you through the Website, in person, or any other means of transaction.

“In-Person Program” means a course taught by us in a classroom setting to which you attend in person.

“Website” means www.doggroomingschool.com

“you” means the individual purchasing the Programs.

2. The Program

2.1. A description of the Program are available on our Website. Details of the in-person Program together with available dates of when the Program can begin are also available on the website. We will provide the Program with reasonable care and skill in accordance with the description set out on the Website.

2.2. We reserve the right to vary or withdraw any of the Program described on the Website without notice.

2.3 We expect you to confirm that the Program you are purchasing will meet your needs. We do not make any guarantee to you that you will obtain a particular result, professional qualification or employment opportunity from your purchase and completion of any of the Program.

3. Ordering Programs.

Purchasing Programs via the Website

3.1. In order to purchase any of the Programs on-line you must register for an account with us via the Website. If you already have an account with us you can log into your account using your user name and password.

3.2. When you place an order for a Program via the Website, you are offering to purchase the Programs on these terms and conditions. Prestige Dog Grooming School reserves the right to cancel or decline your order or any part of your order at any time until it has been confirmed in accordance with clause 3.4 below.

3.3. Following receipt by us of your order for Programs via the Website, we will contact you confirming receipt of your order.

3.4. A legally binding agreement between us and you shall come into existence when we have :

(a) accepted your payment of a Program from us by sending you an email confirming the purchase; and

(b) received payment of the relevant Fees from you in accordance with clause 5 below.

3.5. Where your order consists of multiple Online Courses or multiple In-Person Programs , each individual course will be treated by us as a separate offer to purchase. Acceptance of your offer to buy one or more courses will not be acceptance by us of your offer to purchase any other courses which make up your order.

3.6. Prestige Dog Grooming School does not and is not responsible for booking any examination with any professional body or examination board. It is your responsibility to ensure that you book prior to the relevant closing date any exam necessary that you wish to take and which may or may not be associated with the subject matter of the Programs provided to you by Prestige Dog Grooming School.

4. Cancellation and Variation

4.1. Subject to clause 4.2 below, where we have accepted / confirmed the Programs being purchased by you and formed a legally binding agreement with you in accordance with clause 3.4 above, you will be able to cancel / reschedule the IN-PERSON PROGRAMS ONLY. All deposits paid during registration of the in-person programs are non-refundable.

4.2. If you have purchased an Online Course you would have been given immediate access. If you have already accessed, downloaded all or part of the Online Course and/or started to use that Online Course then you shall have no right to cancel your order.

4.3. Notwithstanding clause 4.1 there is no other right to cancel or vary your purchase of Programs and any other cancellation and / or variation of course dates will be at the entire discretion of Prestige Dog Grooming School.

5. Fees

5.1. The Fees for the Programs shall be as set out on the Website at the time you placed an order for them.

5.2. Unless otherwise specified at the time you purchase the Programs the Fees are exclusive of VAT or other local taxes, the cost of some Course Materials and any delivery costs payable in respect of the delivery of Course Material to you. Each of these costs will be set out in the Website prior to your purchase the Programs.

5.3. Save where specifically stated otherwise on the Website, all Fees shall be exclusive of any amounts payable to any professional body for registration and examination entry. These are payable by you directly to the relevant professional body or examination board and we accept no responsibility or liability for your failure to book your exam with the relevant professional body or examination.

5.4. Fees for the Program selected by you on the Website shall be debited from your credit / debit card at the time of purchase. Fees must be paid in full prior to you attending any In-Person Program or accessing any Online Course.

5.5. Any fees charged by your debit or credit card provider in connection with your purchase of Programs are for your own account and Prestige Dog Grooming School shall not be responsible for these.

5.6. You shall be responsible for all costs you incur in connection with your attendance at any In-Person Programs or your access onto any Online Course.

6. Liability

6.1. No part of the provision of the Programs shall be deemed to be, nor is it intended to be, nor should it be taken to be, the provision of investment advice.

6.2. Although Prestige Dog Grooming School aims to provide the Programs to the highest standards of the industry, neither it, nor its trainers accept any liability for (i) any inaccuracy or misleading information provided in the programs or Course Materials and any reliance by Client on any such information, (ii) any loss or corruption of data, (iii) any loss of profit, revenue or goodwill, or (iv) any indirect, special or consequential loss arising from any breach of the terms of this Agreement.

6.3. Except to the extent that they are expressly set out in these terms and conditions, no conditions, warranties or other terms shall apply to the Programs.

6.4. Prestige Dog Grooming School's total liability arising from or in connection with these terms and conditions and in relation to anything which we may have done or not done in connection with these terms and conditions and the delivery of the Program (and whether the liability arises because of breach of contract, negligence or for any other reason) shall be limited to the Fees received by us in connection with the relevant Online Course or In-Person Program in relation to which a dispute has arisen.

6.5. Prestige Dog Grooming School is not liable for (i) death or personal injury caused by negligence by you, (ii) death or injury to the animal caused by negligence by the you, or (iii) any other matter arising by your error utilizing the information provided in the Program

6.6. No claim may be brought more than six months after the last date on which the Programs concerned have finished or ceased to be provided by us.

7. Intellectual Property

7.1. All Intellectual Property Rights in the Course Materials, Online Courses and the speeches made by trainers at the In-Person Programs are, and remain, the intellectual property of Prestige Dog Grooming School or its licensors, whether adapted, written for or customised for the Client or not.

7.2. You are not authorised to:-

(i) copy, modify, reproduce, re-publish, sub-licence, sell, upload, broadcast, post, transmit or distribute any of the Course Materials without prior written permission;

(ii) record on video or audio tape, relay by videophone or other means the Online Course or In-Person Program given

(iii) use the Course Materials in the provision of any other course or training whether given by us or any third party trainer;

(iv) remove any copyright or other notice of Prestige Dog Grooming School on the Course Materials;

(v) modify, adapt, merge, translate, disassemble, decompile, reverse engineer (save to the extent permitted by law) any software forming part of the Online Courses.

Breach by you of this clause 7.2 shall allow us to immediately terminate these terms and conditions with you and cease to provide you with any Programs, including but not limited to access to the Online Courses. Immediate legal action against you will be taken.

7.3. In consideration of the Fees paid by you, we grant to you a limited, non-transferable, non-exclusive licence to use the Course Materials and the software in respect of the Online Course for the sole purpose of completing the Online Course and / or attending the In-Person Program.

8. Confidentiality

8.1. Each party shall keep the other party's Confidential Information strictly confidential and not use it otherwise than for the purposes of these terms and conditions, and shall return it on demand and not retain copies of it.

8.2. Either party may disclose Confidential Information to its legal and other advisors for the purposes of obtaining advice from them.

8.3. This clause shall continue notwithstanding termination of these terms and conditions.

9. Termination

9.1. We shall be entitled to terminate these terms and conditions and cease to provide you with any Programs with immediate effect in the event that you:

- fail to pay when due your Fees;
- act in an aggressive, bullying, offensive, threatening or harassing manner towards any employee/trainer/representative of Prestige Dog Grooming School, any teacher or lecturer who provides the In-Person Programs or any student who attends any In-Person Program;
- cheat or plagiarise any work which you are required to prepare or submit in connection with the Programs or during any examination taken in connection with the Programs;
- steal or act in fraudulent or deceitful manner towards us or our employees or any other students who may be on our premises or attending our In-Person Programs;
- intentionally or recklessly damage our property or the property of our employees or other students attending our premises;
- are intoxicated through alcohol or illegal drugs while on our premises;
- commit any criminal offence committed on our premises or where the victim is our employee or student;

- perform any act of animal cruelty as outlined in the Criminal Code Animal Cruelty Act
 - (i) it will be Prestige Dog Grooming School's responsibility to report you to local authorities and up to the animal's owners to pursue charges.
- are in breach of these terms and conditions.

9.2. On termination clause 6 (liability), 7 (intellectual property rights), 8 (confidentiality) and 10 (restrictions) shall continue notwithstanding such termination.

10. Assignment

Any Programs provided by us under these terms and conditions are personal to you and cannot be transferred or assigned to any other person.

We shall be entitled to assign these terms and conditions to any other company without prior notice to you.

11. Entire Agreement

These terms and conditions, together with the Course Specific Terms and Conditions are the entire agreement between the parties and supersede any prior agreements and arrangements, whether written or oral. You confirm that you have not relied on any representations in entering into these and any other terms and conditions with us. Nothing in this clause or terms and conditions shall limit liability for any fraudulent misrepresentation.

12. Force Majeure

Prestige Dog Grooming School shall not be liable to you for any breach of its obligations or termination under these terms and conditions arising from causes beyond its reasonable control, including, but not limited to, fires, floods, earthquakes, volcanoes and other Acts of God, terrorism, strikes, delay caused by transport disputes, failure to provide a course caused by a death in the trainer's family, illness of the trainer, Government edict or regulation.

13. Assignment

We may assign, transfer, sub-contract any of our rights or obligations to any third party at our discretion.

14. Data Protection

14.1 The nature of the Programs provided by us means that we will obtain, use and disclose (together "Use") certain information about you ("Data"). This statement sets out the principles governing our Use of Data. By purchasing the Programs you agree to this Use.

14.2 When you register with us you will need to provide certain Data such as your contact details and demographic information. We will store this Data and use it to contact you, provide you with

details of the Programs you have purchased and otherwise as required during the normal provision of the course.

14.3 We may also use the above Data, and similar Data you provide us in response to surveys, to aggregate user profiles and, unless you click on the relevant button on the Registration Form, provide you with communications. We will not pass any personal data onto anyone outside of Prestige Dog Grooming School,

14.3 To enable us to monitor and improve our Programs, we gather certain aggregated information about you, including details of your operating system, browser version, domain name and IP address, the URL you came from and go to and the parts of the Website you visit.

14.4. We use information such as your User ID, session identifiers and password to enable us to identify whether you are using our Programs, assist with the provision of Programs and to ensure that you have access to relevant products. We will only read cookies from your cookie file placed there through your web browser's interaction with the Website.

14.5. Our products may link to third party websites and we are not responsible for their data policies or procedures or their content.

14.6. Prestige Dog Grooming School endeavour to take all reasonable steps to protect your personal Data including the use of encryption technology, but cannot guarantee the security of any Data you disclose. You accept the inherent security implications of being and transacting on-line over the internet and will not hold us responsible for any breach of security.

14.7. Prestige Dog Grooming School may supplement the information that you provide with information we receive from third parties, such as exam registration bodies or your employer.

14.8. If you wish to change or update the data we hold about you, please e-mail presticedoggroomingschool@gmail.com

15. Law and Jurisdiction

This Agreement is subject to Canadian law and the parties submit to the exclusive jurisdiction of the Canadian courts in connection with any dispute hereunder.