



DISPUTE FORM

SCREENING AND VETTING

DISPUTE FORM

A. APPLICANT'S DETAILS (IF INDIVIDUAL)

NAME	
SURNAME	
DATE OF BIRTH	
IDENTITY NUMBER	
EMAIL	
MOBILE NUMBER	

B. APPLICANT'S DETAILS (IF ENTITY)

NAME	
REGISTRATION NUMBER	
RESPONSIBLE PERSON NAME	
RESPONSIBLE PERSON SURNAME	
EMAIL	
MOBILE NUMBER	



C. NATURE OF DISPUTE

PLEASE PROVIDE DETAILS OF THE DISPUTE: (IF SPACE NOT ADEQUATE PLEASE ATTACH SEPARATE DOCUMENT)

D. SUPPORTING DOCUMENTATION

PLEASE INDICATE DOCUMENTATION YOU WISH TO ATTACH BELOW – ONLY PDF FILES TO BE UPLOADED AND SENT WITH THIS DISPUTE FORM.



E. PROCESS

1. THIS DISPUTE FORM TOGETHER WITH ITS SUPPORTING DOCUMENTATION MUST BE COMPLETED, SIGNED, SCANNED AND EMAIL TO – disputes@verime.co.za.
2. UPON RECEIPT OF THIS DISPUTE THE MATTER SHALL BE REFERRED TO AN ARBITRATION PROCESS.
3. THE APPLICANT AND RESPONDENT SHALL BE INFORMED BY THE INDEPENDENT APPOINTED ARBITRATOR WHO SHALL AFTER CONSULTATION WITH THE RESPECTIVE PARTIES DECIDE ON HOW THE MATTER SHALL BE ADJUDICATED.
4. ALL COSTS RELATING TO THE ARBITRATION PROCESS SHALL BE FOR THE ACCOUNT OF OROCORP (PTY) LTD.
5. IN COMPLIANCE WITH THE NATIONAL CREDIT ACT (34 OF 1995) OROCORP (PTY) LTD COMMITS THAT SAID DISPUTE SHALL BE RESOLVED WITHIN 30 DAYS UPON RECEIPT THEREOF.

F. SIGNATURE

SIGNED ON _____ AT _____

APPLICANT

