Investor Complaints Data by Sodhani Securities Ltd. - DP of NSDL Data for the month ending April 2024

| Data for the month ending April 2024 | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month | | Average Resolutio n time (in days) |
|---|------------------------------|---|---------------------------------|------------------|----------|---|---|---|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | NSDL | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Trend of monthly disposal of complaints

| | Month | Carried forward from previous month | Received | Resolved | Pending |
|----|-------------|---|----------|----------|---------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | Aug – 2022 | 12 | 1 | 2 | 11 |
| 2 | Sep – 2022 | 11 | 0 | 0 | 11 |
| 3 | Oct – 2022 | 11 | 1 | 1 | 11 |
| 4 | Nov – 2022 | 11 | 1 | 2 | 10 |
| 5 | Dec – 2022 | 10 | 0 | 0 | 10 |
| 6 | Jan – 2023 | 10 | 0 | 1 | 9 |
| 7 | Feb – 2023 | 9 | 0 | 0 | 9 |
| 8 | Mar – 2023 | 9 | 1 | 1 | 9 |
| 9 | Apr – 2023 | 9 | 1 | 2 | 8 |
| 10 | May – 2023 | 8 | 1 | 0 | 9 |
| 11 | June – 2023 | 9 | 0 | 9 | 0 |

| 12 | July – 2023 | 0 | 1 | 1 | 0 |
|----|-------------|---|---|---|---|
| 12 | Aug – 2023 | 0 | 0 | 0 | 0 |
| 12 | Sep – 2023 | 0 | 0 | 0 | 0 |
| 12 | Oct - 2023 | 0 | 0 | 0 | 0 |
| 12 | Nov – 2023 | 0 | 0 | 0 | 0 |
| 12 | Dec – 2023 | 0 | 0 | 0 | 0 |
| 12 | Jan – 2024 | 0 | 0 | 0 | 0 |
| 12 | Feb – 2024 | 0 | 0 | 0 | 0 |
| 12 | Mar – 2024 | 0 | 2 | 2 | 0 |
| 12 | Apr – 2024 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

Trend of annual disposal of complaints

| | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the endof the year |
|---|-------------|--|--------------------------------|--------------------------------|-------------------------------------|
| 1 | 2017-18 | 21 | 8 | 8 | 21 |
| 2 | 2018-19 | 21 | 8 | 7 | 22 |
| 3 | 2019-20 | 22 | 6 | 7 | 21 |
| 4 | 2020-21 | 21 | 5 | 7 | 19 |
| 5 | 2021-22 | 19 | 2 | 8 | 13 |
| 6 | 2022-23 | 13 | 6 | 10 | 9 |
| 7 | 2023-24 | 9 | 5 | 14 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |