

ANDERS INC. ATTORNEYS – “We’re Something Else”

Anders Inc. Attorneys is a specialised firm, offering a number of expert services specifically suited to every client’s individual needs and requirements. Our mission is to become the market leader in the **collections and litigation industry**. Superior customer service levels and professionalism are at the forefront of our empowered approach to business strategy. **Our Team will ensure target driven results** and this forms part of the management framework that enables us to deliver sustainable growth now and into the future.

By implementing and enabling state of the art technologies, Anders Inc. Attorneys has created exceptional client service levels and professionalism. Effective quality assessment and workforce management enable a streamlined, high quality working environment. Our continued focus on achieving and delivering class leading performance forms one of the cornerstones of our continued success.

Through our empowered approach to long term business development and key vendor partnerships, Anders Inc. Attorneys has paved the way for a highly successful, grass root management development structure. We are a Level 2 contributor with 51% black woman ownership.

Our Company and Management

Anders Incorporated is situated in Alphen Park, Pretoria. The company directors consist of Theunetha Anders, Stefan van der Walt and Kgalalelo Komane. The directors have more than 70 years combined experience in the legal collections and recoveries industry. In addition, we have assembled a board of advisors to provide management expertise. The advisors are:

1. Werner Barnard, Operations manager with more than 25 years experience in retail collections.
2. Anelda Grobler, Collections manager with more than 20 years experience in retail collections.
3. Leandra April, Collections manager with more than 20 years experience in retail collections.

SERVICES

Early Stage & Late Stage Collections

Collections form the largest division within our firm, and have become the core of our business. Not only do we provide a debt collection service, but we are fully equipped for legal collections as well.

Our call centre utilises state of the art software and technology with regards to telephony, collections software and data protection. These systems, with our unique expertise and experience with various collections strategies, enable us to achieve a file coverage ratio of up to 1500 matters per agent, comfortably.

We currently have 50 agents in our 100 seater call centre, with a management team.

In-house Expertise

Our professional staff compliment includes attorneys qualified at a Masters level. Furthermore our firm has specialised in the collections arena since its inception in 1997, and accordingly, our in-house staff offer expertise in all fields of debt collection.

Our offices have a dedicated litigation department and the attorneys have the right of appearance in the High Court. In view of this expertise, our offices are capable of assisting with Court Applications on an in-house basis, thereby reducing the cost burden and ensuring all court applications are administered under the playbook agreed to with our clients. Should the facts or amount in dispute warrant a referral, our offices have identified various specialised advocates who are briefed on an ad hoc basis.

National Network / Footprint

Our offices have secured correspondents and working arrangements that give us a current capacity to cover the full spectrum of collections services on a national scale.

SPECIALISED SERVICES

The following services are crafted to meet the individual needs of the specific client.

Litigation

We offer a comprehensive and modern approach to the field of commercial and corporate litigation.

Our approach combines a solid understanding of the underlying aspects of law and theory, with a definite drive to understand the core principles of our client's specific business, in order to tailor make the manner in which legal services are delivered to each client. From Individual assistance to structuring a specific work team, each client receives the form of legal service best suited to their needs.

COMMERCIAL & CONVEYANCING PRACTICE

We pride ourselves on our in-depth commercial experience, in the drafting of contracts and also advising on contract law, specifically engineering contracts, which include national and international contracts.

Our conveyancing Services include advice on and drafting of relevant contracts, such as Purchase and Sale Agreements, as well as the transfer of immovable property. We also render estate services such as drafting of wills, winding up of deceased estates and deceased transfers.

ALTERNATIVE DISPUTE RESOLUTION

Our litigation department further acts as a dispute resolution practice, which not only assists our clients in the courts, but will recommend and facilitate alternative dispute resolution procedures to ensure that the most expedient manner of resolving any commercial dispute is followed.

Anders Inc. Attorneys is governed by the Legal Practice Council and strictly adheres to the code of conduct of the Legal Practice Council.