



BUH - REIN

RETIREMENT VILLAGE

GENERAL SERVICES

INCLUDED IN STANDARD MONTHLY LEVY:

- 4 main meals per month at the restaurants within the clubhouse (pre-booking system).
- 15% discount on permanent accommodation in the Care Centre.
- Prioritized access for residents to reside in the Care Centre, subject to availability.
- Estate Manager on duty, from 08H00 to 17H00, 5 days a week, excl. public holidays.
- 24-hour manned desk for on-site care monitoring at Care Centre.
- 24-hour security (guard at estate entrance gate, electric fencing & CCTV to designated areas in main building).
- Concierge service available (booking of taxis etc.).
- Library – daily newspapers & periodicals available.
- Insurance on all building structures.
- All residents to form part of the cashless environment (card system) to be used within the Retirement Village. These cards may be used/swiped for the payment of additional meals at the restaurants/deli or any of the additional services like the beauty salon, bar, gymnasium etc. located at the clubhouse.
- Maintenance of the common grounds including garden care, infrastructure, Care Centre, exterior of the buildings and the removal of refuse.
- Water and electricity to the common areas included in the monthly levy.
- Active social calendar.
- Access to the clubhouse deli, Lifestyle hall, the beautiful open-air courtyard with water features, heated swimming pool, clubhouse gym with changing rooms, hair salon, clubhouse lounge and bar for refreshments.
- The bowling/jukskei lawn to the west of the clubhouse as well as the vegetable garden to the south of the clubhouse, are also available for residents.
- Access the workshop and hobby room, located at the gatehouse, for hobbies like woodwork, needlework, pottery etc.
- Telephone point and instrument provided.
- Internet access (high-speed data access point only).
- Television (Satellite TV access point only)

ADDITIONAL SERVICES AVAILABLE:

The cost of the additional services will be determined on an individual-needs basis.

- Laundry services (per kg).
- Housekeeping services (per hour).
- Additional meals at the restaurants located within the clubhouse.
- Additional recuperative care in addition to the 5 days per year (per unit) subject to availability.
- Additional care services.
- Transportation of residents to nearby shopping centres etc.



www.buhreinestate.co.za



BUH - REIN

RETIREMENT VILLAGE

HEALTHCARE SERVICES

INCLUDED IN STANDARD MONTHLY LEVY:

- Access to clinic services once a week by a registered staff nurse at the Care Centre.
- 5 days per year (per unit) recuperative care at the Care Centre at no additional charge, subject to availability. Before admission, an assessment will be done by the registered nurse to determine the level of care required for the resident. If the services required are more than what is provided as recuperative care, then the additional services and costs will be for the account of the resident.
- One free monthly primary healthcare clinic visit at home if the resident's health requires this.
- One free emergency visit per month by nursing staff.
- 24-hour Call4Care monitoring and emergency alert services

CARE SERVICES EXCLUDED FROM THE MONTHLY LEVY:

The cost of the additional services is determined on an individual-needs basis and can be applied for with the Care Manager. These services include but are not limited to:

- The administration and administering of medication.
- Home Nursing Services by arrangement.
- Professional services of a medical practitioner (Podiatrist, Physiotherapist, etc.).
- Admission to the Frail Care/Dementia Care unit.

