

## **Cruz Con Mar Unit 405**

Calle 32 Norte, Gonzalo Guerrero

Playa Del Carmen, Q.R. Mexico 77720

**Check in time is 3 PM Check out time is 11 AM**

**This is a NON-SMOKING UNIT**

Your reservation will be secured with a 50% deposit at the time of booking. Booking inside of 60 days requires full payment. Final payment is due 60 days prior to arrival. This cancellation policy does not supersede cancellation policies on Airbnb. It does however apply to bookings made on VRBO, Homeaway, Booking.com and direct bookings with home provider.

A valid credit card will be required 1 (one) day prior to your check in to hold a \$300 damage deposit. This is just a hold and will not be captured as long as the unit is left in the same condition you found it with the exception of normal cleaning.

The following instances may cause a charge on your credit card:

1. Late check outs. Check out time is 11:00 AM
2. Damage to appliances, furniture, fixtures or bedding.
4. Over occupancy of rental unit which is defined as more than 4 guests at any given time.
5. Visits from onsite security and or the local police due to noise complaints or raucous behavior. Quiet time in the building is from 11:00 PM to 7:00 AM.
6. Smoking inside the unit or cigarette burns to upholstery or outdoor furniture.
7. Lost pool towels or bathroom towels. \$30 fee per towel.

**Food and beverages** are not allowed in the bedrooms and any stains or spills on bedding due to food or beverages in bedrooms will result in a charge for professional cleaning or replacement.

If there are any accidents or items broken during your stay it must be reported immediately so that it can be addressed by maintenance before the next guest arrives. Any unreported damage on day of arrival may result in charges against your credit card.

**Signature {CFULL}** to acknowledge you have read and understand part (1) of this agreement.

**If you notice something is damaged or broken upon arrival to the unit or it is not sufficiently clean; please call 978-333-9065. There are no recourse/refunds if you don't notify me on day of your arrival that**

**there is something wrong with the unit. Please inspect the unit when you arrive for anything that out of place.**

**CANCELLATIONS:** A (60) day notice is required for cancellation. Cancellations that are made more than (60) days prior to your arrival date are refundable minus a 5% administrative fee or \$50.00 whichever is greater. Cancellations or changes made to your reservation inside of the (60) days forfeit the full payment and reservation deposit. We strongly suggest that you purchase travel insurance which can be bought for pennies on the dollar to protect your investment and give you peace of mind in the event of unforeseen circumstances where you may have to cancel your reservation. There are many travel insurance companies to choose from on line.

**MAXIMUM OCCUPANCY:** The maximum number of guests in the unit is limited to (4) persons including children and infants at any given time. You will be asked to leave the unit if it is realized there are more than (4) guests occupying the unit. There is on site security as well as surveillance cameras throughout the common areas of the Cruz Con Mar property that monitor for over occupancy. There are **NO** cameras inside of the rental units.

**INCLUSIVE FEES:** Rates include linen and towel set up. There is a washer and dryer in the unit for your convenience. For stays over 7 days additional housekeeping can be arranged upon request.

**Signature{CFULL}** to acknowledge you have read and understand part (2) of this rental agreement.

**FALSIFIED RESERVATIONS:** Any reservation obtained under false pretenses will be subject to forfeiture of all monies paid regarding the reservation and will not be permitted to check in.

**PARKING:** There is garage parking below the building.

**BALCONIES:** Towels, clothing and bathing suits cannot be hung on balcony railings. Nothing can be thrown from the balcony including but not limited to cigarette butts.

**Signature {CFULL}** to acknowledge you have read and understand part (3) of this rental agreement.

Unit 405 at Cruz Con Mar is privately owned. The owners, Karen and John Bickford are not responsible for any accidents, injuries, illness, death, terrorist attacks, loss of valuables, loss of personal property due to theft as well as natural acts of God that may occur while in the condo unit, the premises or its facilities.

By accepting this reservation, it is agreed that all guests are expressly assuming the risk of any harm arising from their use of the premises or others whom they invite to use the premise.

I hereby give permission to charge my credit card on file for rental payments as well as my security deposit and for any damage that may occur over the security deposit amount. I agree that all monies are nonrefundable per cancelation policy above. I have read and understand my option to purchase travel insurance. By signing below, I agree to all terms and conditions of the entire rental agreement.

Signature\_{CFULL}\_\_\_\_\_ Date\_\_\_\_\_ {BCRE}\_\_\_\_\_

Cell Phone Number\_{CPHONEPR}\_\_\_\_\_

Anticipated arrival to property on day of arrival \_\_\_{BXARRIVALTIME}\_\_\_\_\_