

## RETURNS FORM

### Need to make a return?

- The item must be returned within 14 days of the purchase date.
- The item must be unworn, in its original condition, and in the original packaging. Worn or soiled items will not be accepted for a refund.
- The original shipping cost is non-refundable.
- Postage costs to return the goods are the responsibility of the customer. We strongly recommend using a shipping method that provides a tracking ID to ensure your parcel reaches us safely.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Suburb: \_\_\_\_\_

State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Please refer to your Delivery Note to complete this section.

Order Number: \_\_\_\_\_

Product Name	Qty	Refund	Reason Code

### Refunds

Please indicate the payment type you used on your order:

Visa or Mastercard

Bank Transfer

Cash

### Post your item back

- Please return your item via Australia Post to -

AIGA'S SEWING SERVICES  
PO BOX 2212  
GRACEVILLE QLD 4075

### Reason Codes

1. Faulty/damaged
2. Incorrect item
3. Not as pictured
4. Wrong size

Print this form, complete it, and include it with the goods you are returning. Please keep a copy (or take a photo) for your own records.