

## **Screening of the Nominated Occupants – Buh-Rein Retirement Village**

Medwell SA implemented a process of vetting and screening of potential occupants in order to establish the health care needs through medical assessment and review of medical history and all other relevant information, not excluding a doctor's report, in order to assess the suitability of the potential resident to reside in the Scheme as set out in the applicable Rules.

In order to apply the vetting process correctly, Medwell SA makes a distinction between purchasers and nominated occupants as the nominated occupants will be vetted and screened.

The agents will provide Medwell with the applicable information in order for us to make contact with the nominated occupant. The above will be provided to Medwell SA by the completion and signage of the Registration Agreement by the nominated occupant or representative.

This also serves as an agreement entered into with the new resident which agreement gives Medwell SA permission to deliver and make available our services to the occupant. Vetting will not commence until we have received this document.

In summary, the process will be as follows;

1. The Purchaser/Lessee/Occupant will consult with the agents.
2. The above will nominate an occupant.
3. The agents will forward the Registration Agreement of the nominated occupant to Medwell SA. The nominated occupant or representative can elect to forward this form directly to Medwell SA due its nature, if they choose to do so.
4. Medwell SA will contact the nominated occupant or representative in order to make an appointment for a medical assessment.
5. An assessment will be booked with the nominated occupant and performed. The medical assessment will be done free of charge if the assessment is done on-site at the Buh-Rein Retirement Village. If, however, an off-site medical assessment needs to be done, a fee of R 400.00 will apply.
6. Based on the documents provided and after doing a medical assessment of the nominated occupant, Medwell will do either or all of the following;
  - Request further documentation such as a doctor's report which could include a psychiatric report,
  - Compile a Social Report;
  - Recommend a care package and/or indicate that the resident is not fit to reside in a/the specific unit.
  - Confirm that the nominated occupant is fit to reside in the village without the need of any care services in place.

- The cost of submitting any report from a medical professional is for the account of the potential occupant or representative.
7. Medwell SA will apply diligent care in screening and assessing the nominated occupant/s and will act in the best interest of the occupant when making a recommendation.
  8. Medwell SA will summarize its recommendations on a Medical Assessment Feedback Form and forward it to the agents.
  9. Medwell SA undertakes to complete this process within 14 days of receiving the referral from the agents.
  10. If the nominated occupant accepts Medwell SA's recommendation for a service, an agreement will be entered into between Medwell SA and the nominated occupant or their representative and services will commence on either the date of occupation or before occupation, whichever is applicable according to the medical assessment and agreement.
  11. If, however, the nominated occupant declines or cancels the service and Medwell SA has taken all reasonable steps to rectify and/or re-instate the service, the matter will be referred to the managing agents to act upon as per their applicable Rules.
  12. Documents attached;
    - Registration Agreement
    - Medical Assessment Feedback Form