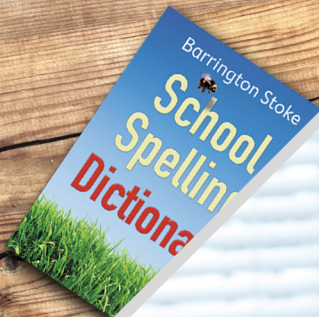# Cringe

Technologies

Technical, Hardware & Software Support

www.cringetechnologies.co.uk

ABOUT

At Cringe Technologies we understand that IT in schools has changed. Teachers, pupils and administrators all need fast and efficient access to information. The choice of hardware, software, the infrastructure and network are essential, not to mention security.

With 15 years experience in education, Cringe Technologies provide specialist IT support for schools. We realise that schools often stumble over the same issues; not having a stable and reliable network, teaching staff not being confident enough with equipment to deliver effective lessons and knowing the computing curriculum properly to delivery accordingly.

Cringe Technologies thrive to provide schools with the confidence stability and the passion to deliver great IT. The first thing we do is look at your network infrastructure then we enhance computing delivery. Schools are at the heart of everything we do. We always put your needs first. We'll take care of all your IT, so that your teachers can get on with teaching and your children can get on with learning.

Cringe Technologies is a small yet highly experienced IT Company. As a computer service company we specify, supply, install and support a complete range of products and services to our clients, including software, hardware and networking solutions. For many clients we are their total IT Solution.

We offer comprehensive IT support solutions tailored to meet your requirements. Cringe Technologies' consultants are like another member of staff: they'll be there every week and go the extra mile to drive progress.

Our Technical support team enjoys an excellent reputation within schools. Our team also specialises in installing and supporting Ranger Primary, which we have configured and installed on many school curriculum networks. We also specialise in supporting and configuring Viglen curriculum systems, Apple Network, Servers, OS operating and hardware as well as Microsoft Server 2003/2008/2012 networks.

Whether it is a small business or a school, our experienced team of consultants and fully qualified engineers will work to select, implement and support the optimum solution to fulfill our clients' needs.

OUR SERVICES

The core service that Cringe Technologies provides to schools is the technician support service, delivered by our team of fully qualified and DBS (Disclosure and Barring Services) checked technicians.

The duration of standard visits in term time is 3.5 hours when the technician will undertake routine maintenance; attend to any existing or developing faults and generally assist the school with any ICT related matters.

Our services are available to plan, install and maintain server networks which are specified to suit the needs of each individual school. As part of this service we also offer to undertake a total audit of the infrastructure relating to the installation to identify any potential issues with the existing infrastructure.

Where a school is planning on expanding its use of workstations or laptops we also undertake an audit of the capacity of your current network and provide report defining the feasibility of the scheme with our recommendations.

The range of practical applications for which we are also able to assist include:
- Managed or unmanaged wireless networks
- Network cabling (Cat5e, Cat6a, fibre optic)
- Relocation of network points, additions and extensions
- Provision of networks and cabling
- Laser link installations
- Apple and Windows operating system
- Interactive whitebroad support and hardware
- Software and ICT strategy advice
- Atomwide and LGFL support
- Data and Disaster recover
- School Calendar (sync with all Apple and Android devices)
- IT projects
- Windows and Macintosh servers
- Ipad and Tablet management.

COMPUTING CURRICULUM

Cringe Technologies believes that in order to have successful Computing lessons, where rapid progress is evident for all pupils of all abilities, the teaching staff delivering the lessons must be confident with the equipment and software they are using. Not knowing where to start is the biggest problem for most schools and with so many changes in hardware and software what is the right direction?

At Cringe Technologies we offer Training and Support in this area. Our experienced staff are able to advise, help and train. Our aim is to keep schools up to date with the latest Technology, hardware and software.

OUR CALENDAR

Cringe Calendar is a very powerful tool specifically designed for education.
The timetable layout caters for educational needs as it also syncs with all Apple and Android devices. Providing instant push updates which keep the senior management team and staff in tandem whether they are in or out of school.

Key Features:
- Create multiple calendars
- Multiple Colours Layout
- View any combination of calendars
- Share calendars between Staff and Management
- Push sync with all Apple and Android devices
- Calendar displayed in your preferred language
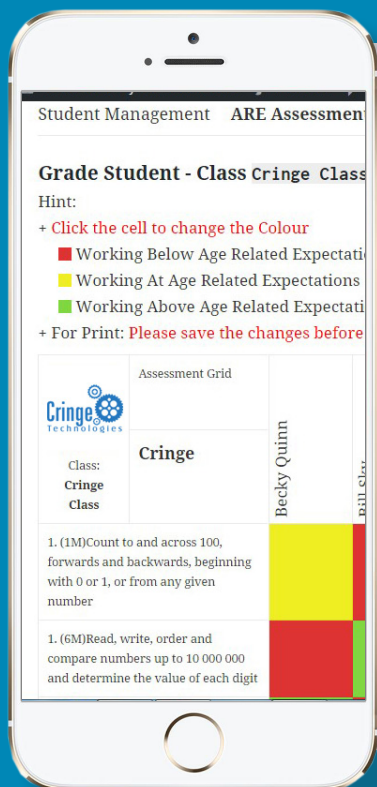- Time table layouts.

ANALYSIS DATA

	Red	Yellow	Green	Chart
1. (3M)Count from 0 in multiples of 4, 8, 50 and 100; find 10 or 100 more or less than a given number	11	0	0	100% 0%
Total	80	7	12	81% 12% 7%

■ Working Below Age Related Expectations
■ Working At Age Related Expectations
■ Working Above Age Related Expectations

Cringe Technologies and Debohun Primary School have developed a powerful Assessment tool.

This tool is used to ensure that all children reach their full potential. It allows you to simply track progress and attainment with our extensive range of powerful reporting tools and an easy to use markbook.

MARK BOOK

■ Working Above Age Related Expectations
+ For Print: Please save the changes before you print.

Student Management   ARE Assessmen

Grade Student - Class Cringe Class

Hint:
+ Click the cell to change the Colour
■ Working Below Age Related Expectati
■ Working At Age Related Expectations
■ Working Above Age Related Expectati
+ For Print: Please save the changes before

Grade Student - Class Cringe Class
Hint:
+ Click the cell to change the Colour
■ Working Below Age Related Expectations
■ Working At Age Related Expectations
■ Working Above Age Related Expectations
+ For Print: Please save the changes before you print.

Assessment Grid

Cringe Technologies
Class: Cringe Class
Cringe

1. (1M)Count to and across 100, forwards and backwards, beginning with 0 or 1, or from any given number
1. (6M)Read, write, order and compare numbers up to 10 000 000 and determine the value of each digit
1/(1S)Describe or respond appropriately to observations about simple feature or objects. Livings things and events

DESCRIPTION OF SERVICE

- Supporting teachers with ICT equipment on how to use and best practice of use within lessons
- Supporting teachers with preparation for ICT lessons and supporting the lessons if necessary
- Providing advice with the procurement of ICT equipment
- Technical support for Admin (excluding MIS) and Curriculum Networks!!!
- Support with any necessary repairs of equipment or infrastructure
- Liaise with ICT Curriculum Leader
- Server equipment
- Network infrastructure
- Laptops and workstations
- Printing equipment (excluding photocopiers)
- Audio / visual equipment
- Applications / operating systems
- Windows and Macintosh including all hardware and software associated within your network this include servers, printers, interactive whiteboards, projectors, etc
- Handheld devices. e.g; iPads, iPods, scanners, and cameras etc
- Installation of new hardware/software
- Manage planned upgrades to existing software across the network
- System updates, backups, anti-virus and troubleshooting problems
- Windows Server 2003 / 2008 / 2012, Mac servers and LGfL configuration and broadband connectivity, security & antivirus
- Maintenance and fault resolution of hardware/software by experienced and dedicated technicians
- Installation of hardware/software within agreed timescales
- Advice & Guidance on all educational software
- Managed or unmanaged wireless networks
- Network cabling (Cat5e, Cat6a, fibre optic)
- Relocation of network points, additions and extensions
- Provision of networks and cabling
- Software and ICT strategy advice
- Atomwide and LGFL support
- Data and Disaster recover
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A technician to support onsite in your school

a. A schedule weekly visit during term time
b. Initial off-site diagnosis of faults reported by the Client's staff.
c. On-site engineer support when the fault cannot be resolved remotely.
d. Configuration and monitoring of a robust backup procedure.

Period of Agreement:

The contract operates from 1st April to 31st March unless varied by agreement.

- An increase of 5% may occur each year.
- Package 1 includes 40 days over the course of the year £9150
- Package 2 includes 20 days over the course of the year £6188
- Package 3 includes 10 days over the course of the year £4000
- Call out Full Day visit £375 per visit, Call out Half day visit £222 per visit,

TESTIMONIAL

Eastfield Primary School

"At Eastfield Primary School we are currently undergoing radical change in order to transform ICT and enhance learning. Cringe Technologies is supporting us with this journey by providing expert advice and support both remotely and on site. Being an Apple Mac school, they have networked all our Apple hardware and software making the current system speedy and easy to use. They have supported us to transform our vision into reality."

Christalla Jamil Head Teacher

Debohun Primary School

"Cringe Technologies have provided an outstanding service to us for over a year. Not only are they specialists in recommending and developing your hardware systems, but also support with curriculum development - ensuring that, as a school, you remain at the forefront of innovation and practise. Their staff are extremely knowledgeable, punctual and reliable. They truly are a fantastic service provider."

Dominic Smith Deputy Head Teacher

Alma Primary School

"Cringe Technologies are professional, reliable and provide jargon free advice to assist the school. They have a sound understanding of how technology can be used to enhance the curriculum, whilst ensuring products or programmes are user friendly for staff as well as cost effective. It is critical that the school has a fully functioning network at all times and Cringe Technologies are always available to support us with any technical issues that could prevent the school from running effectively. I would be happy to recommend Cringe Technologies as a worthy provider for IT support or consultancy."

Wendy School Business manager

Hadley Wood Primary School

"Cringe Technologies has been involved with Hadley Wood School for a number of years. Cringe Technologies understands the curriculum and hardware and appreciates the constraints schools have to work with. Cringe Technologies interacts well with staff and pupils alike and is always willing to give advice over the phone."

Jill School Business Manager

Partners
We maintain relationships with many suppliers. We search around for the best solutions for every application and our buying power ensures that we can secure great deals for our clients.

Our Vision
Is to provide a stable strong reliable IT network which will give confidence to your staff and excite your pupils.

Support
Cringe Technologies cover a wide range of hardware and software this includes Macintosh, Windows, Cisco and Microsoft just to name a few.

cringetechnologies

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