



Healthcare Trainers Network Ltd, 27 Old Gloucester Street, London WC1N 3AX
Email: info@healthcaretrainersnetwork.com

Dear Centre,

Healthcare Trainers Network Ltd provides a service allowing for the "Delivery of External Quality Assurance Process of Certification for Trainers working within the Healthcare Sector".

Our Approved Centre accreditation service assists with meeting Care Certificate standards developed jointly by Skills for Care, Health Education England, and Skills for Health and in meeting with regulating / inspecting body external quality assurance training requirements.

Since the introduction of the Care Certificate, we have seen an increase in requests being made to us by organisations / regulators to validate training delivered, so the prompt sending in of your certificate records is appreciated.

To assist with certificate validation requests, please send your updated Certification Record for training undertaken to info@healthcaretrainersnetwork.com as soon as possible after courses are delivered.

Please find on the next page your External Quality Assurance Moderation Report for the period 23 December 2023 to 23 July 2024 showing full compliance.

Kind regards,


A handwritten signature in black ink, appearing to read "D. Inglis", with a horizontal line underneath.

David Inglis CMIOSH
Centre Compliance
Healthcare Trainers Network Ltd



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External Quality Assurance Moderation Report

Centre No.:	AH1001
Centre Name:	JOYMAC TRAINING
Centre Status:	Standard
Moderation Period:	23 December 2023 to 23 July 2024
Moderator:	David Inglis CMIOSH
Your Compliance Explained.	As an Approved Centre of Healthcare Trainers Network Ltd you are responsible for meeting requirements to deliver External Quality Assured Accredited Courses. We understand that some providers and training organisations will use the process to show that they are fully committed to the external quality assurance procedures yet decide to self-certificate outside the process. In these cases, the six-monthly compliance reports will show N/A for compliance in two areas but show full compliance with all other aspects of being a Trainer Courses Ltd Approved Centre. This report outlines compliance with various requirements:
The Approved Centre is meeting its responsibility regarding the certification procedure.	Compliant: Evidence provided through up-to-date certification records which have been verified through the submission of delegate question papers.
The Approved Centre is meeting its responsibility regarding the centre's complaints procedure.	Compliant: Healthcare Trainers Network Ltd has received no evidence that complaints have been received regarding Accredited Courses delivered by the Approved Centre.
The Approved Centre is meeting its responsibility regarding the centre's course delivery procedure.	Compliant: Evidence provided through the submission of delegate evaluation forms of courses delivered by the Approved Centre.
The Approved Centre is meeting its responsibility regarding the Healthcare Trainers Network equality and diversity policy.	Compliant: Healthcare Trainers Network Ltd has received no evidence that complaints have been received regarding Accredited Courses delivered by the Approved Centre.
The Approved Centre is meeting its responsibility regarding the Healthcare Trainers Network approved use of logo procedure.	Compliant: Healthcare Trainers Network Ltd has received no evidence that the Approved Centre has misused the Approved Centre Logo of Healthcare Trainers Network Ltd.
David Inglis CMIOSH Centre Compliance	
Date:	02 October 2024