

Annual Report 2015-16



About WUNH

Women Up North Housing operates in the Northern Rivers area of NSW, across the local government areas of Byron, Ballina, Lismore, Kyogle and Clarence Valley. We acknowledge the Bundjalung nation and the Aboriginal elders and people who are the traditional custodians of the land that we work and walk on.

Women Up North Housing Inc. (WUN) is a nationally registered social housing provider. We assist women and their children who have experienced either domestic or family violence, or abuse, in Lismore and surrounding districts. WUN supports women and their children to access and maintain private and social housing, and recover from the impacts of domestic and family violence. We also support these women through accommodation in ten transitional housing properties, and Bugalma Bihyn Aboriginal women's refuge.

WUN aims to raise awareness of the impact of family violence; empowering women and their families who have experienced domestic violence to create positive changes and opportunities in their lives, live in safety, and have healthy relationships. We use strengths-based programs, person-centred case management, group work, and counselling. WUN accesses a state-wide network, to ensure our clients have a range of services available that will meet their needs.



The WUN Specialist Homelessness Services program is a member of the 3SA managed Northern NSW SHS Alliance consortium. This alliance provides 'Domestic and family violence' and 'Aboriginal homelessness' programs, from Tweed to Grafton.

WUN is also in partnership with organisations within and outside of the Northern Rives to deliver programs such as 'Love Bites' for High School students, the 'Second Bite' food program for disadvantaged people, 'Healthy Minds' counselling program and the State Debt Recovery Office working development order programs. Our thank you page provides a list of some of our key partners, grants and donors.

For more information about Women Up North Housing Inc. visit our website at www.wunh.org.au. To keep up to date with Women Up North Housing, like us on Facebook.

Key changes in the Domestic and family violence sector

The NSW government has initiated some important changes in response to Domestic violence. One of these is the "It stops here" response. This includes the introduction of Police-generated Apprehended Violence Orders, the use of wearable cameras that police can use to record witness interviews on site, and the introduction of section 13a (which allows information sharing when lives are at risk from Domestic and family violence). In March 2017 Northern Rivers will benefit from the roll out of Safety Action Meetings in our area. These meetings will allow government and Domestic violence services to liaise fortnightly, to ensure a coordinated response to families at serious risk from Domestic Violence.

Chair's Report



As the Chair of Women Up North Housing, it has been a privilege to work beside such a dedicated team of people, including fellow Board members, our wonderful Executive Officer Jillian Knight-Smith, staff and volunteers. Our team is talented and diverse, with the knowledge and skills dedicated to helping our clients to have a brighter future, free of domestic violence.

This year the Board welcomed back Keda Ley, a local solicitor with a passion for accounting. Keda has taken on the role of Assistant Treasurer. The Board also appreciates Jasmine Knight-Smith, who has taken on the responsibility of taking the minutes. Jasmine's dedication to accurate record keeping is much valued by the board.

Britt Huxtable, our Treasurer, is our go-to person for all things financial, ably supported by Keda, our magnificent bookkeeper Rosalie, and financial officer Lorinda.

Bronwyn Stephens, our Secretary, brings many years experience in government contracts to our Board.

Nena Carroll is our Aboriginal Member and represents our Indigenous communities at Board meetings. Nena works closely with local jarjums (the Bundjalung word for children) and brings us a wealth of insight into Aboriginal community and issues. Rev. Dorothy Harris-Gordon (known affectionately as Aunty Dorrie) is our Aboriginal Mentor, guiding us in traditional Aboriginal customs and practices. It is a special experience when Aunty Dorrie opens our meetings with a Welcome to Country in her native Bundjalung tongue.

Amanda Meade rounds out our Board. Amanda is a solicitor with great insight into the special issues of domestic violence.

With fewer houses available for transitional housing, and the costs involved in maintaining Bugalma Bihyn Refuge, our funding is always tight. To help with funding, we will be broadening our fundraising endeavours in 2016-17. We hosted a sausage sizzle at Lismore Bunnings in October, and raffled off some handmade crocheted rugs. We also have our tech team working on a fresh website, with an ecommerce platform to sell goods and accept donations.

For the third year in a row, our group room was flooded with stormwater. After the first flood, Jill fitted the group room out in such a way as to minimise damage should another flood occur. Her foresight has proved highly valuable. However, the task of cleaning up after flooding always detracts from the vital work we could be doing in assisting women to escape violent relationships.

I would like to acknowledge our quiet partners working behind the scenes, and who continue to support our work. Without them, many of our clients' needs would not be met. This list is by no means complete, but I wish to thank Zonta Women's Club, CWA, Seventh Day Adventists, Uniting Church Ballina, Body Shop, Caddies Coffee, Samaritans Christmas Child Box, Uniting Christmas Appeal, Knitting for the Needy, and Coles Goonellabah and Alstonville. Our heartfelt thanks goes to all individuals and organisations that contribute to our success. Women Up North Housing sincerely appreciates your ongoing support. A special mention is required for Lismore City Council and NRCF, who gave us grants to enable us to continue running our vital 'Love Bites' programme this year. Love Bites helps break the cycle of violence by teaching respectful behaviour to teenagers. The programme is a favourite in the community and our thanks go to Council for continuing to support the programme.

Thanks to our funding partners On Track Community Programs (3SA) for their support over the last year. We look forward to continuing in this partnership for many years yet!

This year we bade a sad farewell to Laurel Moran, after 25 years in the sector. Laurel was a member of the Women Up North Housing Management Committee before becoming a staff member. Laurel served Women Up North Housing as Team Leader for six years, and she will be sorely missed. We wish Laurel all the best, and a long and happy retirement.

To our Executive Officer, Jill, thank you for all your hard work, and the dedication you apply to all that you do. You always exceed our expectations and it is a pleasure and a privilege to work alongside you.



In closing, I would like to thank everyone who has supported Women Up North Housing in any way. Without your support, Women Up North Housing would not be able to deliver needy services to our clients. Without your support, their lives would be the poorer, and we thank you.

Louise Lancett Chairperson

Chairperson	Treasurer	Secretary	Vice Treasurer	Aboriginal Mentor	Aboriginal member	Member
Louise Lancett	Britt Huxtable	Bronwyn Stephens	Keda Ley	Rev Dorothy Gordon Harris	Nena Carroll	Amanda Meade
Chairperson Large Boards Counsellor	Studying Masters in Finance Housing and Finance manager	Funding management Dept. Education	Solicitor Studying Finance	Community Elder Community minister	Aboriginal family worker	Solicitor

2015-16 Board Skills Matrix

Executive Officer Report

Firstly I would like to acknowledge the Widjabal Wiyabal people of the Bundjalung nation, on whose land the WUN programs are delivered. I would like to pay my respects to Elders past and present, and the Aboriginal people with whom we work and live... Always was, and always will be, Aboriginal land.

Domestic Violence and homelessness are core operations for WUN. So far this year 67 Australian lives have been lost to domestic and family violence, and many more have suffered injury and disability because of it. Homelessness and affordable housing are also a key social issue in our region. I would like to acknowledge the struggle of our clients in this fraught and difficult environment, as well as celebrate the successes of those that have survived and managed to leave.

Domestic Violence can happen at any time, day or night. Although the work to recover and set down new paths falls within the working week, many calls for assistance are outside working hours. WUN has been providing an 'after hours' response since November 2014. In April 2016 WUN, and our consortium members, finally received "DVRE" funding for this important work.

On the 9th December the COAG will meet to decide the future of this funding. We applaud the message and commitment that this after hours funding represents and hope that the COAG will commit to its continuity.

'Healthy Minds' is another of our exciting new programs that has enabled us to host psychologists and other specialists to provide free counselling sessions at our Wyrallah Rd office. This year alone, our partnership with North Coast Primary Health has enabled us to provide 63 specialist counselling sessions to Northern Rivers women.

WUN is the proud auspice of 'Love Bites'. 'Love Bites' is a sector specialist committee that provides education in healthy relationships to High School students. This year 'Love Bites' delivered workshops to a staggering 600 young people. Thanks to the funding support of its major sponsors Lismore City Council and NRCF (Northern Rivers Community Foundation), the committee is able to continue this important work.

In 2015–16, our 'SHS' (Specialist Homelessness Services) programs responded to 749 women and children experiencing Domestic and Family violence and homelessness.

We have now been successfully working in a SHS partnership with 3SA (formerly OTCP) and services from Tweed to Grafton since 2014. Our consortium's contracts include Aboriginal homelessness, Women's Domestic Violence and Aboriginal Women's Domestic Violence.

WUN SHS funding includes the Bugalma Bihyn Aboriginal Women's Refuge. Bugalma Bihyn means safe place. This refuge is one of a handful of Refuges for Aboriginal women and staffed by Aboriginal women.

WUN also provides transitional housing and housing and homelessness support to women in the community experiencing Domestic Violence.

Aboriginal and Torres Strait Islander women are 35 times more likely to be hospitalised, and twice as likely to die as an outcome of family violence, compared to other Australian women. Aboriginal children are also nine times more likely to be in 'out of home' care.

Bundjalung elder Reverend Dorothy Harris Gordon (Aunty Dorothy) has been an inspiration to us all as we manage the responsibility of servicing the community. Rev. Dorothy has helped keep the cultural heart in our work at WUN. It has been humbling for us all to witness Rev. Dorothy's commitment to the community and to have her quiet strength and compassion underpinning our work.

I also want to acknowledge Aboriginal board representative Nena Carroll. Nena is an Aboriginal family worker. Her skills in leadership, coupled with her lived experience with WUN housing and support, has enabled her to offer a unique and priceless insight to the Board. In June this year our highly skilled wellbeing worker and Bugalma Bihyn team leader, Laurel, retired. Laurel, it has been truly an honour. Words cannot describe how much we miss you ...and how lucky we have been to have you.

Congratulations to Irene Greene for stepping into the team leader role at Bugalma Bihyn, and thank you to Irene, Lorraine and the team for all the important and ongoing work with your community at Bugalma Bihyn.

Thank you to the quiet achievers of WUN: Jenny, Amara, Brooke and Rosalie, for your exceptional loyalty and professionalism. WUN is lucky to have you! Thanks also to our 2015-16 casual team: Jen Warrington, Georgia Mendes and Jedda Scott.

WUN is committed to collaborative work. This year we took on the role of Secretary for the Lismore Domestic Violence Liaison Committee. On their behalf I acquired funds to run an event "Domestic Violence hurts us and our kids", and I hope you will be able to visit our LIsmore DVLC stall in April 2017 at the Lismore Square, which is part of this campaign.

Due to the generosity of Elaine de Vos and the team at 3SA, I was also able to secure a logo for the Lismore DVLC. This had been a long term project for the committee and it was great to see it finalised.

Our special thanks also need to go to Lismore ZONTA and the DVLC for funding our 'Dirty Laundry' workshops at WUN. Thanks also to the WUN students, Jedda Scott and Mish Peters, for enabling WUN clients and staff to participate in 'Reclaim the Night' and the 'Dirty Laundry' events and workshops.

WUN is very fortunate to have had an exceptionally committed and strong Chair, Louise Lancett, and Treasurer, Britt Huxtable. They are supported by the talented committee members Dorothy Gordon, Bronwyn Stephens, Keda Ley, Nena Carroll, and Amanda Meade.



WUN is dedicated to being a learning organisation. It has been rewarding to work alongside 3SA and our consortium members to share, provide and convene learning and development for our consortium and sector.

A key component of our learning philosophy is our relationship with educational institutions. In 2015-16 we worked alongside tertiary institutions and learning organisations, as well as local services, to assist our clients into learning development and work, and their children into early childhood and schools.

Thank you to our donors and supporters. You have made an important difference to the lives of many women and children.

In 2015-16 WUNH Inc. achieved National accreditation as a social housing provider. In 2017 we hope to expand on our current program growth and successes, and finalise accreditation through Family and Community Services.

Jillian Knight-Smith Executive Officere

The Organisation

Values Statement

The following values and beliefs underpin our work with women and children, our colleagues and the larger community.

- 1. We value women and children's rights to respect and safety.
- 2. We believe all people are entitled to live in a safe environment.
- 3. We are committed to empowering women to be independent.
- 4. We work from feminist and person-centred principles.
- 5. We value healthy, respectful relationships.
- 6. We value self-determination and support women and children to reach their full potential.
- 7. We value the experiences of Aboriginal women and children. We celebrate cultural diversity and inclusiveness.

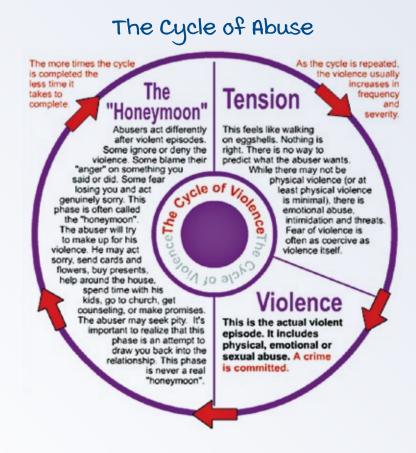
Strengths-Based Practice

Women Up North is a strengths-based organisation.

Strengths-based practice is a person-centred approach to client work, which assumes that individuals have strengths and resources for their own empowerment. Whilst acknowledging their difficulties, the focus is on identifying and mobilising existing strengths and potential to achieve clients' own stated goals and preferred outcomes.

Working in partnership, the caseworker's role is to assist clients in the process of identifying their needs and solutions and developing their strengths to overcome barriers and achieve lasting change.

Given the power imbalance of the relationship, great care is taken to remain client led and focussed. Clients are viewed as the experts on themselves, and respect is shown for their dignity, rights, unique capacities and cultural realities.





A Learning Organisation

Women Up North Housing Inc. embraces the concept of a learning organisation:

Learning organisations are organisations where people feel safe to continually expand their capacity to create the results they truly desire, where new and expansive patterns of thinking are nurtured, where collective aspiration is set free, and where people are continually learning to see the whole together. Senge (1990).



Wun Is A Learning Organisation

We honour and acknowledge the journey of the women and children we walk alongside and are committed to the evidence based principles of The Healing Program.





Reports

Outreach 2016

2016 has given me the chance to strengthen my role as the WUNH outreach worker, looking after vulnerable women and children in the Casino, Kyogle, Bonalbo and Tabulam districts. I am based at Casino Neighbourhood Centre one day a week, and also provide services by travelling to various locations in the area. Thank you, Casino Neighbourhood Centre, for making me welcome and providing me with office space.

As a SHS worker my primary goal is to resource our clients, and help to build their capacity, secure or maintain their housing, and commence their journeys of recovery from the trauma of Domestic and family violence.

Many of the clients I support are isolated by their experiences and distance from services. Using a person-centred casework approach, I support these women and their families to access the information, resources, advocacy and services that best suits their needs.

The outreach role has also enabled me to build stronger connections with other service providers in Casino, Kyogle and outlying areas. I have had the opportunity to collaborate with organisations and case workers to respond to Domestic Violence and homelessness, as well as deliver education and case management to the community. I have enjoyed being able to strengthen WUN's connections with, and knowledge of, the unique needs of the community in our surrounding villages, towns and rural areas of our district.

I look forward to continuing to provide outreach in 2017.

Brooke Cotten

Second Bite Program 2016

Every Monday morning Coles Goonellabah donates a sizeable collection of breads, cake, fruit and vegetables to our service for delivery to our clients. These are then distributed to the clients in our housing. Some goes to Bugalma Bihyn Aboriginal Refuge, with the remainder going to Lismore Community Gateway for distribution amongst their clients.

The average collection is about 30kgs of bread, fruit and vegetables each week.

Many thanks to 'Second Bite' for coordinating this program, and Coles Goonellabah for being our local provider. We look forward to working with you again in 2017.

Brooke Cotten

Brokerage 2016

Since the implementation of our SHS tender, brokerage has become a part of the service we are now able to provide to WUN clients. Access to this brokerage has helped many clients at risk of termination due to rental arrears. Brokerage has also been used to assist clients to:

- Pay for relocation costs after experiencing domestic and family violence.
- Purchase furniture and white goods to set up new homes.
- Register and maintain vehicles that provide them with safe transport.
- Access specialist services.
- Maintain and or access work and study.
- Attend appointments.

To assist more women and children with brokerage, WUN requests that any client that can afford to do so, repays as much as possible through manageable instalments.

Brooke Cotten

Bugalma Bihyn Lismore Aboriginal Women and Children's Refuge

Firstly I would like to pay my respects to elders past and present, and acknowledge the Bundjalung Nation on which we at Bugalma Bihyn and Women Up North work and live.

Bugalma Bihyn Refuge has faced several challenges in 2015–16 as we supported our clients to live safer lives and achieve many satisfying outcomes.

One of these challenges was saying goodbye to Jali elder and team leader Laurel Moran. For me personally, I have to say Laurel has been our rock at Bugalma Bihyn since November 2014, and we are indebted to her for the strong gentle work she provided and modelled to us all. We miss you Laurel! It is both an honour and challenge to follow on from Laurel as the new Bugalma Bihyn team leader.

Bugalma Bihyn means safe place, and we aim to be a safe and strengths-based program, looking to return safety and decision-making power back to our clients. We provide





Early Intervention and Prevention, Supported Crisis Support and Post Crisis Case Management Support. We also participate in and conduct client and service reviews and evaluations.

It is a privilege to witness our clients' exceptional resilience in the face of domestic and family violence, and to be part of the programs that assist them to build their capacity, knowledge and understanding on how to live safer and more fulfilling lives.

Key services that clients have been enabled to access are: public, community and private housing, WUNH homelessness and housing case work and supported transitional housing, our consortium partners, other regional and state SHS services, Centrelink, legal services including Aboriginal specific legal support and domestic violence court support, private and public health services, Aboriginal Medical services, and Pre-School and early childhood services, such as the Jarjum preschool, local schools, education and training.

It is great to see our clients blossom from their safety; as families resolve issues and Jarjum commence early childhood and school, and mums find new homes, get their licenses and commence study and work.

Next year we are hoping for more great outcomes for our program and our mob.

Irene Greene Team leader for Bugalma Bihyn refuge.



Amara Bartlett WUN/Love Bites and Chair of NRCF Christopher Hughes. Photo: Jonathon Miller

Love Bites

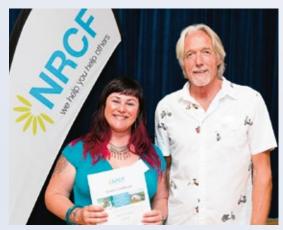
Women Up North auspices the finances for the 'Love Bites' program, which has been delivered through the Lismore 'Love Bites' Committee for almost 10 years. Members of the committee are: Women Up North, Goonellabah Child and Family Health, Lismore Women's Health and Resource Centre, Family Support network, Richmond Sexual Assault Service, Casino Youth Service and Headspace. 'Love Bites' is a national violence prevention program run in high schools and is comprised of facilitated workshops exploring healthy and unhealthy relationships and sexual consent, where to get help, and creative programs in banner painting and rap/hip hop to provide awareness in the wider community. WUNH have been successful in achieving funding

Case Management

WUNH provides case management to women, in Lismore, Casino and Kyogle, and supports and case manages women housed in both transitional and social housing properties, and Bugalma Bihyn refuge. We provide intensive case management to support women who are homeless, or at risk of homelessness, and who have experienced domestic and family violence. This year we have seen an increase in the number of women (who have been in long term housing) needing to end their tenancies due to being unsafe in the property, and becoming at risk of homelessness as a result. We have been supporting these women to sustain their tenancies and avoid becoming homeless, through advocacy, brokerage and safety strategies.

We provide integrated, wrap around service delivery, and strengths-based case management, with the aim of empowering the women and encouraging them to keep themselves and their children safe and well.

WUN supports clients with FACS Housing NSW applications for housing and assistance, such as 'Start Safely' rental subsidies. WUN works with the private rental market and performs Tenancy



through the Lismore City Council of \$4970 ongoing for three years, to run programs at Lismore, Kadina, Richmond River and Nimbin schools. The Northern Rivers Community Foundation has also been very supportive of the program, providing funding each year to run programs at Casino, Kyogle, Woodenbong and Bonalbo schools. Approximately 600 young people each year participate in the 'Love Bites' program in the Northern Rivers thanks to the support of the 'Love Bites' Committee and the funding bodies.

Amara Bartlett

Information checks. We provide advocacy with real estate agents and assist clients to have a personalised rental applications pack. The 'Dress for Success' program assists WUN clients to look their best when attending interviews and work, applying for rentals or negotiating with bureaucracies.

Many WUN women and children have no resources, due to Domestic Violence and homelessness. Generous donors, locally and throughout the state, enable WUN to give children and mums care packs, essential items to set up a new home, and Christmas gift packs.

We are pleased to note successes for many clients, who have managed to break the cycle of Domestic Violence, build success and wellness in their lives, and achieve commendations on their high standard of property care.

Our clients are inspiring. Despite setbacks, trauma and sorry business, they manage to attend and enjoy early childhood learning and school. They start new projects; they attend adult education, gain employment and achieve educational goals. We are all honoured to be with them on part of their journey. We look forward to supporting them in 2017.

wunh Thank You Page

- I. ZONTA
- a. Lismore DVLC
- 3. Country women's association
- 4. Knitting for the needy
- 5. Salvation army
- 6. NRCF
- 7. Lismore City Council
- 8. Rize Up
- 9. Uniting
- 10. Anglican church
- II. Baptist church
- 12. Rotary
- 13. Salvation Army
- 14. NSW Domestic and Family Violence
- 15. Coles
- 16. 3SA/OTCP
- 17. Helping Hands
- 18. Lismore women and children's refuge
- 19. Tweed Valley women and children's refuge
- a0. Clarence River women and children's refuge
- al. Helping Hands /Lismore Community Gateway
- aa. Casino Neighbourhood Centre.
- a3. Jali Land Council Ballina
- 24. Boolangle Land Council Casino
- as. Gurehlgam Clarence
- 26. Federation of Housing
- 27. Homelessness NSW

- a8. DVNSW
- Immigration Access Resource Centre.
- 30. Healthy Minds
- 31. FACS NSW Housing
- 32. NSW Health
- 33. FACS NSW community services
- 34. State Debt Recovery
- 35. North Coast Institute of TAFE
- 36. Community Training Australia
- 37. ACE
- 38. Jarjum
- 39. Ams
- 40. Rekindling
- 41. Bunjum
- 4a. YWCA
- 43. Koori Mail
- 44. Griffith University
- 45. IARC
- 46. WESNET
- 47. WDVCAS
- 48. NSW Health
- 49. FACS
- 50. OTEN
- 51. The Allanha Madeline Foundation
- 52. Homelessness NSW
- 53. The NSW Federation of Housing
- 54. Jasmine Knight-Smith for photos

Stay Safe Online

On every page of a Safe website, there is a button that says 'Exit this site NOW'. You can click this button if anyone enters the room. It will take you to a neutral web page. This doesn't remove evidence that you've visited this website because that's part of your browser history.

An abuser can monitor or control you by using technology. For more information, see how technology can be used in domestic violence. See below for information about how everyone's actions online are automatically tracked and how to clear this information so your abuser cannot access it.

Staying safe when using technology

Clear your internet history after using any device

As you search the internet a record of your activity is recorded on the device you are using. Information from the sites you visit are saved to the 'cache' on your device, which is used to help pages load faster. If you are in an abusive relationship, you may want to delete this data. While it is difficult to completely delete your internet history, you can make it harder for someone to find it. Please read the instructions on how to clear your internet history on computers and mobile devices.

Consider browsing the internet in 'Incognito' or 'Private' mode

Most internet browsers have some form of temporary searching. When you use an internet browser with these settings, your searching history or 'cookies' are not saved. You can read more about how you can access these settings for the different internet browsers such as Google Chrome, Firefox, Safari and Internet Explorer.

Use a safer computer

If you are worried someone is tracking your activity and you need to use the internet try to use somewhere else like a public library.

Be careful when communicating online

Messages sent through email, social networking sites (such as Facebook) and instant messaging services can be tracked and recorded. It may be safer to use other ways to get help. This might mean calling services from a landline or friend's telephone rather than emailing. If you do communicate online, always make sure you log out of websites and clear your internet history.

Create an anonymous email account

Do not create or use an alternative account on any computer that your abuser may have access to. Create an anonymous user name and account you can use on a safer computer. When making usernames, try not to use personal information about yourself such as your name. For example, use bluecat@email.com not yourname@email.com.

Protect or change your passwords

Choose passwords for your email and other online accounts (such as online banking) that would be difficult for your abuser to guess. Avoid personal details such as birthdays, nicknames or family details. Don't share your passwords with anyone. You could also consider using a password manager service.

Check your mobile settings and GPS

Go through your mobile phone settings and make sure that other devices aren't connected to your phone through Bluetooth or similar. Most mobile phones will regularly send GPS location information to different applications. It is important to turn off location access in your mobile phone settings. For instructions on how to change your location settings for Apple devices, visit their support website. For



Android devices, the steps for changing your location settings will likely differ depending on the make and model. For help, visit the support website for your phone or visit your mobile service provider.

When you download new applications make sure you know what each of the apps do and what locations permissions you give them. If you have questions about location settings or thirdparty applications call or visit your mobile service provider to ask them about this.

Limit the information you give out about yourself

Most things we do online ask for personal information. Limit the information that you provide since you don't know how this information will be shared or stored online.

Get a PO Box and don't give out your home address

If you're concerned about someone knowing where you live, you can open a Post Office Box (PO Box) or consider using another safe address that is not your home address. You can use this when you need to give out an address online.

How technology can be used in domestic violence

Harassing and controlling you are types of domestic and family violence. Any behaviour online by a partner or someone else could be abuse if it makes you feel scared or unsafe. It could include:

- Sending multiple emails or text messages a day
- Monitoring your computer's activity through
 Spyware
- Tracking your location using GPS
- Watching you through hidden cameras
- Intercepting your phone calls and messages
- Impersonating you to others.

Trust your instincts. If you think an abusive person could be harassing, stalking, or monitoring you by using technology, clear your internet historyand follow the above tips for staying safe online.

Acknowledgment

The information above was adapted and compiled from several different sources. The NSW Government would like to acknowledge and thank:

The Domestic Violence Resource Centre Victoria The National Network to End Domestic Violence (USA) Google Inc., Apple Inc., and the Microsoft Corporation Translating and Interpreting Services 13 14 50

Women Up North Housing Inc. – Homelessness Statistics 01/07/15 – 30/06/16

Statistics compiled by Jenny Dowling

Client Services

Service type	#	women	children	total # clients
Information/enquiry	72	72	103 + 4p	175 + 4p
applications & referrals	230	215	251 + 6p	466 + 6p
initial assessments	162	165	259 + 5p	424+ 5p
housing risk assessments	14	15	30 + 1p	45 + 1p
Total # assessments	176	180	289 + 6p	469 + 6p
accommodated clients				
1) refuge and TA	102	47	46 + 3p	93 + 3p
2) transitional housing		22	62	84
Total # accommodated		69	108 + 3p	177+ 3p
exit clients	56	14	42 + 1p	56 + 1p
# support periods	614	271	343	614
# supported clients	574	254	320 + 6p	574 + 6p
	women		children	
# clients with recorded contact	326		423 + 6p	749 + 6p
total # clients	326		423 + 6p	749 + 6p

* p = pregnancy

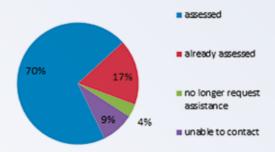
Applications And Assessments

Between July 1st 2015 and June 30th 2016:

- 230 applications and referrals for housing support were received by WUNH.
- 17 women applied twice. I woman applied 3 times.
- 211 individual or family units presented for assistance.
- 2 presenting units contained 2 women, I unit contained 3 women
- 162 initial assessments were completed.
- 8 applicants no longer required assistance;
 20 applicants were unable to be contacted;
 40 applicants had already been assessed by
 WUNH or another SHS service.
- 14 risk assessments were undertaken for WUNH transitional housing

Applications	#	%
Assessed	162	70
Already assessed	40	17
No longer require assistance	8	4
Unable to contact	20	9
Total applications	230	100
Total assessed	202	87

Applications and Assessments



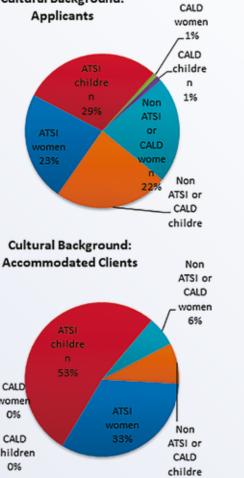
Supported Clients

- A total of 177 accommodated clients (69 women, 108 children + 2p) were supported by WUNH:
- 93 clients (47 women, 46 children + 3p) accessed refuge or temporary accommodation
- 84 clients (22 women + 62 children) were accommodated in OTCP transitional housing
- 56 clients (14 women, 42 children + 1p) left WUNH supported transitional housing, receiving a further 3 months of exit support.
- A total of 574 clients (254 women, 320 children + 6p) were supported by the service.
- A further 175 clients (72 women, 103 children + 4p) received information.

Clients' Cultural

Background

children) were unsitional housing hildren + 1p) left hal housing, s of exit support. vomen, 320 children e service. men, 103 children + CALD womer 0% CALD children



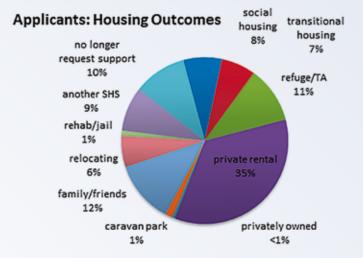
Cultural Background:

	ATSI	ATSI	Non-	Non-	CALD	CALD	Totals
	Women	Children	Aboriginal	Aboriginal	Women	Children	
			Women	Children			
Information/enquiry	48	72 + 3p	24	31+ 1p	-	-	175 + 4p
applicants	107	135 + 5p	104	111 + 1p	4	5	466 + 6p
initial assessments	85	139 + 5p	76	115	4	5	424 + 5p
risk assessments	8	19 + 1p	7	11	-	-	45 + 1p
accommodated	16	51	6	11	-	-	84
clients - WUNH							
exit clients	13	38 + 1p	1	4	-	-	56 + 1p
refuge / TA clients	42	42 + 3p	5	4	-	-	93 + 3p
# supported clients	125	183+ 5p	124	132	5	5	574 + 6p

- 52% (242) of applicants were Aboriginal &/or Torres Strait Islander (ATSI); 2% (9) were CALD and 46% (215) were neither ATSI nor CALD.
- Overall, 86% (151) of accommodated clients were ATSI; the remaining 14% (26) were neither ATSI nor CALD

Applicants: Housing Outcome

Housing Type	ATSI	ATSI	Non-	Non-	CALD	CALD	Totals
	Women	Children	Aboriginal	Aboriginal	Women	Children	
			Women	Children			
Social Housing	8	21	4	2	-	-	35
Transitional Housing	5	14	5	7	-	-	31
Crisis / refuge	31	20 + 3p	-	-	-	-	51 + 3p
Private Rental	14	42 + 2p	40	65	1	1	163 + 2p
Privately owned	-	-	2	-			2
Caravan Park	-	-	4	3	-	-	7
Family/Friends	18	17 + 1p	8	13	-	-	56 + 1p
Relocating	6	8	7	5	1	1	28
Rehab / Jail	3	-	2	-	-	-	5
Referred to another SHS service	11	7	11	8	1	2	40
No longer request	11	6	21	8	1	1	48
Total	107	135	104	111	4	5	466 + 6p
		Women		Children		-	
Total		215		251 + 6р			466 + 6p



Treasurer's Report



The financial year 2015-16 saw Women Up North Housing Inc. bearing the full brunt of the Going Home Staying Home (GHSH) reforms; the purse strings have tightened. For the first time in many years, the organisation reported a loss, of \$16,879. It's the Board's aim to meet a break-

even position each year, expending the organisation's full income on vital services for the vulnerable women and children of the Northern Rivers. We truly are not-forprofit.

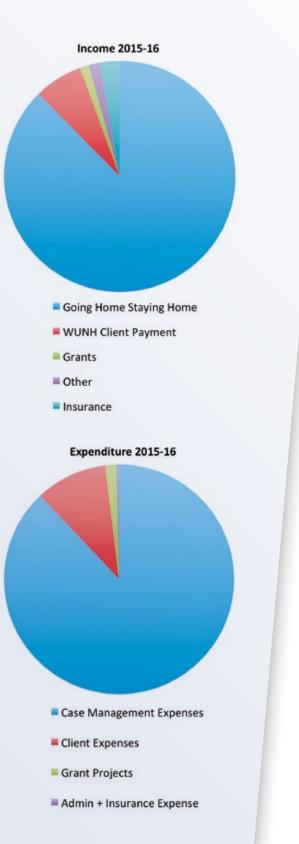
This last year however we paid, in advance, a GST debt, and are yet to receive reimbursements of yet another flood insurance claim. Thus, a loss position was created. Once these two factors are accounted for, our true position is much closer to a zero net position.

WUNH continues to work closely with the Northern NSW Women's Services and On Track Community Programs Inc. (OTCP). The bulk of WUNH's income is derived from SHS and is funnelled to the organisation via OTCP. In 2015-16, 88% of our income came from SHS funding, and 88% of our expenditure went to meeting the deliverables of this funding. Revenue is also derived from grants, rents, training and other service fees, and used to meet needs in more generalist client areas.

Once again, the WUNH Group Room flooded during the year. This flooding proved the wise decision-making made by our Executive Officer Jillian Knight-Smith when refitting the Group Room following our first flood; all the furniture remained high and dry, and damage was minimised. Though, we still keep one eye on the leaky roof during our Board meetings!

As in any other year, the wonderful women of WUNH deserve more acknowledgement than we can ever provide them for making sweet lemonade out of yet another year of trials, tribulations and extreme weather. Special thanks as always go to Rosalie and Lorinda for keeping our numbers crunched. Congratulations you beautiful and valuable women!

Britt Huxtable Treasurer



WOMEN UP NORTH HOUSING INC

FINANCIAL REPORT

FOR THE YEAR ENDED 30 JUNE 2016

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WOMEN UP NORTH HOUSING INC

STATEMENT OF PROFIT OR LOSS

FOR THE YEAR ENDED 30 JUNE 2016

	Note	2016 \$	2015 \$
Revenue		611,668	591,413
Employee benefits expense		(423,187)	(350,286)
Depreciation and amortisation expenses		(880)	(7,823)
Other expenses	_	(204,479)	(216,642)
Profit (loss) before income tax		(16,879)	16,662
Income tax expense	_		-
Profit (loss) for the year	=	(16,879)	16,662

The accompanying notes form part of these financial statements.

WOMEN UP NORTH HOUSING INC

STATEMENT OF FINANCIAL POSITION

AS AT 30 JUNE 2016

	Note	2016 \$	2015 \$
ASSETS			
CURRENT ASSETS			
Cash on hand	2	45,537	52,308
Accounts receivable and other debtors	3	148,659	150,356
Financial assets Other current assets	4 5	125,140 1.054	125,819 313
	5 _		
TOTAL CURRENT ASSETS	-	320,391	328,796
NON-CURRENT ASSETS			
Property, plant and equipment	6 _		880
TOTAL NON-CURRENT ASSETS	_	-	880
TOTAL ASSETS	_	320,391	329,676
LIABILITIES			
CURRENT LIABILITIES			
Accounts payable and other payables	7	53,508	53,027
Provisions	8	20,950	20,039
Other	9	133,979	133,979
TOTAL CURRENT LIABILITIES	_	208,437	207,045
NON-CURRENT LIABILITIES			
Provisions	8	14,927	8,726
TOTAL NON-CURRENT LIABILITIES		14,927	8,726
TOTAL LIABILITIES	_	223,364	215,771
NET ASSETS	-	97,026	113,905
MEMBERS' FUNDS	-		
Retained earnings		97,026	113,905
TOTAL MEMBERS' FUNDS	-	97,026	113,905
	=		

The accompanying notes form part of these financial statements.

WOMEN UP NORTH HOUSING INC

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 30 JUNE 2016

	Note	2016 \$	2015 \$
Cash flows from operating activities Receipts from Customers Payments to Suppliers Interest Received Net cash provided by (used in) operating activities	10	676,632 (687,959) <u>3,877</u> (7,450)	648,552 (635,382) 5,333 18,503
Cash flows from investing activities Transfer from investments Net cash provided by investing activities		<u> 679</u> 679	<u>11,165</u> 11,165
Net increase (decrease) in cash held Cash on hand at beginning of financial year Cash on hand at end of financial year	10	(6,771) 52,308 45,537	29,668 22,641 52,309

The accompanying notes form part of these financial statements.

WOMEN UP NORTH HOUSING INC

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2016

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The financial statements are special purpose financial statements prepared in order to satisfy the financial reporting requirements of the Associations Incorporations Act 2009 New South Wales and the Australian Charities and Not fo Profits Commission Act 2012. The board has determined that the association is not a reporting entity.

The financial statements have been prepared on an accruals basis and is based on historic costs and does not take into account changing money values or, except where stated specifically, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless stated otherwise, have been adopted in the preparation of these financial statements.

The financial statements have been authorised for issue by the members of the association.

(a) Income Tax

The association is exempt from income tax in accordance with subdivision 50 A Various Exempt Entities of the Income Tax Assessment Act 1997.

(b) Property, Plant and Equipment

All property, plant and equipment except for freehold land and buildings are initially measured at cost and are depreciated over their useful lives to the association.

Depreciation

The depreciable amount of all fixed assets, including buildings and capitalised lease assets but excluding freehold land, is depreciated on a straight-line basis over the asset's useful life to the association commencing from the time the asset is held ready for use.

(c) Accounts Receivable and Other Debtors

Accounts receivable and other debtors include amounts due from members as well as amounts receivable from donors. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets.

(d) Employee Benefits

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee annual leave benefits have been measured at the nominal amounts expected to be paid when the liability is settled, plus any related on-costs. Other long-term employee benefits are measured at the present value of the expected future payments to be made to employees. Expected future payments incorporate anticipated future wage and salary levels, durations of service and employee departures and are discounted at rates determined by reference to market yields at the end of the reporting period on corporate bonds that have maturity dates that approximate the terms of the obligations. Both annual leave and long service leave are recognised within the provisions liability.

WOMEN UP NORTH HOUSING INC

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2016 (Continued)

(e) Government Grants

Government grants are recognised at fair value where there is reasonable assurance that the grant will be received and all grant conditions will be met. Grants relating to expense items are recognised as income over the periods necessary to match the grant to the costs they are compensating. Grants relating to assets are credited to deferred income at fair value and are credited to income over the expected useful life of the asset on a straight-line basis.

(f) Revenue and Other Income

Non-reciprocal grant revenue is recognised in profit or loss when the association obtains control of the grant and it is probable that the economic benefits gained from the grant will flow to the association and the amount of the grant can be measured reliably.

If conditions are attached to the grant which must be satisfied before it is eligible to receive the contribution, the recognition of the grant as revenue will be deferred until those conditions are satisfied.

Donations and bequests are recognised as revenue when received.

Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument.

Revenue from the rendering of services is recognised upon the delivery of the service to the customer.

All revenue is stated net of the amount of goods and services tax.

(g) Accounts Payable and Other Payables

Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the association during the reporting period that remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

(h) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

2.

3.

WOMEN UP NORTH HOUSING INC

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2016 (Continued)

	2016 \$	2015 \$
CASH ON HAND		
BCU High	17,735	16,508
BCU Working	325	372
Visa Debit Card	198	136
Debit Card WDV	306	1,763
Debit Card ADV	264	1,978
Women's DV	5,440	4,832
Women's DV Brokerage	12,274	14,381
Aboriginal DV	8,350	11,763
Aboriginal DV Brokerage	645	574
	45,537	52,308
ACCOUNTS RECEIVABLE AND OTHER	DEBTORS	
CURRENT		
Accounts Receivable	148,659	150,357

	Accounts Receivable		148,659	150,357
			148,659	150,356
4.	FINANCIAL ASSETS			
	CURRENT			
	Held-to-maturity investments	(a)	125,140	125,819
	(a) Held-to-maturity investments:			
	Term Deposit BCU I40		122,376	119,222
	WDV Term Deposit		1,403	1,314
	ADV Term Deposit		1,360	5,283
	Total held-to-maturity investments		125,140	125,819
5.	OTHER CURRENT ASSETS			
	CURRENT			
	Accrued Income		305	313
	Prepayments		749	-
			1,054	313
6.	PROPERTY, PLANT AND EQUIPMENT			
	Motor Vehicles		63,022	63,022
	Less Accumulated Depreciation		(63,022)	(62,142)
	Total property, plant and equipment		-	880

WOMEN UP NORTH HOUSING INC

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2016

		2016 \$	2015 \$
7.	ACCOUNTS PAYABLE AND OTHER PAYABLE	ES	
	CURRENT		
	GST Payable	24,232	22,941
	Accounts Payable - General	4,754	8,507
	Other Creditor	2,952 8,732	6.028
	Accrued Expenses PAYG Withholding	12,838	15,550
		53,508	53,027
0	PROVISIONS		
8.	PROVISIONS		
	CURRENT	20.050	20.020
	Provision - Employee Entitlements	20,950	20,039
	NON-CURRENT		
	Employee Entitlements	14,927	8,726
			2016
			\$
	Provision - Employee Entitlements:	-	
	Balance at 30 June 2016	=	35,877
9.	OTHER LIABILITIES		
	CURRENT		
	Grant In Advance - WDV	96,627	96,627
	Grant In Advance - ADV	37,352	37,352
	•	133,979	133,979
10.	CASH FLOW INFORMATION		
(a) Reconciliation of Cash		
,	Cash on hand at the end of financial year as included in the statement of cash flows is reconciled to the related items in the statement of financial position as follows:		
	Cash at Bank	45,537	52,308
		45,537	52,308

WOMEN UP NORTH HOUSING INC

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2016

	2016 \$	2015 \$
(b) Reconciliation of cash flow from operating activities with net current year profit		
Current year profit after income tax	(16,879)	16,662
Changes in assets and liabilities: (Increase) decrease in trade and term debtors Increase (decrease) in trade creditors and accruals Increase (decrease) in employee entitlements Increase (decrease) in tax payable (Increase) decrease in fixed assets Increase (decrease) in income in advance	956 (810) 7,112 1,291 880	(148,013) 20,398 (31,250) 18,903 7,823 133,979
Net cash provided by (used in) operating activities	(7,450)	18,502

WOMEN UP NORTH HOUSING INC

STATEMENT BY MEMBERS OF THE COMMITTEE

The committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In accordance with a resolution of the committee of Women Up North Housing Inc, the members of the committee declare that the financial statements as set out on pages 2 to 9:

- present a true and fair view of the financial position of Women Up North Housing Inc as at 30 June 2016 and its performance for the year ended on that date in accordance with the accounting policies described in Note 1 to the financial statements and the requirements of the Associations Incorporations Act 2009 and the Australian Charities and Not for Profits Commission Act 2012; and
- at the date of this statement there are reasonable grounds to believe that Women Up North Housing Inc will be able to pay its debts as and when they fall due.

This statement is signed for and on behalf of the committee by:

Chairperson

L hance H

8/9/2016 Dated:



REGISTERED

AUDITORS

TW Graham

GJ Smith Blue, LLB, CA, Dp. FP SI Trustum Blue, CA, Dp. FP TL, Kirkland

SMSF AUDITORS

GJ Smith

SI Trustum

T Bazzana

11 August 2016

The Committee Women Up North Housing Inc P.O. Box 5197 EAST LISMORE NSW 2480

AUDITOR'S INDEPENDENCE DECLARATION

This declaration is made in connection with our audit of the financial report of Women Up North Housing Inc for the year ended 30 June 2016 and in accordance with the provisions of the Australian Charities and Not-for-profits Act 2012.

We declare that, to the best of our knowledge and belief, there have been no contraventions of any applicable Code of Professional Conduct in relation to this audit.

Yours faithfully,

WCa audit & assurance pty ltd Authorised Audit Company

T. KIMUARD

Tania L Kirkland Director

> Lismore Office 158 Molesworth St PO Box 198 Lismore NSW 2480 t 02 6621 2581

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INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF WOMEN UP NORTH HOUSING INC

We have audited the accompanying special purpose financial report of Women Up North Housing Incorporated which comprises the Statement of Financial Position at 30 June 2016 and the Statement of Profit or Loss for the year ended on that date, a summary of significant accounting policies and other explanatory notes.

Committees' responsibility for the Financial Report

The committee of the association are responsible for the preparation and fair presentation of the financial report, and have determined that the basis for preparation described in Note 1, is appropriate to meet the needs of the Associations Incorporation Act (NSW) and the Australian Charities and Not-forprofits Commission Act 2012. The Committee's responsibility also includes such internal control as the committee determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

Auditor's responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

REGISTERED COMPANY AUDITORS TW Graham

GJ Smith GJ Smith Bas LB, CA Do FP SI Trustum BBas, CA Do FP TL Kirkland

SMSF

GJ Smith Bus LLB. CA. Dp. H^o SI Trustum Bhus CA. Dp. H^o T Bazzana Bhus CA. Dp. H^o

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REGISTERED

AUDITORS TW Graham Blue, CA, PFIN GJ Smith

SI Trustum

TL Kirkland

SI Trustum

T Bazzana

SMSF AUDITORS GJ Smith Blue, LLB, CA, Dp. PP

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF WOMEN UP NORTH HOUSING INC

Opinion

In our opinion, the financial report presents fairly, in all material respects, the financial position of Women Up North Housing Incorporated as at 30 June 2016, and its financial performance for the year then ended in accordance with the financial reporting requirements of the Associations Incorporation Act (NSW) and Division 60 of the Australian Charities and Not-for-profits Commission Act 2012.

Basis of Accounting

Without modifying our opinion, we draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist Women Up North Housing Incorporated to meet the requirements of the Associations Incorporation Act (NSW) and the Australian Charities and Not-forprofits Commission Act 2012. As a result, the financial report may not be suitable for another purpose.

158 MOLESWORTH STREET LISMORE NSW 2480

WCa audit & assurance services pty ltd

T. KIMLand

Tania L Kirkland Director

DATE: 11/8/2016

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WOMEN UP NORTH HOUSING INC

PROFIT AND LOSS STATEMENT FOR THE YEAR ENDED 30 JUNE 2016

	2016 \$	2015 \$
INCOME		
Interest received Grants Brokerage Reimbursement Donations Insurance Received On Track - Women's DV On Track - Aboriginal DV On Track - Additional Reimbursements Received Reimbursement Training Rent Charged Service Fees	3,877 7,497 11,033 3,755 17,222 386,508 149,408 - - 3,652 - - 26,962 - - 1,754	5,333 58,263 4,014 100 24,750 296,323 114,545 20,000 2,008 2,167 59,847 3,407 655
Sundry Income	611.668	591,413
LESS EXPENDITURE Audit & Accountancy fees Administration Advertising Bad Debts Bank charges Bookkeeper Case Management Cleaning & Rubbish Removal - Office	4,570 1,918 960 3,939 60 16,790 74,824 8,476	6,000 2,215 - 1,004 19 18,827 47,105 7,154 920
Consultancy Computer Expenses Depreciation Donations Electricity Employees entitlement Group Activities Group - Food Group - Materials Group - Childcare Grant Expenditure - Love Bites Insurance Internet & Website Meetings & Management Committee Membership & Subscriptions Motor Vehicle Expenses	2,436 880 55 7,189 7,112 2,761 616 - 207 1,450 2,891 2,647 684 2,426 10,850	13,013 7,823 50 4,675 (27,044) 4,743 989 698 158 2,727 6,751 855 3,595 9,806

The accompanying notes form part of these financial statements.

WOMEN UP NORTH HOUSING INC

PROFIT AND LOSS STATEMENT FOR THE YEAR ENDED 30 JUNE 2016

	2016 \$	2015 \$
Ofice Furniture & Equip Replacement	1,555	2,204
Planning & Review	-	228
Postage & Stationery	3,712	4,243
Rent - Office	20,491	20,491
Repairs - Office	12,333	30,513
Salaries & wages	372,601	337,854
Security Costs	1,772	1,587
Staff Training & Welfare	5,488	6,018
Storage Shed Rent	891	826
Superannuation	34,844	32,481
Support & Supervision	109	1,967
Telephone	9,230	6,300
Travel	560	1,743
Tenant - Centrepay Charges	588	309
Tenant - Lawn Mowing & Gardening	820	2,691
Tenant - Pest Control	-	136
Tenant - Repairs, Maintenance and Replacement	451	2,829
Tenant - Rent DOH	-	1,720
Tenant - Cleaning	-	559
Tenant - Telephone & Gas	579	742
Rubbish removal	50	99
Water	100	135
Worker's Compensation Insurance	8,631	6,995
	628,547	574,751
NET OPERATING PROFIT (LOSS)	(16,879)	16,662
Retained Profits at the beginning of the financial year	113,905	97,243
TOTAL AVAILABLE FOR APPROPRIATION	97,026	113,905
RETAINED PROFITS AT THE END OF THE FINANCIAL YEAR	97,026	113,905

The accompanying notes form part of these financial statements.



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