



BUYING CREDIT FOR YOUR PREPAID ELECTRICITY AND WATER METER

Dear Valued Resident,

We would like to inform you that your property has been equipped with an Electrical/Water Prepaid Meter, provided by Watelec. To ensure uninterrupted access to these utilities, it is necessary to purchase credit monthly and load it onto the Prepaid Meter in your property or unit.

BUYING CREDIT FROM A 3RD PARTY

Credit can be conveniently purchased from the following retailers:

1. **Online Banking under Electricity for electricity and water meters.** (FNB, Standard Bank, ABSA, Capitec and Nedbank)
2. **Checkers, Shoprite and Pick 'n Pay** - (Remember to have your meter number on hand and request Blu-Label credit.)
3. **Spar (Ask for a Unipin Voucher)** - Please note you will need to redeem the Unipin Voucher using your cellphone, follow the instructions on the Unipin Voucher you have purchased by dialing on your phone the following prompt ***120*41589*9digitUnipinNumber*MeterNumber#** the press dial.

You will receive a 20 Digit Token Number via SMS that you must key into the meter.

The amount you purchase each month includes electricity/water tariffs, vendor fees (5.5%) and VAT (15%).

We have provided a list below of authorized outlets where you can conveniently purchase credit for your Electrical/Water Prepaid Meter, which is supplied by Watelec.



FNB
First National Bank



CAPITEC
BANK



BUYING CREDIT VIA WATELEC PAYMENT GATEWAY

1. Click on the link, <https://bit.ly/wateleccredit>, and follow the prompts to buy credit for your water or electricity meter with a debit or credit card.

BUYING CREDIT VIA DIRECT EFT

STEPS TO FOLLOW BEFORE YOU BUY CREDIT VIA EFT

1. Click on the following link, <https://bit.ly/watelecportal>, to update your information before purchasing via EFT.
2. Log in via your meter number and update the relevant information. (ie. full name, e-mail address and cellphone number to receive your token)

BANK DETAILS

Bank: FNB

Account Name: Watelec

Account Number: 63022958863

Branch Code: 210514

Type: Cheque Account

Payment Reference: Meter Number (**Vital this is correct**)

Email POP: eft@watelec.co.za (Vital to send this Proof Of Payment, **this needs to be sent from your bank**)

NB! NO IMMEDIATE PAYMENTS

Please note without the **correct meter number** and the **PROOF OF PAYMENT** sent directly from the bank when making the payment, the allocation of credit to your meter will not happen until checked by Watelec which could take between 12 to 24hrs. **INCORRECT** meter numbers cannot be allocated, and WATELEC will **not** be held liable. Any queries you can send an email to support@watelec.co.za.

For more information contact:

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