



Helena Eflerová
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My Privacy Statement

I take the protection of your personal data extremely seriously. Any data collected is only done lawfully and in accordance with the General Data Protection Rules (GDPR) 2018, the Human Rights Act 1998, the Common Law Duty of Confidentiality, and the General Chiropractic Council Code of Practice. I collect personal information about your health in order to provide the best possible treatment. The contract between me and you is agreed on your request for treatment and the practitioner to provide the care. With your consent you may be contacted in regards to your appointments, or to update information specific to you. On occasions you may receive information from me to keep you up to date what is happening at HE AQUATICS, you may withdraw this consent at any time. I have a legal obligation to retain your health records for 8 years after your most recent appointment, or until your child's 25th birthday, before being securely destroyed. Your contact information and records are stored on office computer at the HE AQUATICS office that is password protected and locked away when not in use. I will never share your data with anyone who doesn't need access without your written consent. I will have access to your data so that I am able to provide your treatment. You have the right to see what personal data of yours I hold. Provided the legal minimum period has elapsed, you can also ask me to destroy your records. To help me keep your records accurate and up to date, it is important that you tell me as soon as you (or your child) change address, or your contact details change, or of any other changes that are relevant, and this is your responsibility to do this. If you believe any of the personal data I hold on you is inaccurate or incomplete, please contact me directly and any necessary corrections to your data will be made without undue delay. Should your personal data that we control be lost, stolen or otherwise breached, I will contact you without delay. I will give you the contact details of the person who is dealing with the breach, explain to you the nature of the breach and the steps I am taking to deal with it.